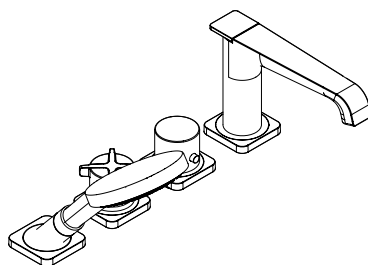


AXOR

EN Installation / User Instructions / Warranty
FR Instructions de montage / Mode d'emploi / Garantie
ES Instrucciones de montaje / Manejo / Garantía



AXOR Citterio E
36413XX1

INSTALLATION

ENGLISH

TECHNICAL INFORMATION

Water pressure	
Recommended	15 - 75 PSI (0.1 - 0.5 MPa)
Maximum	145 PSI (1 MPa)
Hot water temp.	
Recommended	120°-140° F (48° - 60° C)*
Maximum	158°F (70° C)*
Flow rate	
handshower	1.75 GPM (6.6 L/min)
tub spout	4.8 GPM (18.2 L/min) @ 44 PSI

* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

INSTALLATION CONSIDERATIONS

- / For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- / Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- / This trim kit requires rough valve 15460181 (not included).
- / Protection against backflow is provided by a check valve in the handshower hose and by an automatically resetting diverter.
- / This thermostatic mixing valve is for use with shower heads rated at 1.1 GPM (4.2 L/min) or higher.
- / This handshower is for use with automatic compensating valves rated at 1.3 GPM (4.9 L/min) or less.
- ⚠ To guarantee the reliable function and smooth movement of the thermostatic cartridge, occasionally turn the thermostat from total hot to total cold.
- / Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

DONNÉES TECHNIQUES

Pression d'eau	
recommandée	15 - 75 PSI (0.1 - 0.5 MPa)
maximum	145 PSI (1 MPa)
Température d'eau chaude	
recommandée	120°-140° F (48° - 60° C)*
maximum	158°F (70° C)*
Capacité nominale	
douchette	1.75 GPM (6.6 L/min)
bec	4.8 GPM (18.2 L/min) @ 44 PSI

* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

À PRENDRE EN CONSIDÉRATION POUR L'INSTALLATION

- / Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- / Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- / L'ensemble de robinetterie requière l'utilisation de la pièce de surface 15460181 (non comprise).
- / La protection contre le retour d'eau est assurée par un clapet anti-retour et un dispositif de dérivation à réenclenchement automatique.
- / Ce produit devrait être seulement utilisé avec les pommes de douche évaluées à 1.1 GPM (4.2 L/min) ou plus.
- / Cette pomme de douche doit être utilisée avec une soupape qui compense automatiquement, et est évalué à 1.3 GPM (4.9 L/min) ou moins.
- ⚠ Pour assurer le mouvement facile de l'élément thermostatique, le thermostat devrait être placé de temps en temps en position très chaude et très froide.
- / Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

DATOS TECNICOS

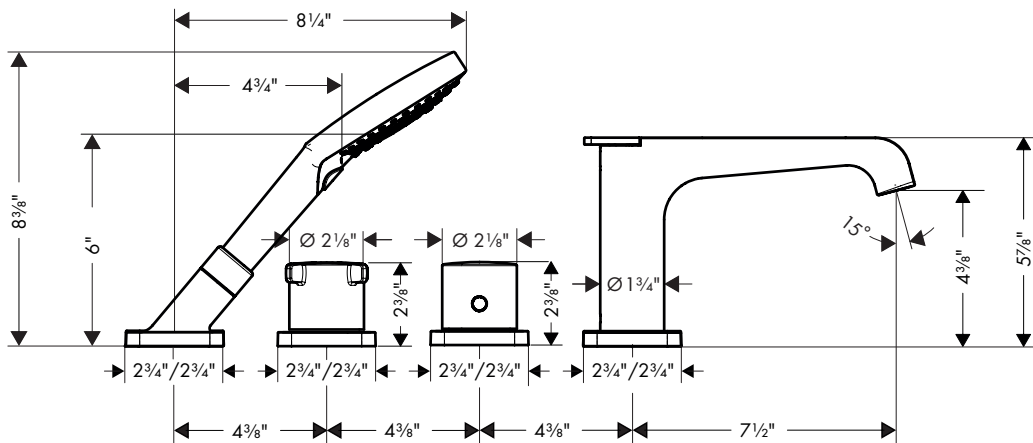
Presión en servicio	
recomendada	15 - 75 PSI (0.1 - 0.5 MPa)
max.	145 PSI (1 MPa)
Temperatura del agua caliente	
recomendada	120°-140° F (48° - 60° C)*
max.	158°F (70° C)*
Caudal máximo	
teleducha	1.75 GPM (6.6 L/min)
surtidor	4.8 GPM (18.2 L/min) @44 PSI

* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

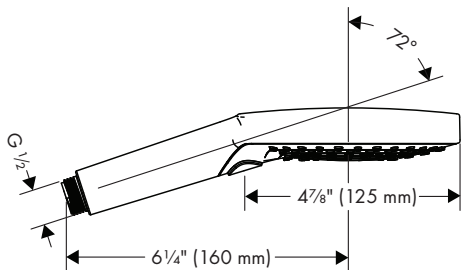
CONSIDERACIONES PARA LA INSTALACIÓN

- / Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- / Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- / El juego de pieza exterior requiere la pieza interior 15460181 (no incluida).
- / Una válvula antirretorno en el codo de la teleducha y un distribuidor que se reajusta automáticamente brindan protección contra el contraflujo.
- / Este producto debe ser utilizado sólo con alcachofas de la ducha valoradas en 1.1 GPM (4.2 L/min) o más.
- / Esta ducha cabezal es debe ser utilizada con una válvula que compensa automáticamente, y es valorado en 1.3 GPM (4.9 L/min) o menos.
- ⚠ Para garantizar el funcionamiento duradero del termostato, el mando del mismo debería girarse de vez en cuando del extremo frío al extremo caliente.
- / Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

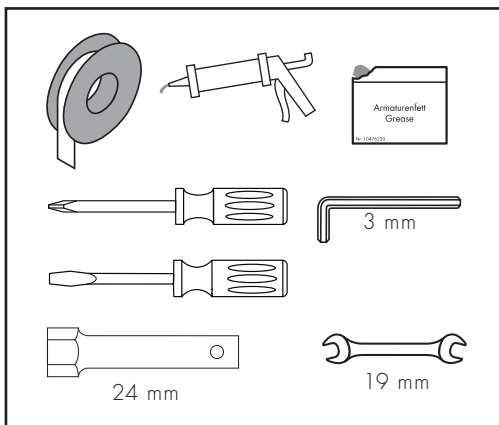
AXOR Citterio E
36413XX1



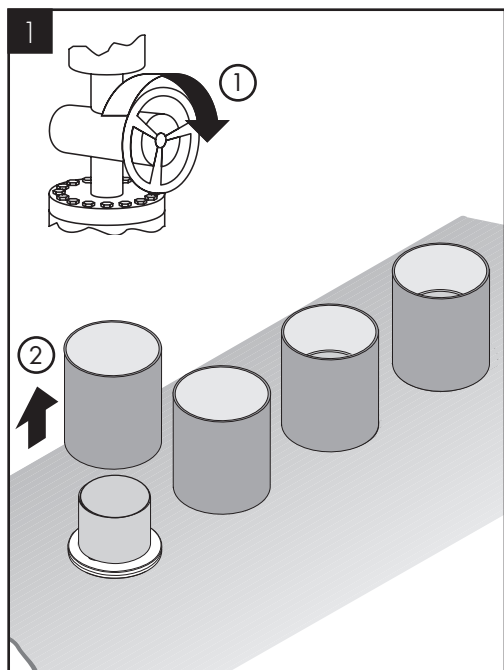
AXOR Shower Solutions
26052XX1



TOOLS REQUIRED / Outils requis /
HERRAMIENTAS ÚTILES



INSTALLATION / INSTALLATION / INSTALACIÓN



Turn the water off at the main.

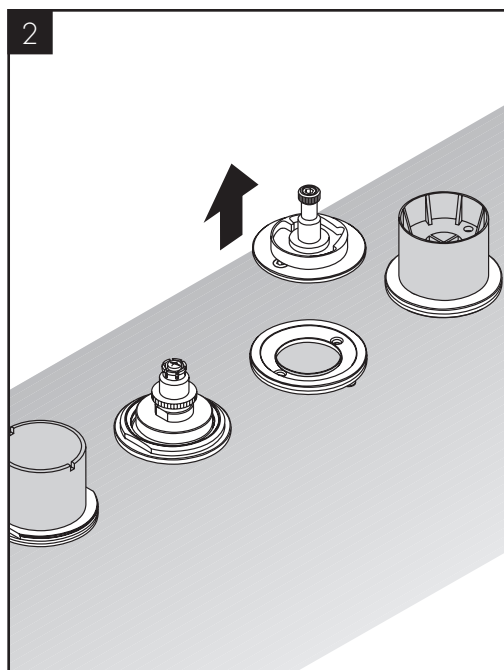
Remove the plastic tubes.

Fermez l'eau à la valve principale.

Retirez les tubes en plastique.

Cierre el paso del agua en la entrada del suministro.

Retire los tubos plásticos.

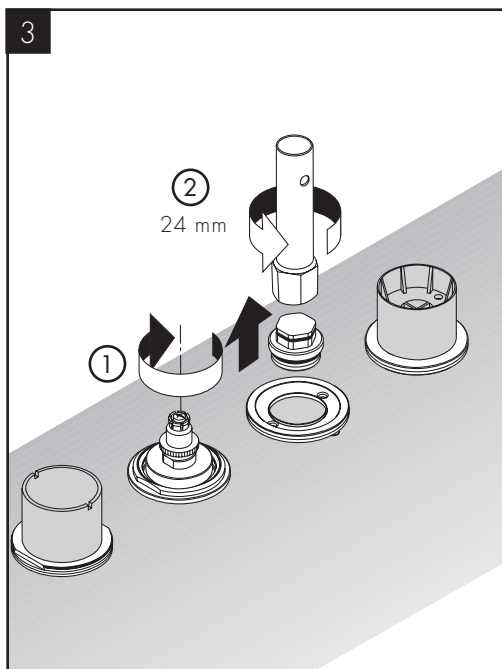


Remove the safety set.

