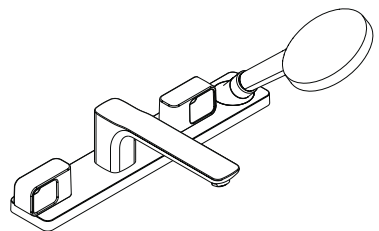


AXOR

EN Installation / User Instructions / Warranty
FR Instructions de montage / Mode d'emploi / Garantie
ES Instrucciones de montaje / Manejo / Garantía



AXOR Urquiola
11446XX1

INSTALLATION

ENGLISH

TECHNICAL INFORMATION

Water pressure	
Recommended	15 - 75 PSI (0.1 - 0.5 MPa)
Maximum	145 PSI (1 MPa)
Hot water temp.	
Recommended	120°-140° F (48° - 60° C)*
Maximum	158°F (70° C)*
Flow rate - 11446XX1	
handshower	max. 1.75 GPM (6.6 L/min)
spout	6.1 GPM (23.1 L/min)

* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

INSTALLATION CONSIDERATIONS

- / For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- / Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- / This trim kit requires rough valve 13444181 and mounting plate 39449001 (not included). The rough valve and mounting plate must be installed, and the mounting surface complete and made watertight before installation of this trim kit.
- / The showerhead is for use with an automatically compensating valve rated at 1.3 GPM (4.9 L/min) or less.
- / This unit is not anti-scald. In Massachusetts, or if required by local plumbing code, install an approved water temperature limiting device conforming to ASSE 1070 (not available from Hansgrohe).
- / Protection against backflow is provided by a check valve in the handshower hose and by an automatically resetting diverter.
- / Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

FRANÇAIS

DONNÉES TECHNIQUES

Pression d'eau	
recommandée	15 - 75 PSI (0.1 - 0.5 MPa)
maximum	145 PSI (1 MPa)
Température d'eau chaude	
recommandée	120°-140° F (48° - 60° C)*
maximum	158°F (70° C)*
Capacité nominale - 11446XX1	
douchette	1.75 GPM (6.6 L/min)
bec	6.1 GPM (23.1 L/min)

* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

À PRENDRE EN CONSIDÉRATION POUR L'INSTALLATION

- / Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- / Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- / L'ensembles de robinetterie requièrent l'utilisation de la pièce de surface 13444181 et kit de montage 39449001 (non comprise).
- / La pomme de douche est à utiliser avec des valves de compensation automatiques ayant un débit de 1.3 GPM (4.9 L/min) ou inférieur.
- / Ce produit ne possède pas de dispositif anti-brûlure. Au Massachusetts, ou si le code de plomberie local l'exige, installez un limiteur de température de l'eau conforme à la norme ASSE 1070 (non disponible auprès de Hansgrohe).
- / La protection contre le retour d'eau est assurée par un clapet de non-retour double dans le coude de la douchette et un dispositif de dérivation à réenclenchement automatique.
- / Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

ESPAÑOL

DATOS TECNICOS

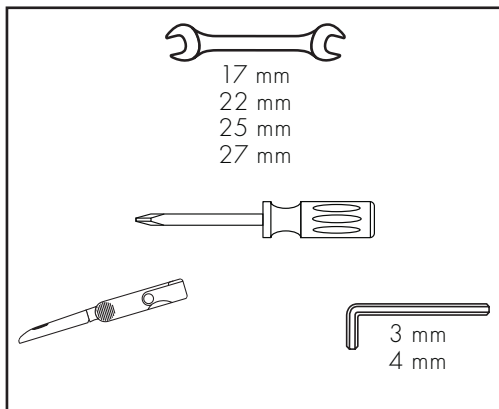
Presión en servicio	
recomendada	15 - 75 PSI (0.1 - 0.5 MPa)
max.	145 PSI (1 MPa)
Temperatura del agua caliente	
recomendada	120°-140° F (48° - 60° C)*
max.	158° F (70° C)*
Caudal máximo - 11446XX1	
teleducha	1.75 GPM (6.6 L/min)
surtidor	6.1 GPM (23.1 L/min)

- * Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

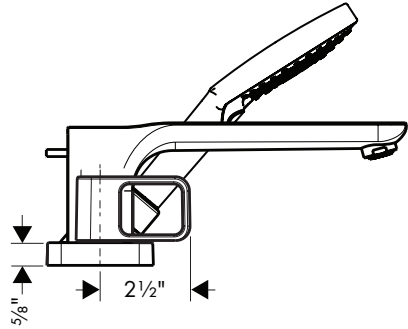
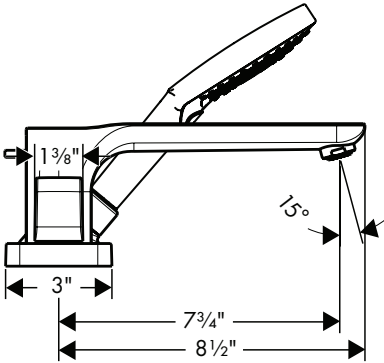
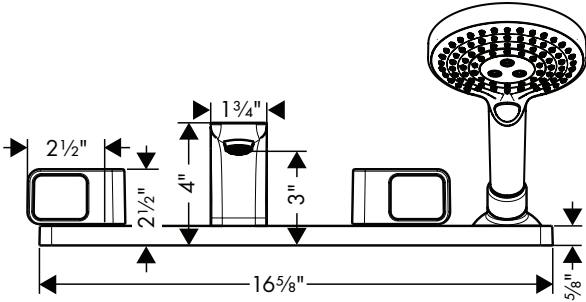
CONSIDERACIONES PARA LA INSTALACIÓN

- / Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- / Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- / El juego de pieza exterior requiere la pieza interior 13444181 y set de montaje 39449001 (no incluidos).
- / El cabezal de ducha está diseñado para uso con válvulas de compensación automáticas calificado a 1.3 GPM (4.9 L/min) o menos.
- / Esta unidad no es anti-escaldadura. En Massachusetts, o si así lo requiere el código de plomería local, instale un dispositivo de limitación de la temperatura del agua conforme a la norma ASSE 1070 (no disponible en Hansgrohe).
- / Una válvula de retención doble en el codo de la ducha de mano y un distribuidor que se reajusta automáticamente brindan protección contra el contraflujo.
- / Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

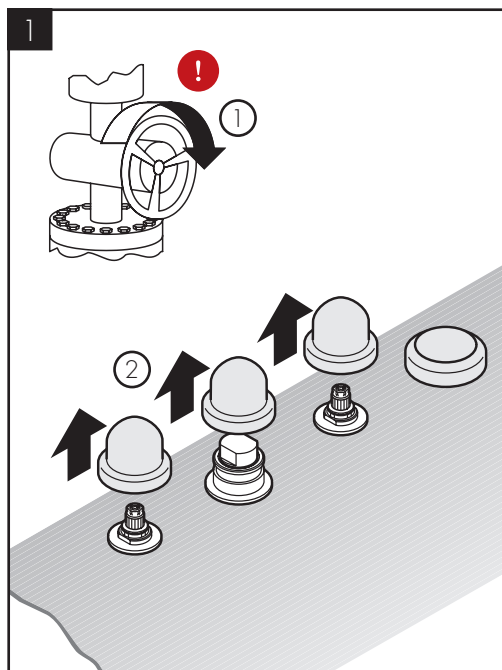
TOOLS REQUIRED / OUTILS REQUIS / HERRAMIENTAS ÚTILES



AXOR Urquiola
11446XX1



INSTALLATION / INSTALLATION / INSTALACIÓN



⚠ TURN OFF THE WATER AT THE MAIN BEFORE BEGINNING.

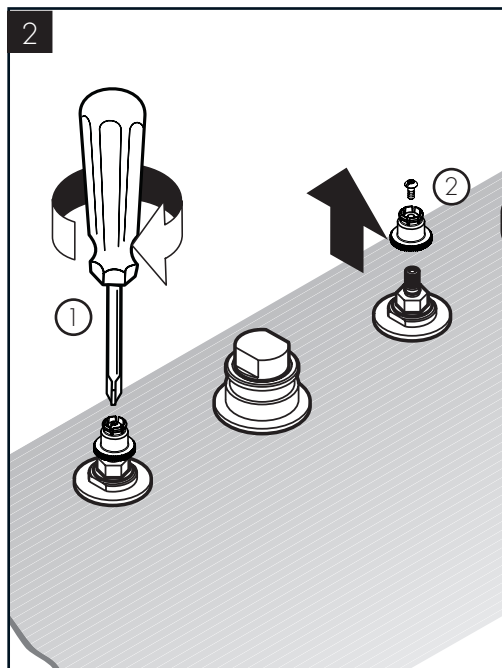
Remove the plaster shields.

⚠ AVANT DE COMMENCER, FERMEZ L'EAU À LA VALVE PRINCIPALE!

Retirez les protecteurs.

⚠ ¡CIERRE EL PASO DEL AGUA EN LA ENTRADA DEL SUMINISTRO ANTES DE COMENZAR!

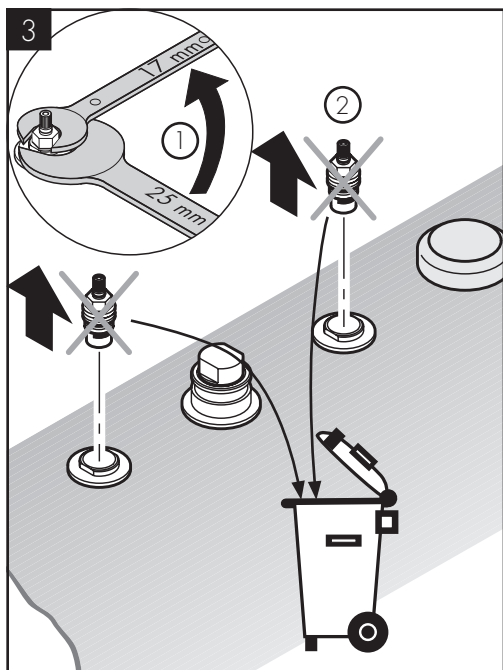
Retire los protectores de yeso.



Remove the snap connectors.

Retirez les connecteurs de poignée à encliqueter.

Retire los conectores de la manija a presión de plástico blanca.



Remove the cartridges using two wrenches.

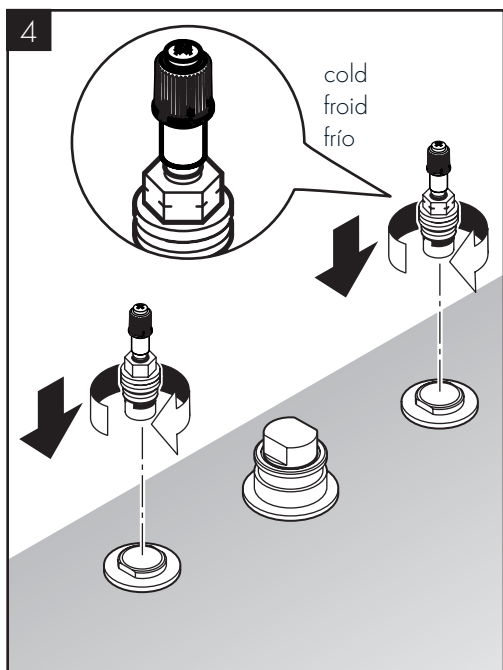
Discard the old cartridges.

Retirez les cartouches.

Rejetez les vieilles cartouches.

Retire los cartuchos.

Deseche los cartuchos viejos.



Install the new cartridges included with the trim kit.

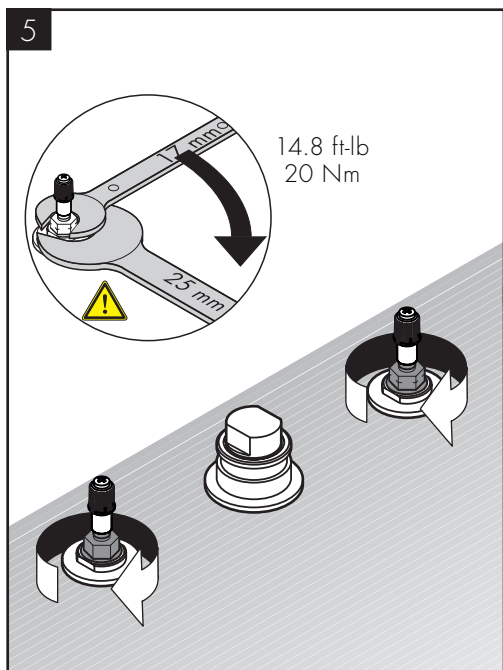
The cold cartridge has notches on the wrench flats.

Installez les nouvelles cartouches.

La cartouche froide a des encoches.

Instale los cartuchos nuevos.

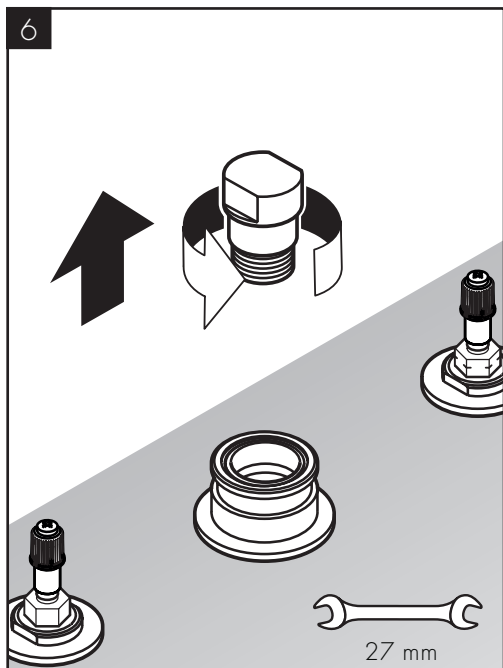
El cartucho frío tiene muescas.



Tighten the new cartridge using two wrenches.

Utilisez deux clés plates pour resserrer les cartouches.

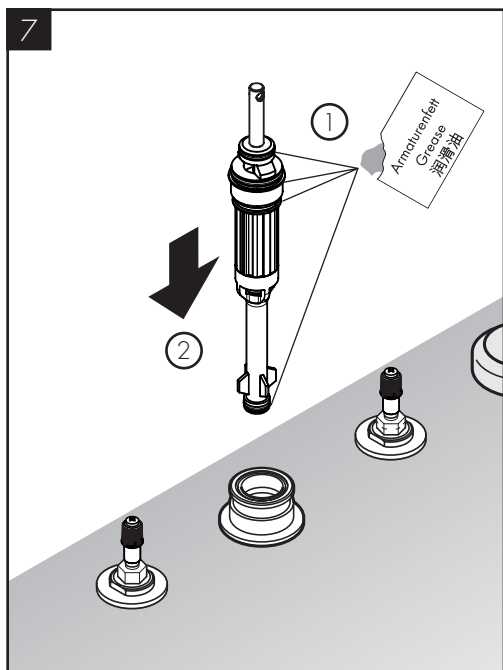
Utilice dos llaves para apretar los cartuchos.



Remove the plug from the diverter housing.

Retirez le bouchon du raccord en T.

Retire el tapón del tubo en "T".



Lightly lubricate the o-rings on the diverter using white plumbers grease.

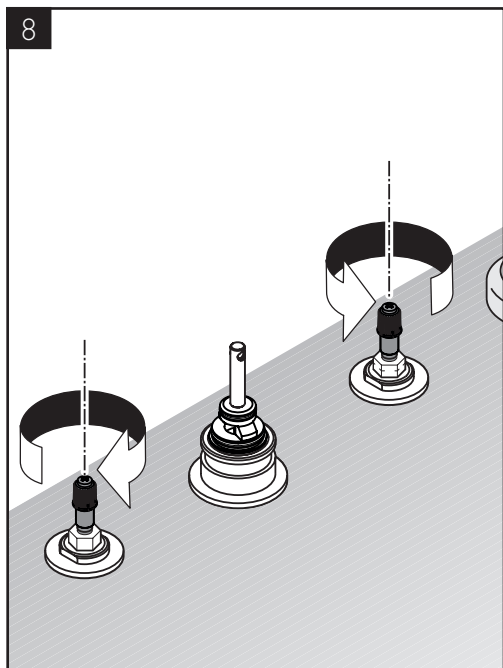
Push the diverter firmly into the spout tee.

Lubrifiez les joints toriques du dispositif de dérivation à l'aide de graisse de plomberie blanche (non comprise).

Appuyez fermement sur l'assemblage du dispositif de dérivation pour l'insérer dans le raccord en T.

Lubrique los retenes anulares del distribuidor con grasa blanca para plomería (no incluida).

Presione el conjunto del distribuidor firmemente en el tubo en "T".