Retirez l'ensemble de sécurité.

Retire el equipo de seguridad.

3



Turn the diverter to the off position.

Remove the nut using a 24 mm socket wrench.

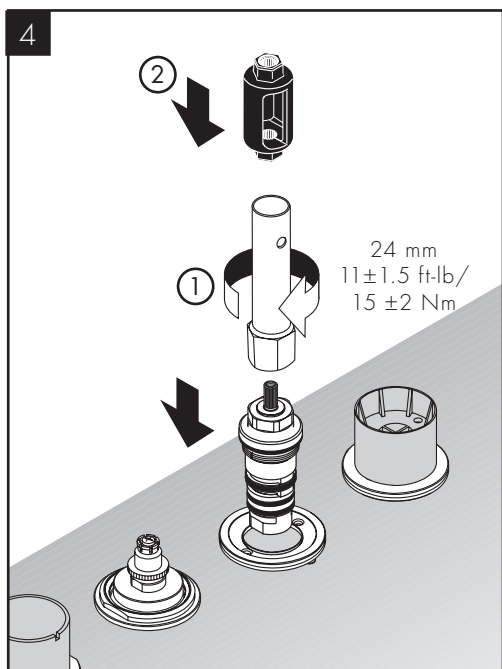
Tournez le dispositif de dérivation à sa position d'arrêt.

Retirez l'écrou.

Gire el distribuidor a la posición cerrada.

Retire la tuerca.

4

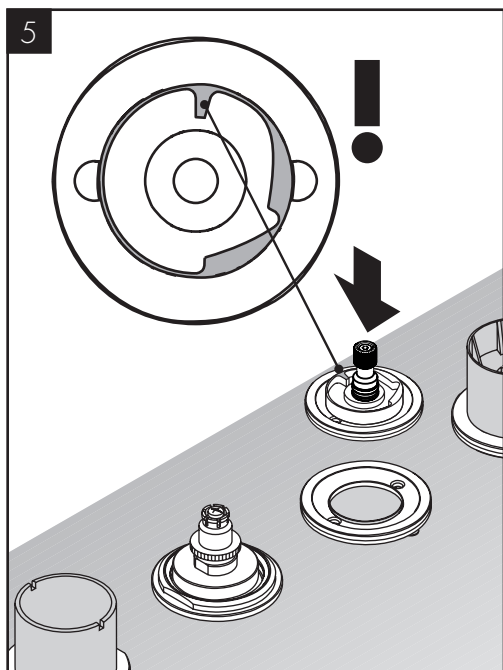


Install the thermostatic cartridge using a 24 mm socket wrench.

Install the handle adapter.

Installez la cartouche thermostatique et l'adaptateur pour poignée.

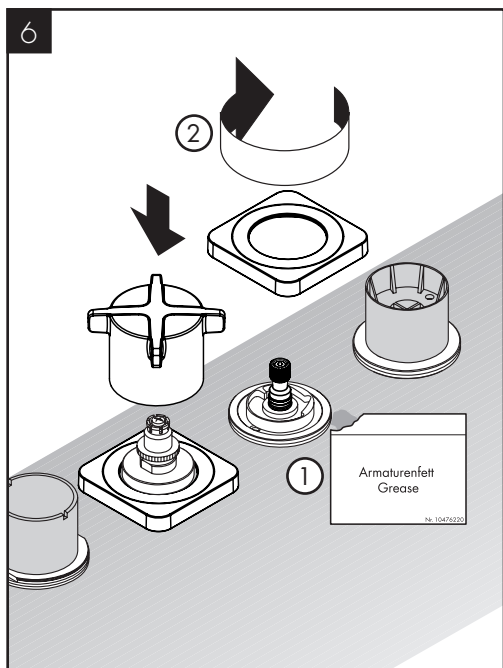
Instale el cartucho termostático y el adaptador mando.



Install the safety set with the notch oriented as shown in the diagram.

Installez l'ensemble de sécurité de façon à ce que l'encoche soit orientée comme indiqué sur le schéma.

Instale el equipo de seguridad con la ranura orientada como se muestra en el dibujo.



Grease the threads lightly with white plumbers' grease.

Install the escutcheons.

Install the volume control handle.

Lubrifiez légèrement les filets en utilisant de la graisse de plomberie blanche.

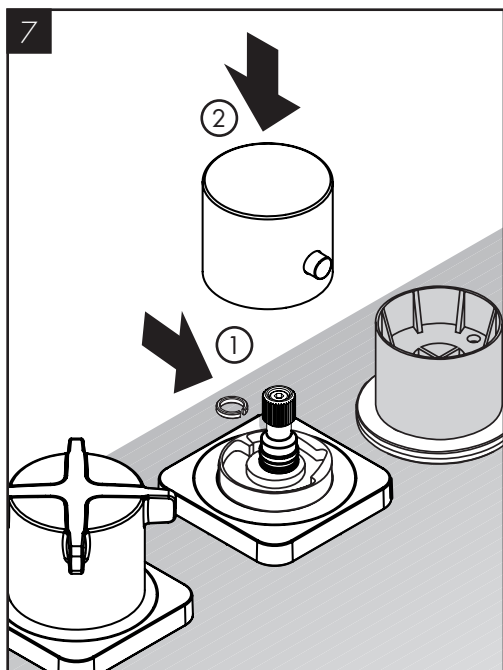
Installez les écussons.