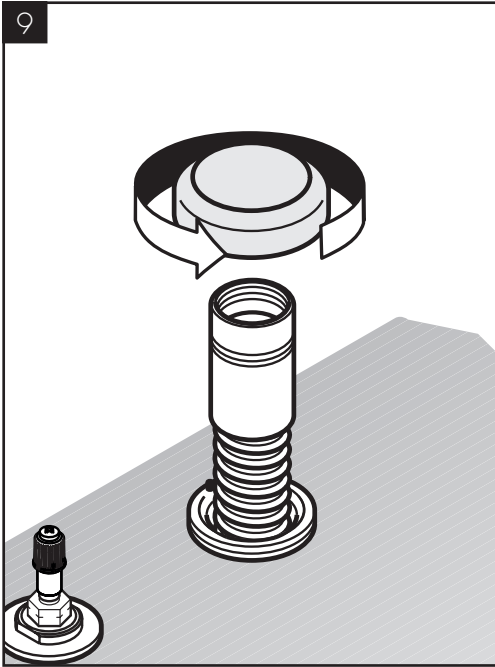


Close the cartridges.

Fermez les robinets.

Cierre las válvulas.

9

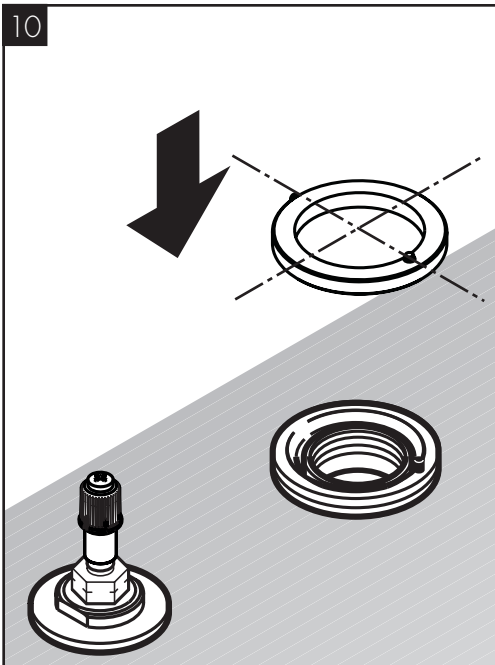


Remove the plaster shield from the Secuflex hose.

Enlevez le protecteur du tuyau Secuflex.

Retire el protector de yeso.

10

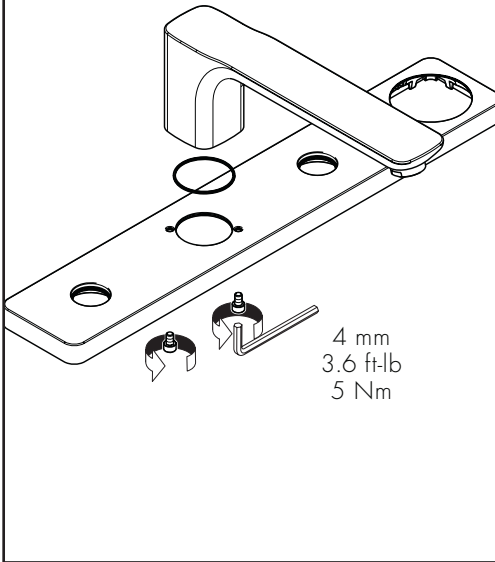


Install the nut on the handshower tee.

Installez l'écrou.

Instale la tuerca.

11

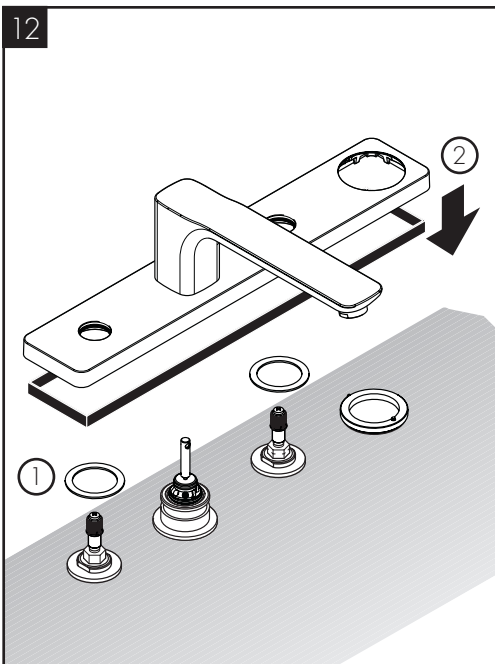


Connect the spout to the baseplate.

Connectez le bec sur le rosace.

Conecte el surtidor al florón.

12

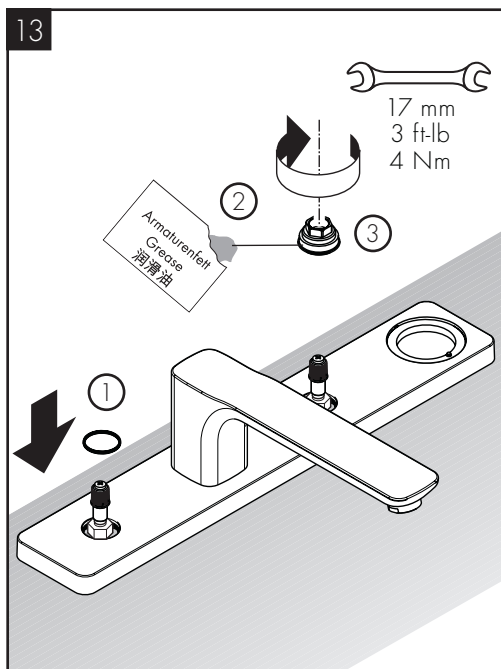


Install the washers and the baseplate over the rough.

Installez les rondelles et la rosace.

Instale las arandelas y el florón.

13



Install the o-rings.

Lightly lubricate the threads on the nuts using white plumbers grease.

Install the nuts.

Installez les joints toriques.

Lubrifiez légèrement les filets sur les écrous en utilisant de la graisse de plomberie blanche.

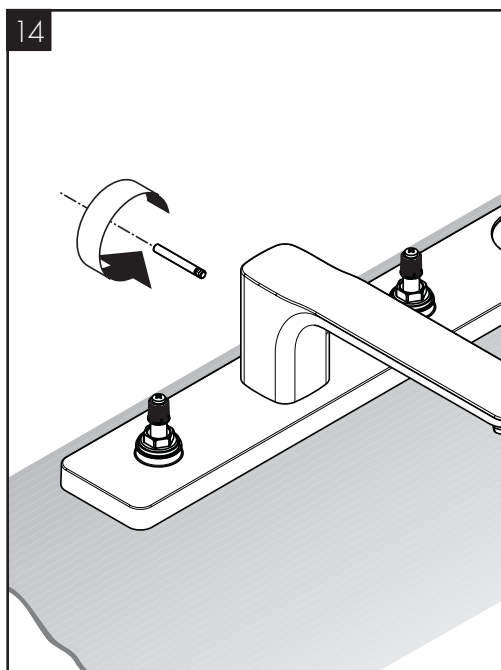
Installez les écrous.

Instale las juntas toroidales.

Lubrique los hilos en las tuercas.

Instale las tuercas.

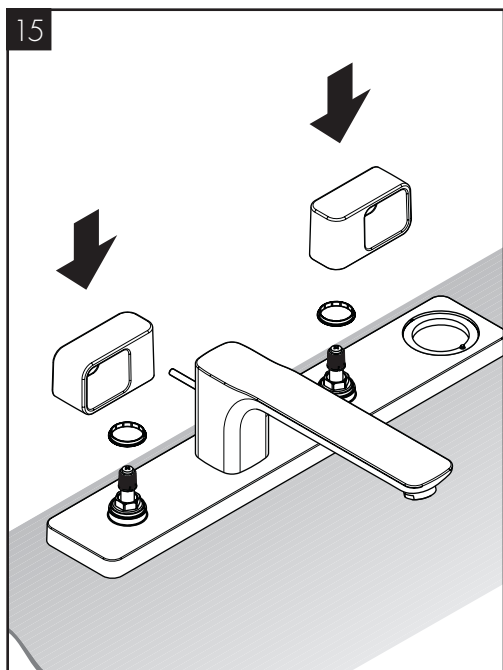
14



Install the diverter rod.

Installez la tirette.

Instale el tirador.



Install the glide rings.

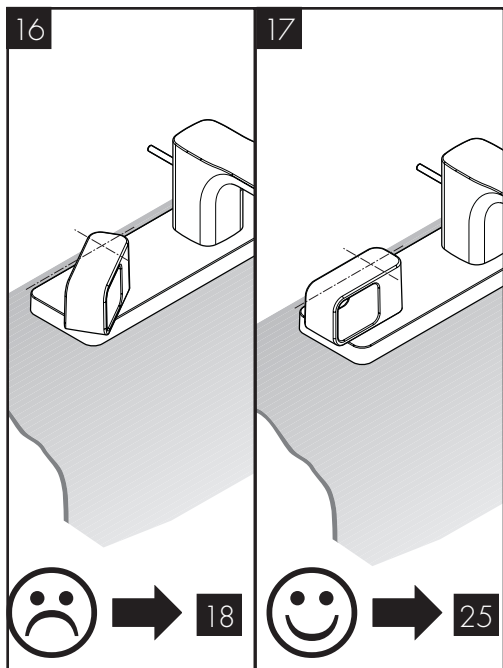
Push the handles firmly over the snap connectors.

Installez les rondelles.

Installez les poignées.

Instale los anillos plasticos.

Instale las manijas.



Inspect the alignment of the handles.

If it is not satisfactory, go to step 18.

If it is satisfactory, go to step 25.

Vérifiez l'alignement des poignées.

Si l'alignement n'est pas satisfaisant, continue au diagramme 18.

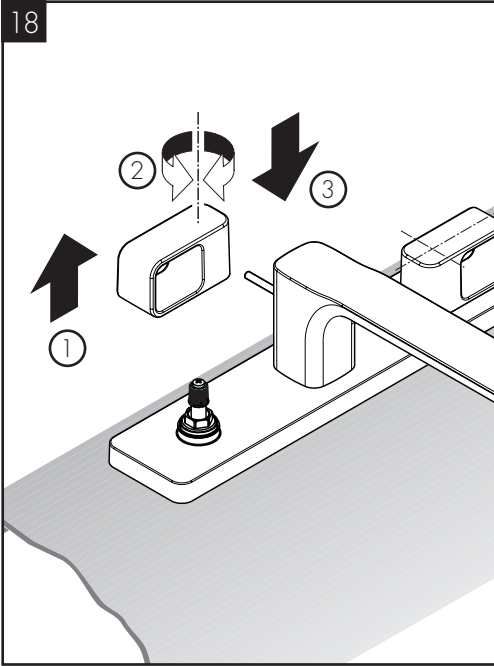
Si l'alignement est satisfaisant, continue au diagramme 25.

Inspeccione la alineación de las manijas.

Si la alineación no es satisfactoria, vea esquema 18.

Si la alineación es satisfactoria, vea esquema 25.

18

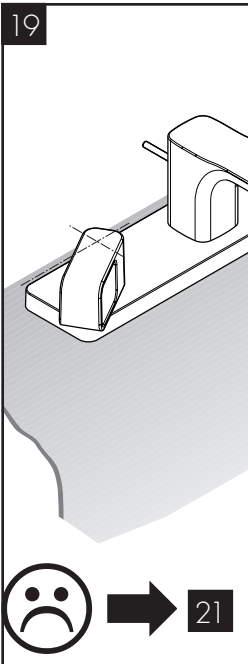


Remove, rotate, and reinstall the handle(s).

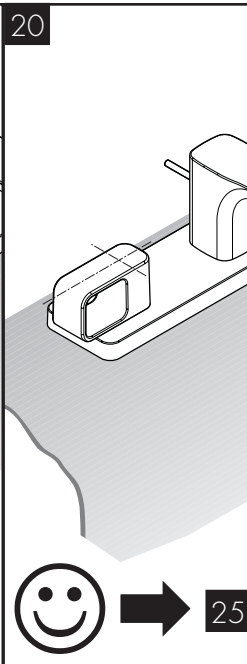
Retirez, tournez, et réinstallez la poignée.

Retire y gire la manija y reinstálela.

19



20



Inspect the alignment of the handles.

If it is not satisfactory, go to step 21.

If it is satisfactory, go to step 25.

Vérifiez l'alignement des poignées.

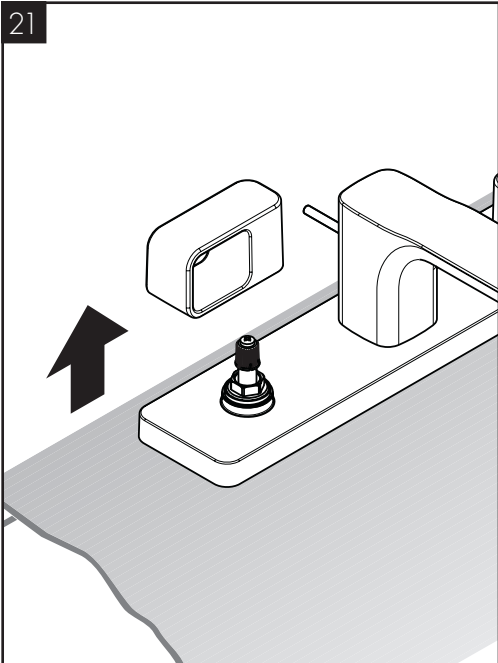
Si l'alignement n'est pas satisfaisant, continue au diagramme 21.

Si l'alignement est satisfaisant, continue au diagramme 25.

Inspeccione la alineación de las manijas.

Si la alineación no es satisfactoria, vea esquema 21.

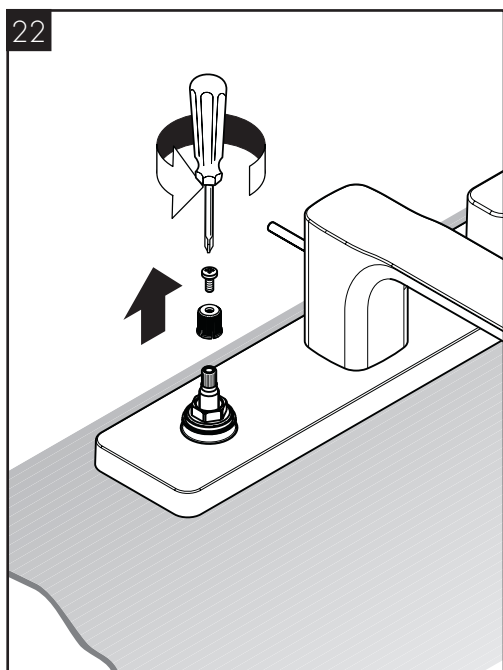
Si la alineación es satisfactoria, vea esquema 25.



Remove the handle.

Retirez la poignée.

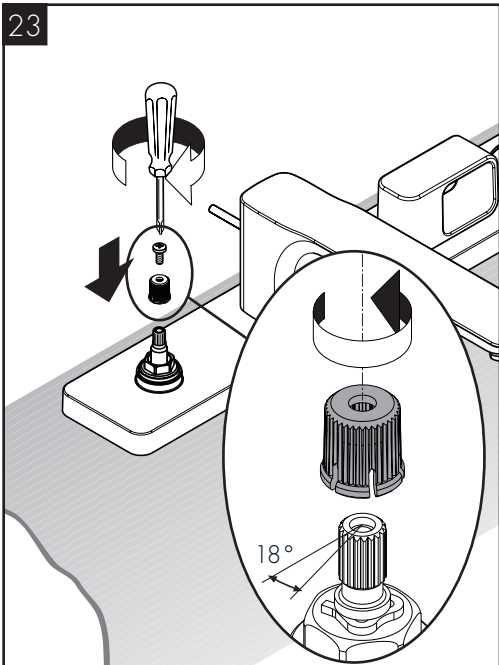
Retire la manija.



Remove the snap connector and screw.

Retirez le connecteur de poignée à encliqueter.

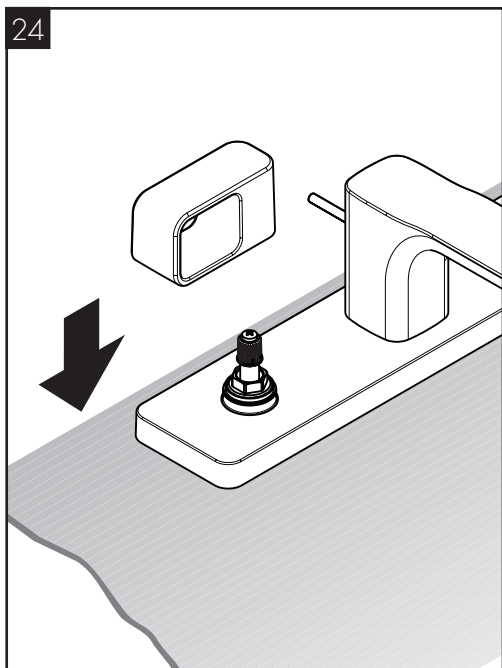
Retire el conector a presión del mango.