Installez la poignée du robinet d'arrêt.

Lubrique las roscas levemente con grasa blanca para plomería.

Instale los escudos.

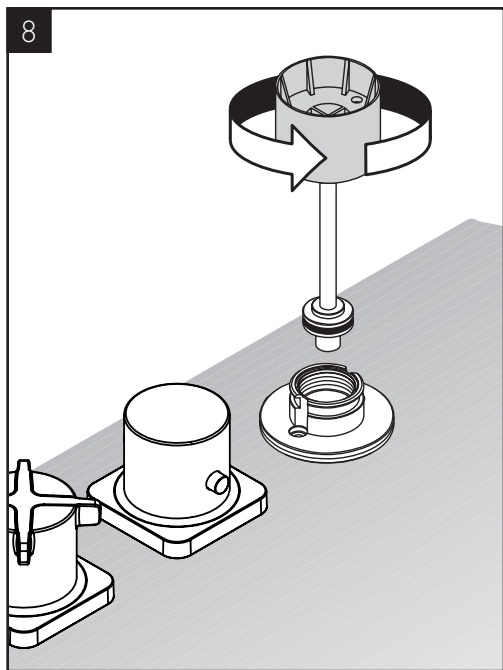
Instale la manija del llave de paso.



Install the thermostatic handle clip. Install the thermostatic handle.

Installez la poignée thermostatique.

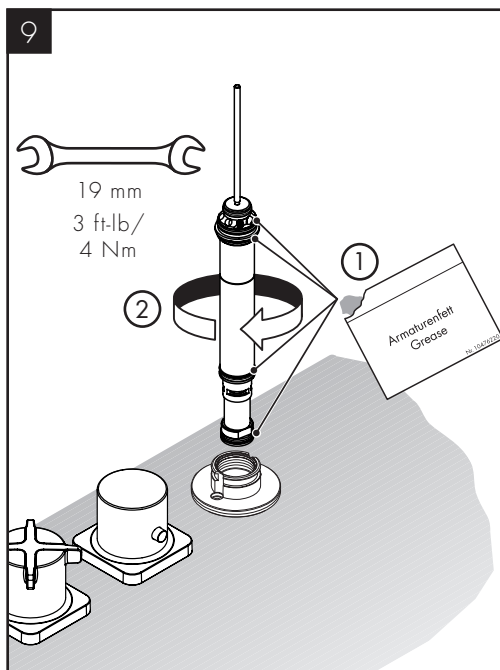
Instale la manija del mezclador termostático.



Remove the plaster shield and seal from the diverter housing.

Retirez le protecteur et le joint du compartiment du dispositif de dérivation.

Retire el protector de yeso y el sello del alojamiento del distribuidor.



Lightly grease the o-rings on the diverter with white plumbers' grease.

Install the diverter. Tighten using a 19 mm wrench.

⚠ DO NOT OVER-TIGHTEN THE DIVERTER.

Lubrifiez légèrement les joints toriques sur le dispositif de dérivation en utilisant de la graisse de plomberie blanche.

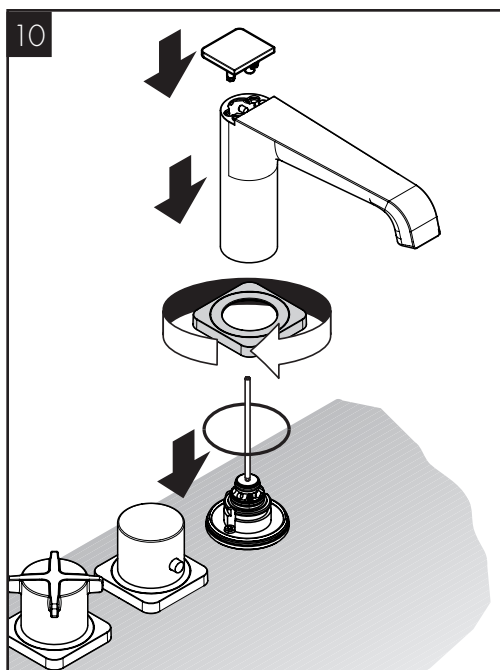
Installez le dispositif de dérivation.

⚠ NE SERREZ PAS TROP L'INVERSEUR!

Lubrique levemente los retenes anulares del distribuidor con grasa blanca para plomería.

Instale el distribuidor.

⚠ NO AJUSTE DEMASIADO EL DISTRIBUIDOR.



Install the spout escutcheon, the spout, and the diverter knob.

Installez la rosace du bec.