Rotate the snap connector slightly. Reinstall the snap connector and screw.

Tournez et installez le connecteur.

Gire y instale el conector.

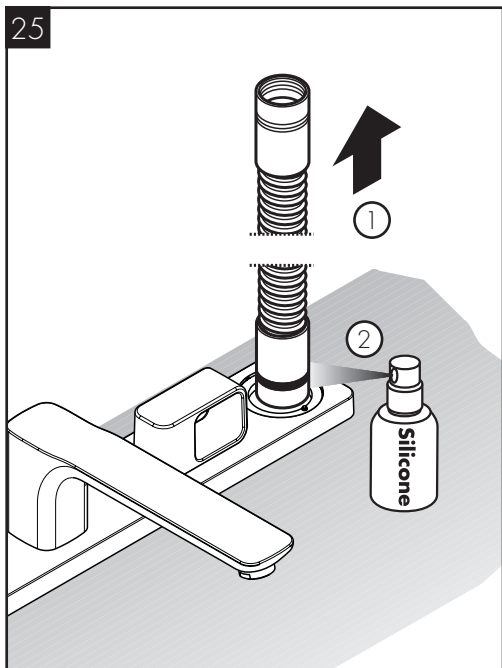


Install the handle.

Installez la poignée.

Instale la manija.

25



Pull the Secuflex hose out of the rough.

Lubricate the end of the hose using silicone spray.

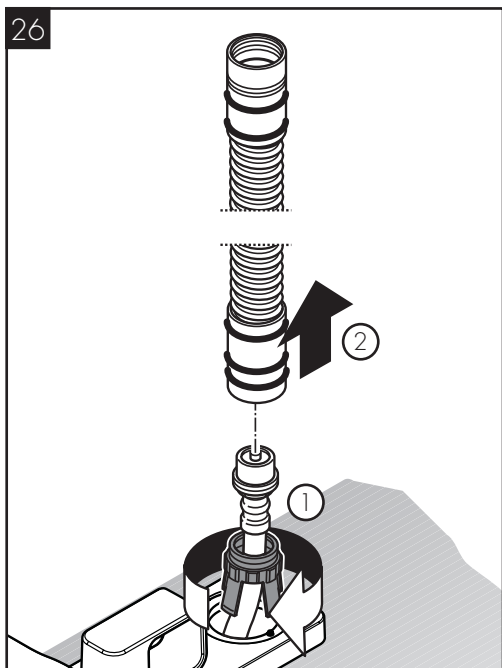
Retirez le Secuflex tube flexible.

Lubrifiez la fin du tuyau à l'aide de spray de silicone.

Arraque la manguera Secuflex del soporte.

Lubrique levemente el fin de la manguera con silicona.

26



Remove the Secuflex hose from the rough.

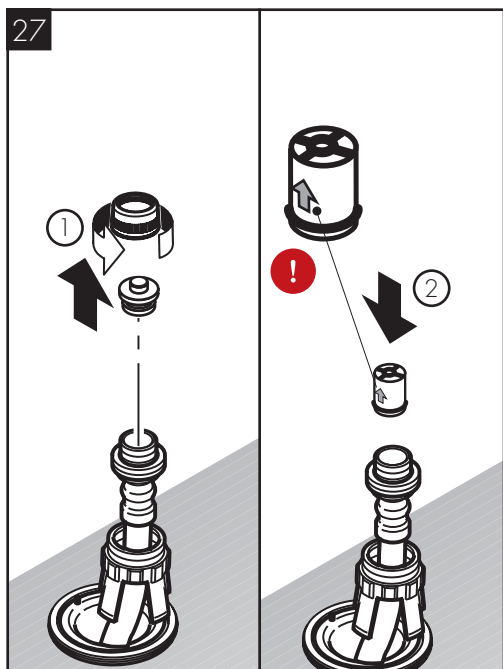
Disconnect the Secuflex hose from the high pressure hose by loosening the white plastic nut.

Débranchez le Secuflex tube flexible de le tuyau de haut pression.

Retire la manguera Secuflex.

Desconecte la manguera Secuflex de la manguera de alto presión.

27



Remove the brass plug and nut.

Install the check valve.

⚠ THE CHECK VALVE MUST BE INSTALLED AS IT PROVIDES PROTECTION AGAINST BACKFLOW.

Retirez le bouchon.

Installez le clapet de non-retour.

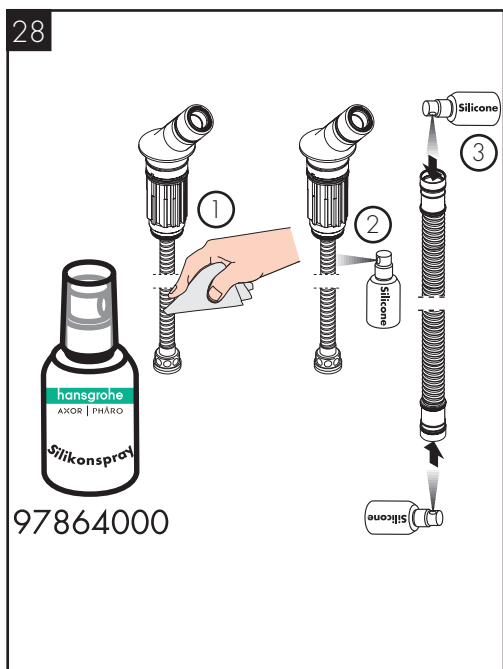
⚠ VOUS DEVEZ INSTALLER LA CARTOUCHE DU CLAPET DE NON-RETOUR!

Retire el tapón.

Instale la válvula de retención.

⚠ DEBE INSTALAR LA VÁLVULA ANTIRRETORNO.

28



Lubricate the handshower hose using silicone spray.

Lubricate the ends of the Secuflex hose using silicone spray.

Lubrifiez le tuyau de la douchette à l'aide de spray de silicone.

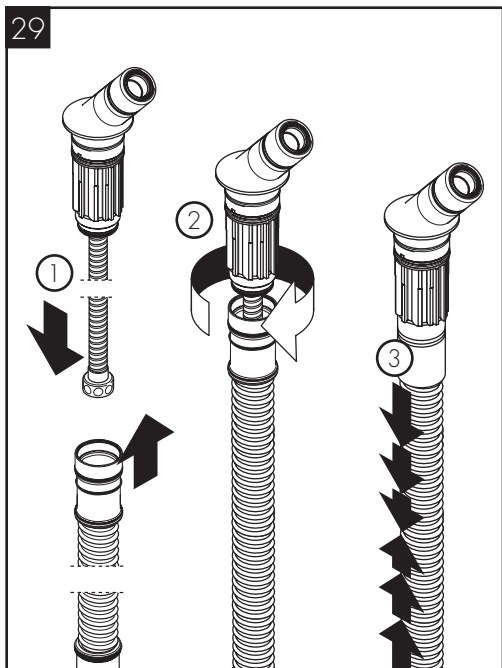
Lubrifiez le tuyau Secuflex à l'aide de spray de silicone.

Lubrifiez la manguera con silicona.

Lubrifiez la manguera Secuflex con silicona.

97864000

29



Push the handshower hose through the Secuflex hose.

Secure the Secuflex hose to the handshower holder

Compress the Secuflex hose.

Poussez le tuyau de douche par le tuyau Secuflex.

Connectez le Secuflex tube flexible sur le support.

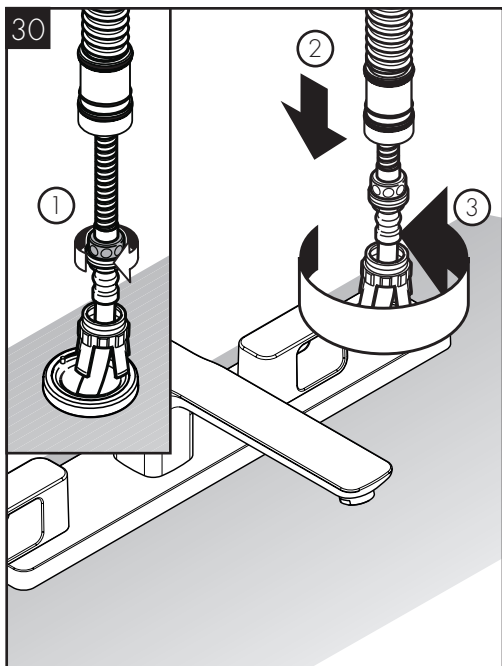
Comprimez le Secuflex tube.