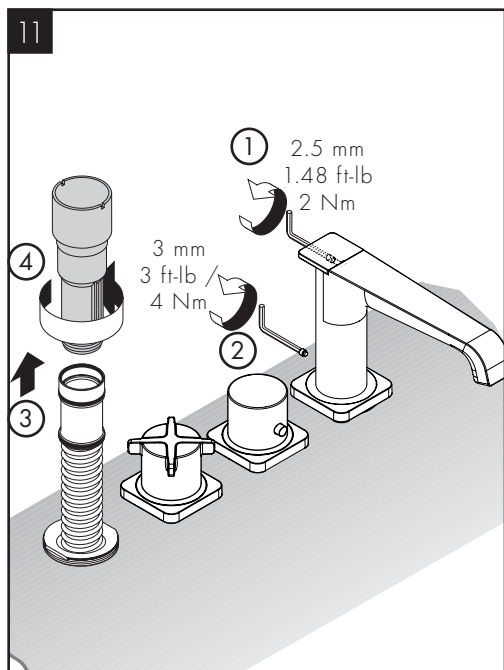
Installez le bec.

Installez le bouton de l'inverseur.

Instale el escudo del surtidor.

Instale el surtidor.

Instale el tirador inversor.



Tighten the diverter screw.

Tighten the spout screw.

Pull the Secuflex hose away from the rough.

Remove the plaster shield.

Serrez les vis.

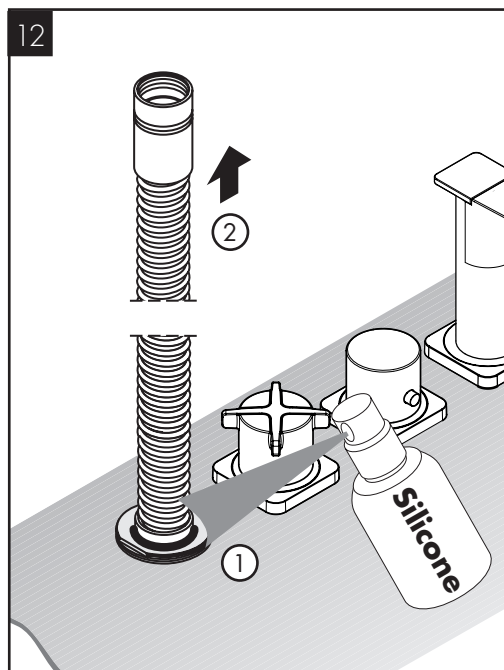
Tirez le tuyau Secuflex hors de la pièce intérieure.

Retirez le protecteur.

Apriete los tornillos.

Tire la manguera Secuflex hacia afuera de la pieza interior.

Retire el protector de yeso.



Lubricate the Secuflex hose using silicone spray.

Remove the Secuflex hose from the rough.

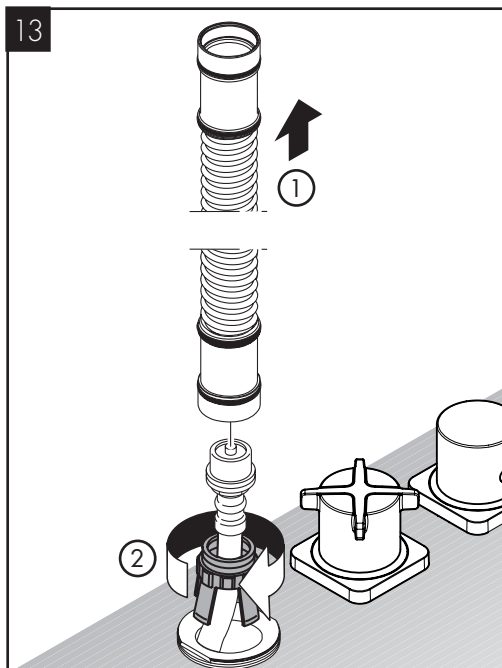
Lubrifiez le tuyau Secuflex en utilisant un jet en silicone.

Retirez le tuyau Secuflex de la pièce intérieure.

Lubrique la manguera Secuflex usando un rociador de silicona.

Retire la manguera Secuflex hacia afuera de la pieza interior.

13

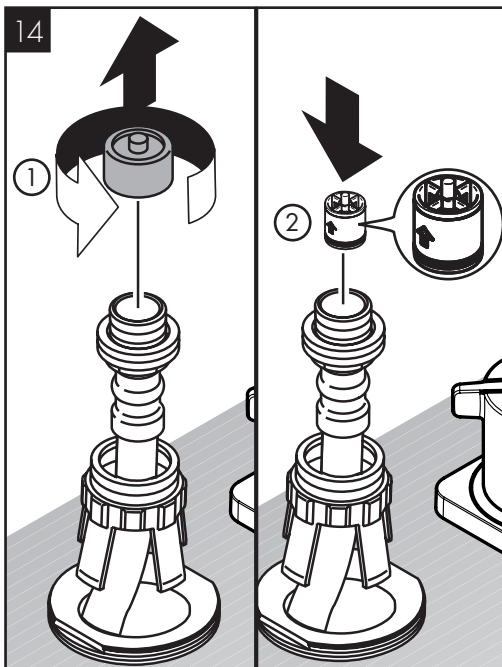


Disconnect the Secuflex hose from the high pressure hose by loosening the white plastic nut.