Empuje la manguera por la manguera Secuflex.

Conecte la manguera al soporte.

Comprima el tubo Secuflex.

30



Connect the handshower hose to the high pressure hose.

Connect the high pressure hose to the Secuflex hose.
Tighten the white plastic nut.

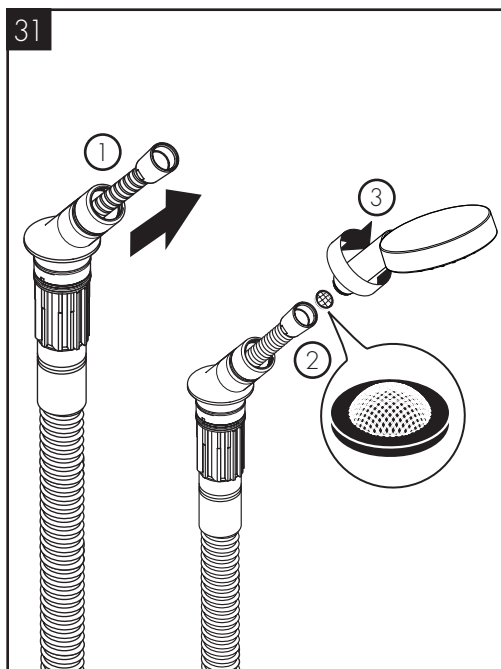
Installez le tuyau de douche sur le tuyau de haut pression.

Connectez le Secuflex tube flexible qui utilise l'écrou en plastique blanc.

Instale la manguera de la teladucha en la manguera de alta presión.

Conecte la manguera Secuflex con la tuerca de plástico blanca.

31



Place the screen washer in the end of the handshower hose.

Connect the handshower to the handshower hose.

Rest the handshower in the holder.

Installez le tamis sur le tuyau de douchette.

Installez la douchette.

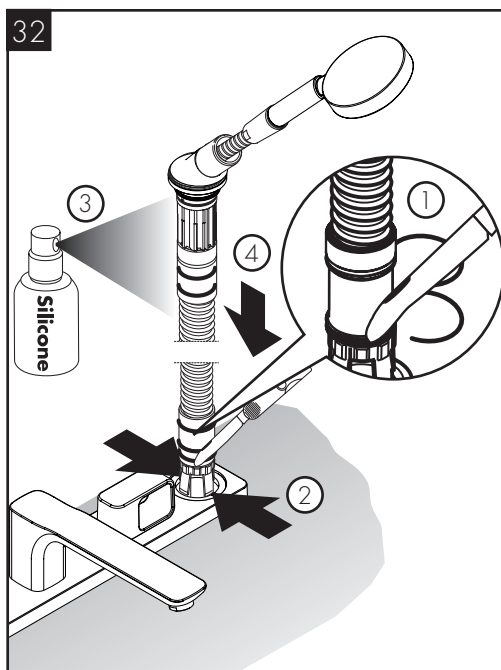
Restez la douchette dans le support.

Coloque la arandela de filtro en el extremo de la manguera.

Acople este extremo a la ducha de mano.

Apoye la ducha de mano en el soporte.

32



Remove the o-rings from the end of the Secuflex hose.

Push the white plastic nut into the hole.

Lubricate the o-rings on the handshower holder using silicone spray.

Push the handshower holder onto the baseplate.

Retirez les joints toriques de la fin du Secuflex tube flexible.

Poussez le tuyau douchette par la plaque.

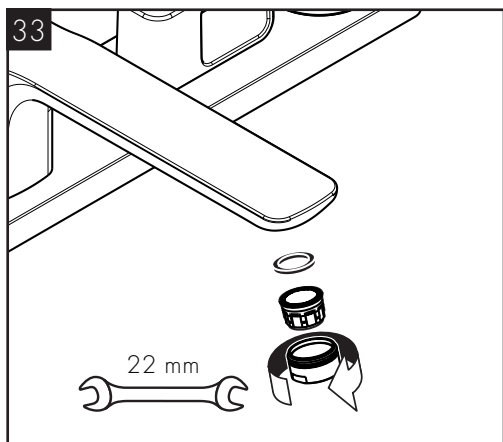
Lubrifiez la porte douchette.

Poussez le porte douchette sur la plaque.

Retire las juntas toroidales del fin de la manguera Secuflex.

Lubrifique el soporte con silicona.

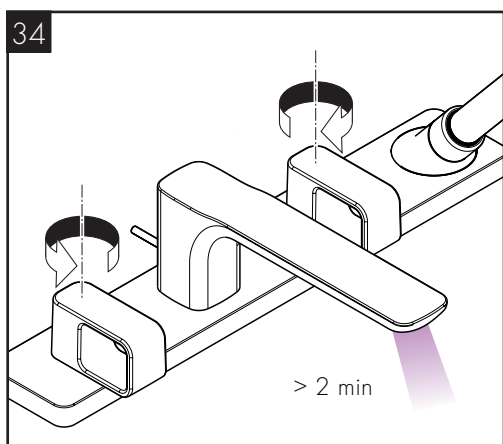
Empuje el soporte de la ducha de mano hacia abajo en el soporte Secuflex.



Remove the aerator.

Retirez l'aérateur.

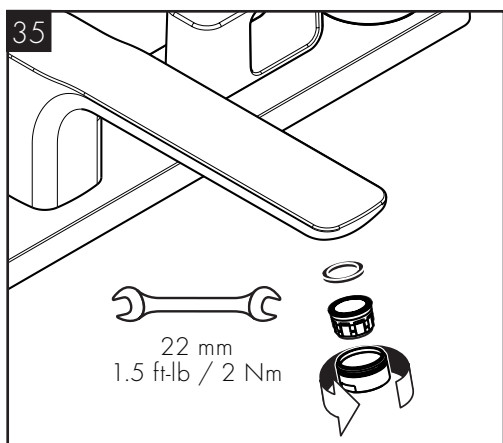
Retire el aireador.



Flush the hot and cold supplies for a minimum of two minutes.

Rincez le robinet pendant au moins 2 minutes.

Lave el grifo durante al menos 2 minutos.



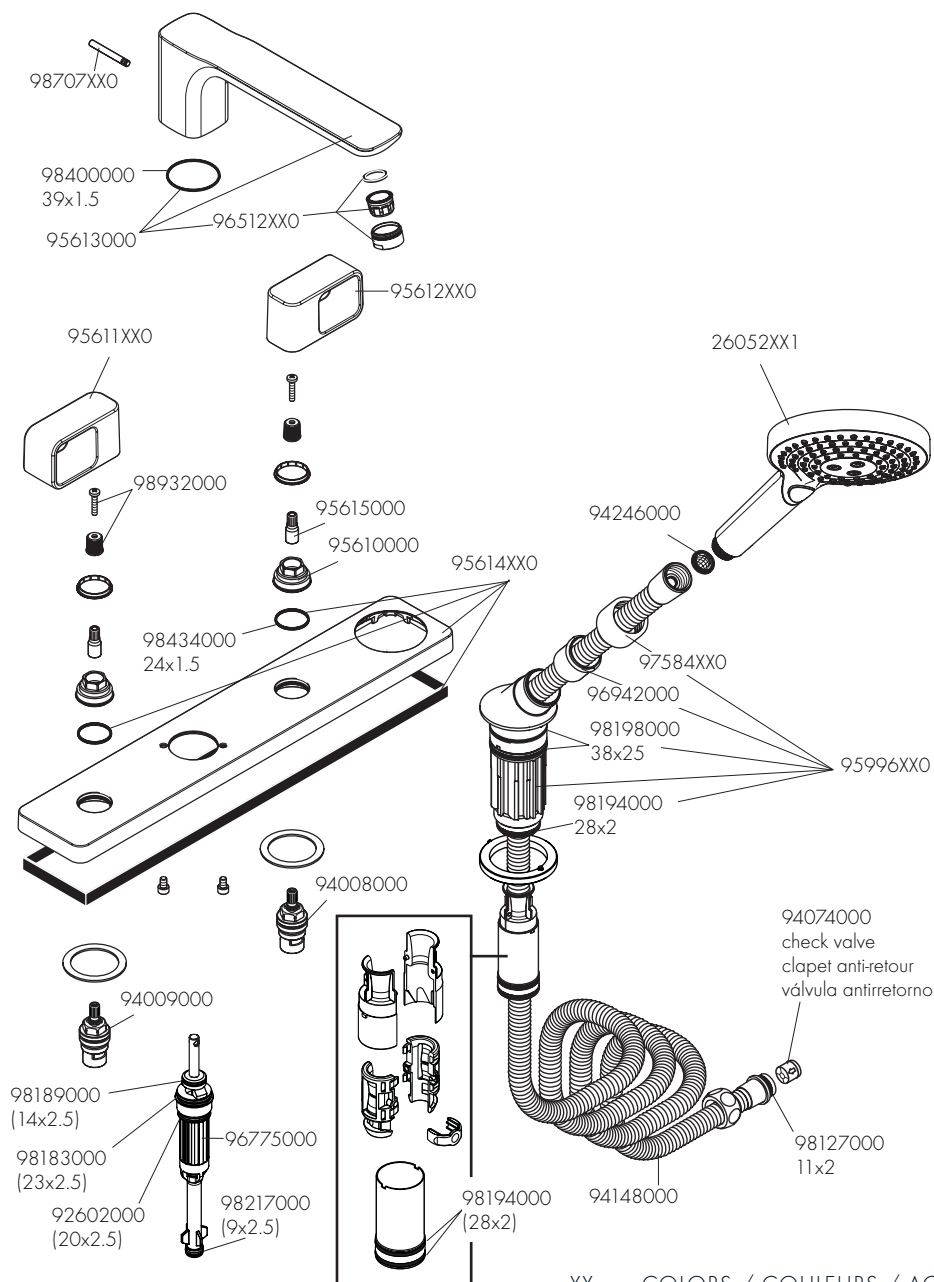
Install the aerator.