Débranchez le tuyau Secuflex du tuyau à haute pression en dévissant l'écrou de plastique blanc.

Desconecte la manguera Secuflex de la manguera de alta presión desenroscando la tuerca blanca de plástico.

14



Remove the plug from the high pressure hose.

Install the check valve.

The arrow on the check valve indicates the direction of the water flow.

Retirez le bouchon du tuyau à haute pression.

Installez le clapet anti-retour.

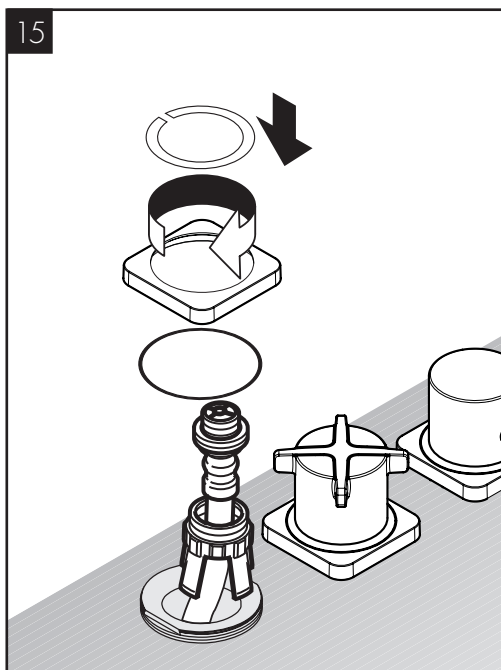
La flèche sur le clapet anti-retour indique le sens de l'écoulement de l'eau.

Retire el tapón de la manguera de alta presión.

Instale la válvula de retención.

La flecha en la válvula de retención indica la dirección del caudal de agua.

15

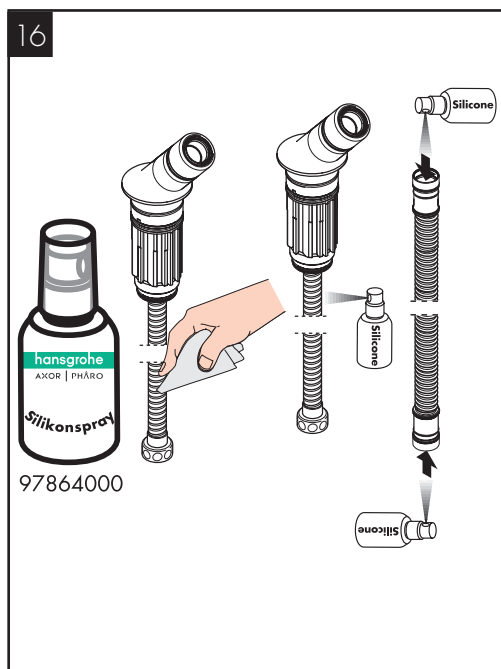


Install the handshower holder escutcheon.

Installez l'écusson du support de douchette

Instale el escudo del soporte de ducha de mano.

16



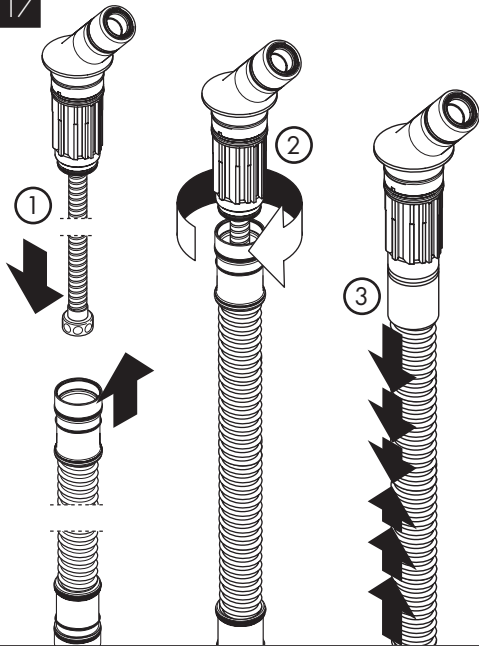
Lubricate the handshower hose and the Secuflex hose using silicon spray and a dry, soft cloth.

Lubrifiez le tuyau de douchette et le tuyau Secuflex en utilisant un jet en silicone et un chiffon doux et sec.

Lubrique la manguera de la ducha de mano y la manguera Secuflex usando un rociador de silicona y un paño suave y seco.

97864000

17



Feed the handshower hose down through the Secuflex hose.

Connect the Secuflex hose to the handshower holder.

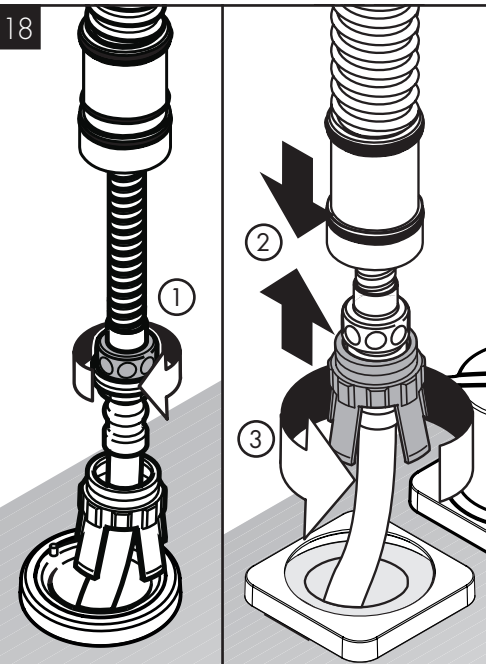
Faites passer le tuyau de douchette à travers le tuyau Secuflex.

Raccordez le tuyau Secuflex au support de douchette.

Empuje la manguera de la ducha de mano hacia abajo por la manguera Secuflex.

Conecte la manguera Secuflex al soporte de ducha de mano.

18



Compress the Secuflex hose so that the end of the handshower hose is accessible.

Connect the handshower hose to the high pressure hose.

Tighten the plastic nut.

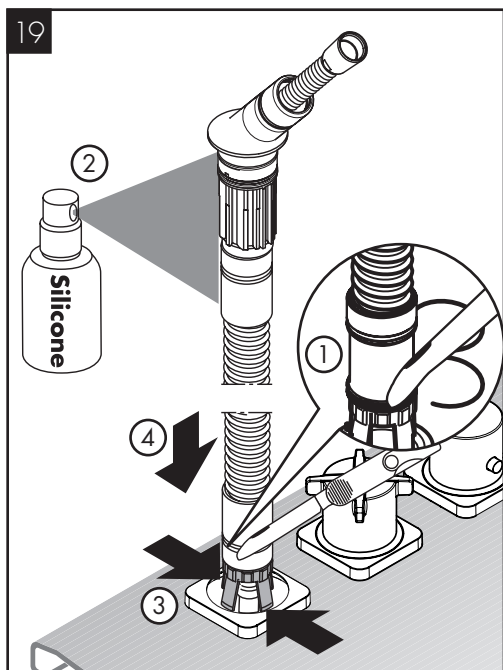
Raccordez le tuyau de la douchette au tuyau à haute pression.

Serrez l'écrou en plastique.

Conecte la manguera de la ducha de mano a la manguera de alta presión.

Apriete la tuerca de plástico.

19



Cut the o-rings on the end of the Secuflex hose.

Lubricate the handshower holder using the Silicone spray.

Push the Secuflex hose down into the rough.

Coupez les joints toriques sur l'extrémité du tuyau Secuflex.

Lubrifiez le support de douchette à l'aide d'un jet en silicone.

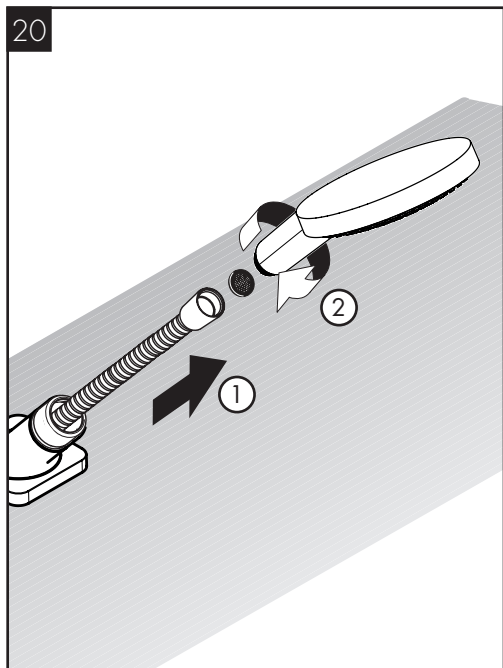
Poussez le tuyau Secuflex dans la pièce intérieure.

Corte los retenes anulares del extremo de la manguera Secuflex.

Lubrique el soporte de ducha de mano utilizando un rociador de silicona.

Tire la manguera Secuflex hacia abajo de la pieza interior.

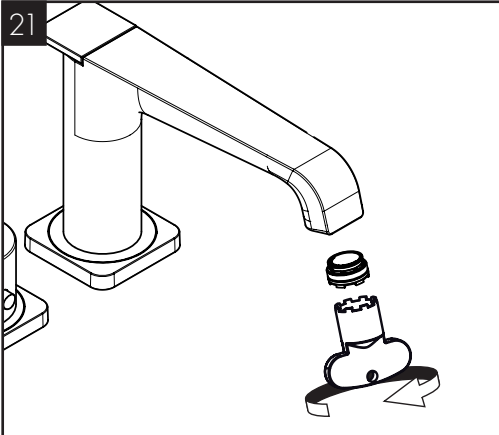
20



Connect the handshower to the handshower hose.

Raccordez la douchette au tuyau de la douchette.

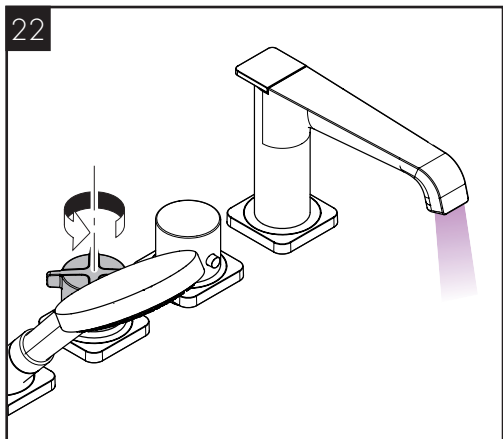
Conecte la ducha de mano a la manguera.