Installez l'aérateur.

Instale el aireador.

REPLACEMENT PARTS / PIÈCES DÉTACHÉES / REPUESTOS

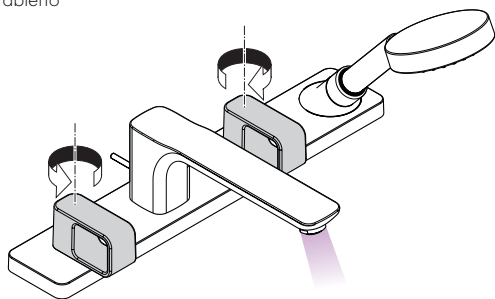
AXOR Urquiola
11446XX1



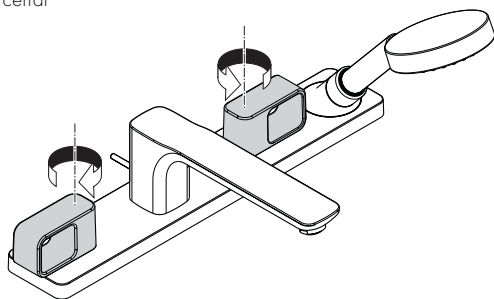
XX = COLORS / COULEURS / ACABADOS
00 = Chrome

USER INSTRUCTIONS / INSTRUCTIONS DE SERVICE / MANEJO

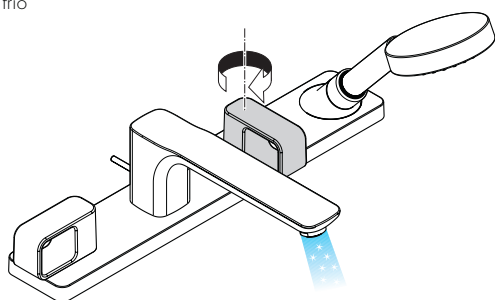
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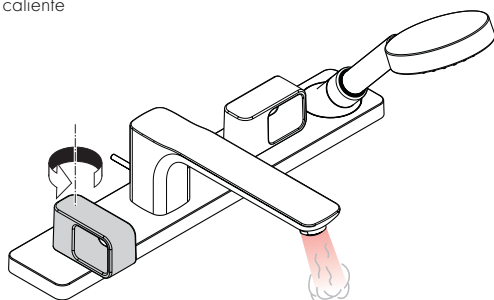
off
fermé
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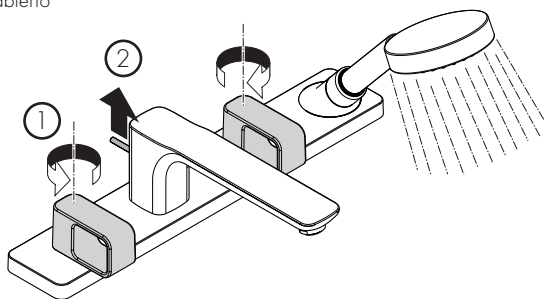
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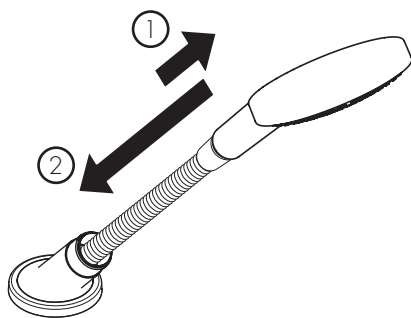
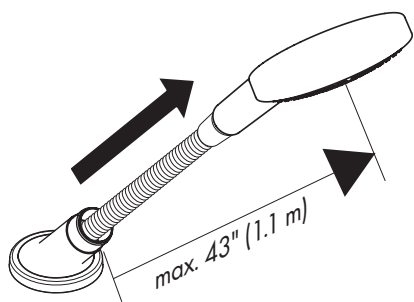


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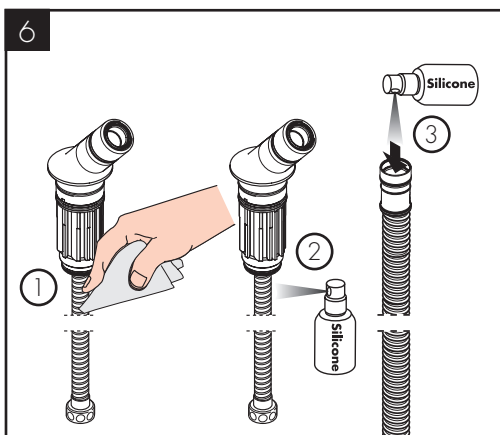
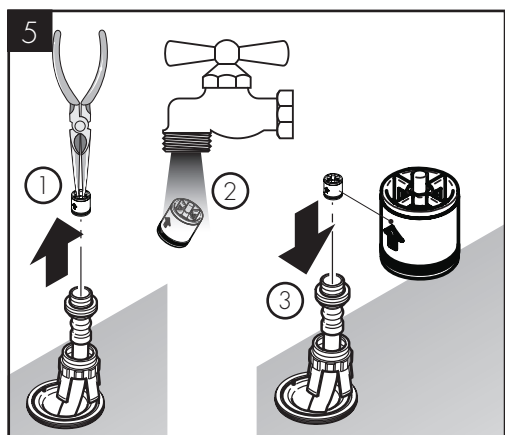
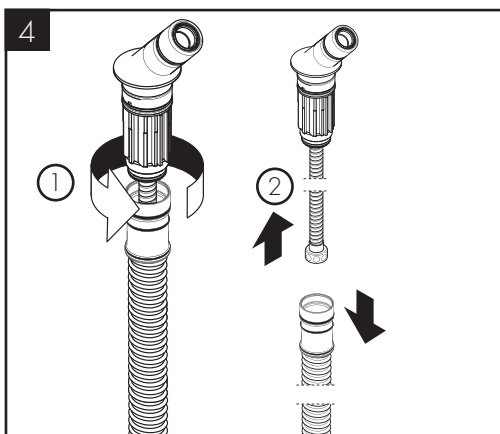
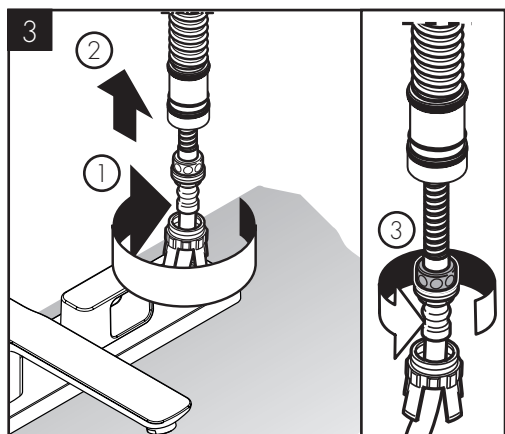
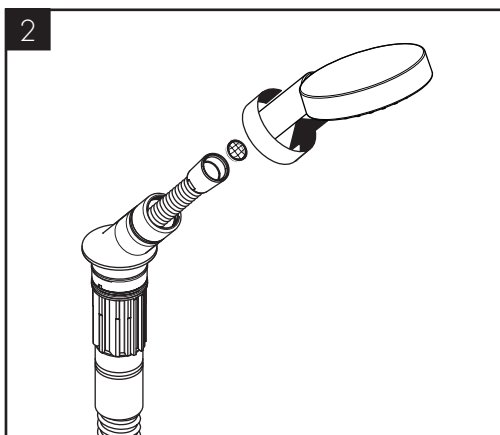
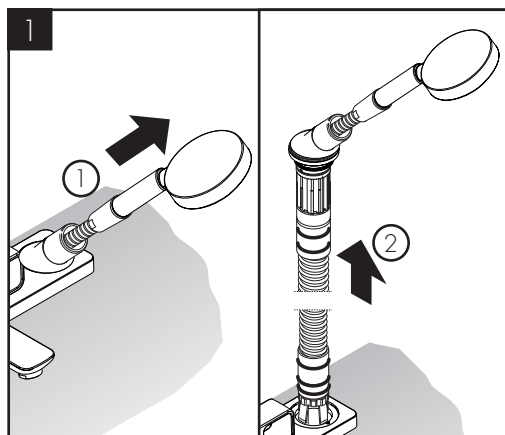


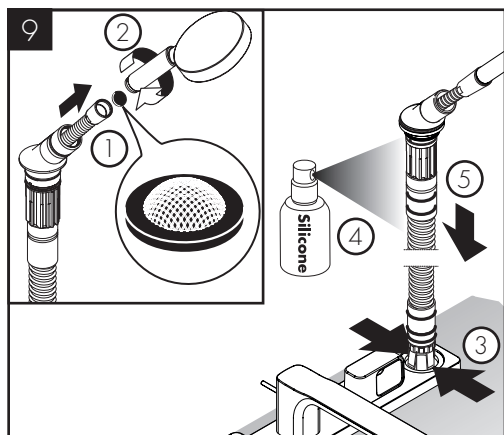
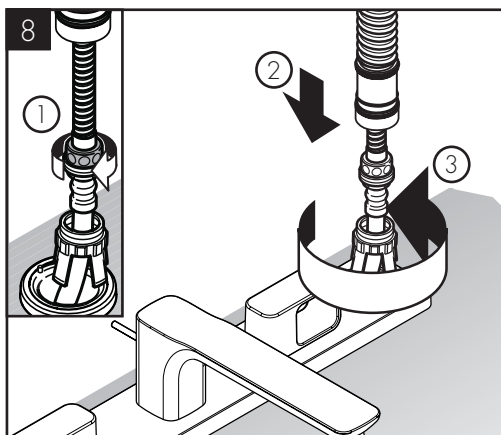
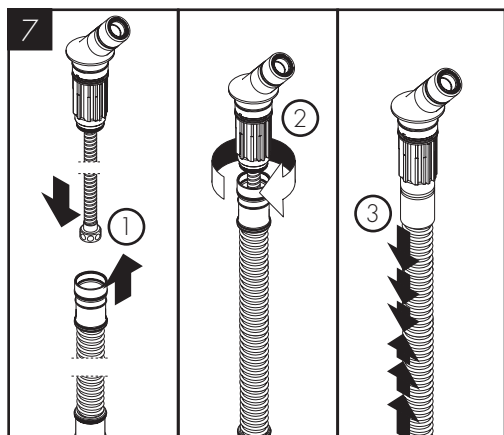
on
ouvert
abierto





CHECK VALVE MAINTENANCE / ENRIETEN CLAPET ANTI-RETOUR / MANTENIMIENTO VÁLVULA ANTIRRETORNO





SECUFLEX MAINTENANCE / ENTRETIEN SECUFLEX TUBE FLÉXIBLE / MANTENIMIENTO MANGUERA SECUFLEX

Repeat the cleaning and lubrication if pull-out becomes difficult - see

6

Répétez cette action lorsque l'extraction devient difficile - voir

6

Repetir la limpieza, cuando el tiempo aumenta la resistencial al extraerlo - ver

6

CLEANING RECOMMENDATION FOR HANSGROHE PRODUCTS

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

FOR BEST RESULTS:

- / Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- / Select a cleaning agent specifically intended for the type of product.
- / DO NOT use these types of cleaners as they will cause damage to your Hansgrohe product:
 - Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
 - Abrasive cleaning powders, pads, or brushes.
 - Steam cleaners.
 - "No rinse" cleaning agents.
- / ALWAYS follow the instructions provided by the manufacturer of the cleaning agent.
- / DO NOT mix cleaning agents, unless directed by the manufacturer.
- / DO NOT spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- / ALWAYS rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

IMPORTANT

- / Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- / Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- / DO NOT store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- / DAMAGE TO THE PRODUCT CAUSED BY IMPROPER CARE OR THE USE OF IMPROPER CLEANING AGENTS IS NOT COVERED BY THE WARRANTY.
- / IF A COMPONENT OF THE PRODUCT IS DAMAGED, REPLACE IT TO REDUCE THE RISK OF PERSONAL INJURY, PROPERTY DAMAGE OR PRODUCT FAILURE.

CONSEIL DE NETTOYAGE POUR LES PRODUITS HANSGROHE

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

POUR DE MEILLEURS RÉSULTATS :

- / Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- / Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- / N'UTILISEZ PAS ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
 - Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
 - Les poudres de nettoyage, les tampons ou les brosses abrasives.
 - Les nettoyeurs à vapeur.
 - Les produits de nettoyage « sans rinçage ».
- / NE MÉLANGEZ PAS les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- / NE PULVÉRISEZ PAS les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- / Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

IMPORTANT

- / Les résidus de produits pour le corps comme les savons liquides, shampoings, gels de douche, teintures pour cheveux, parfums, après-rasage et vernis à ongles peuvent causer des détériorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- / Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- / De même, il est interdit de stocker des détergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en dégagent risquent d'abîmer les produits.
- / LES DOMMAGES AU PRODUIT CAUSÉS PAR UN MAUVAIS ENTRETIEN OU PAR L'UTILISATION DE PRODUITS DE NETTOYAGE INADÉQUATS NE SONT PAS COUVERTS PAR LA GARANTIE.
- / SI UN COMPOSANT DU PRODUIT EST ENDOMMAGÉ, REMPLACEZ-LE POUR RÉDUIRE LES RISQUES DE BLESSURES, DE DOMMAGES MATÉRIELS OU DE DÉFAILLANCES DU PRODUIT.

RECOMENDACIÓN DE LIMPIEZA PARA LOS PRODUCTOS DE HANSGROHE

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

PARA OBTENER MEJORES RESULTADOS:

- / Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- / Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- / NO use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
 - Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
 - Polvos, paños o cepillos de limpieza abrasivos.
 - Limpiadores a vapor
 - Agentes de limpieza "sin enjuague".
- / SIEMPRE siga las instrucciones provistas por el fabricante del agente de limpieza.
- / NO mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- / NO rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- / SIEMPRE enjuague su producto Hansgrohe con agua limpia y séquelo y lustrelo con un paño suave después de la limpieza.

IMPORTANTE

- / Los residuos de productos de aseo como jabón líquido, champú, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de uñas pueden dañar también los materiales. Enjuague el producto con agua limpia después de cada uso.
- / Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- / Tampoco pueden generarse depósitos de productos de limpieza o químicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden dañar los productos.
- / LOS DAÑOS QUE RESULTEN DE UN CUIDADO INADECUADO O USO DE AGENTES DE LIMPIEZA INADECUADOS NO ESTÁN CUBIERTOS POR LA GARANTÍA.
- / SI UN COMPONENTE DEL PRODUCTO ESTÁ DAÑADO, REEMPLÁCELO PARA REDUCIR EL RIESGO DE LESIONES PERSONALES, DAÑOS A LA PROPIEDAD O FALLAS DEL PRODUCTO.

HANSGROHE, INC. LIMITED WARRANTY

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/ or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed
- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or “no-rinse” cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

LIMITATION ON DURATION OF IMPLIED WARRANTIES: Some States do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES: Some States do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND HANSGROHE, INC. SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. HANSGROHE, INC. SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE PRODUCT RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN

WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

NOTICE TO RESIDENTS OF THE STATE OF NEW JERSEY: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.



AXOR / Hansgrohe, Inc.

1490 Bluegrass Lakes Parkway

Alpharetta, GA 30004

Tel. 800-334-0455

Fax 770-889-1783

axor-design.com