Remove the aerator from the spout.

Retirez l'aérateur du bec.

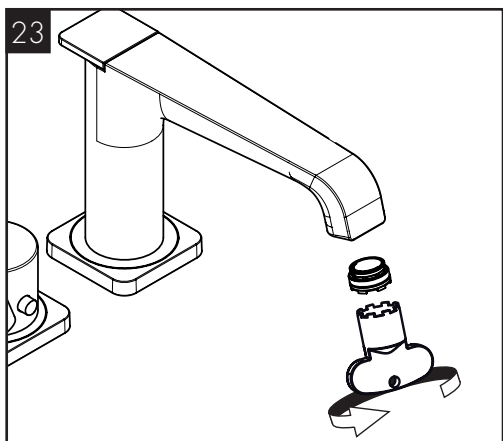
Retire el aireador del orificio del surtidor.



Turn the water on. Allow the spout to flush for at least two minutes.

Ouvrez l'eau. Rincez le bec pendant au moins deux minutes.

Abra el suministro de agua. Deje que el surtidor se enjuague durante dos minutos como mínimo.

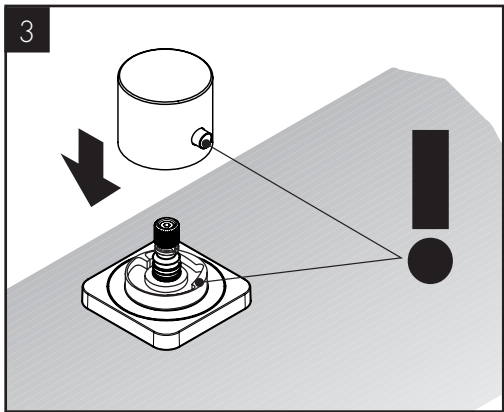
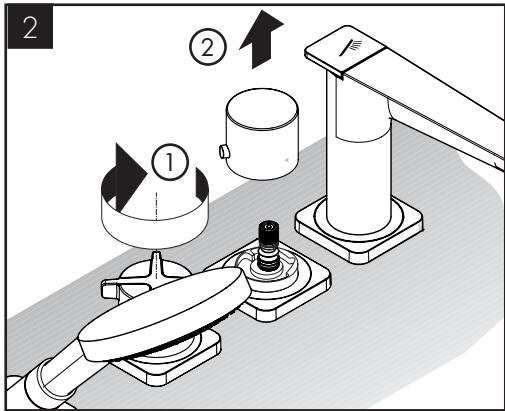
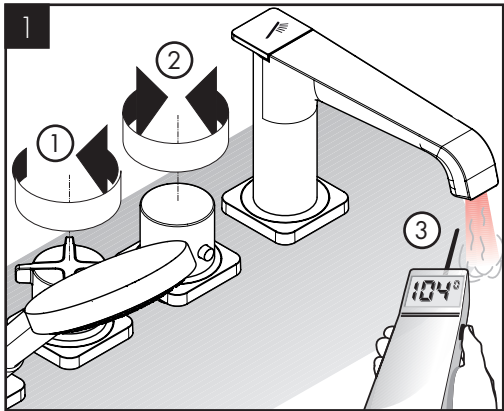


Install the aerator.

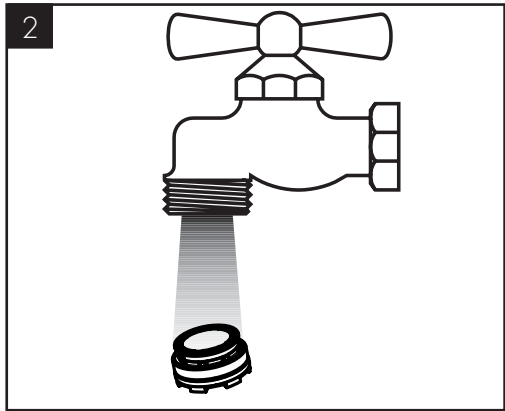
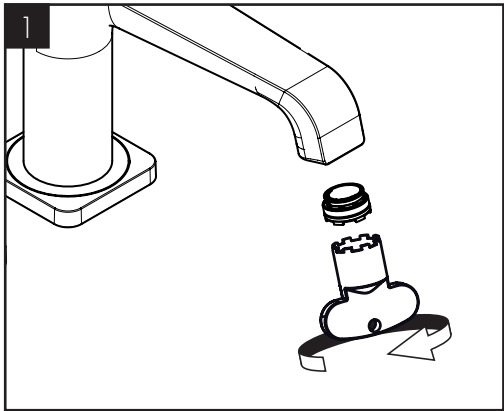
Installez l'aérateur.

Instale el aireador.

JUSTIFY THE HANDLE / RÉGLEZ LA POIGNÉE / AJUSTE LA MANIJA

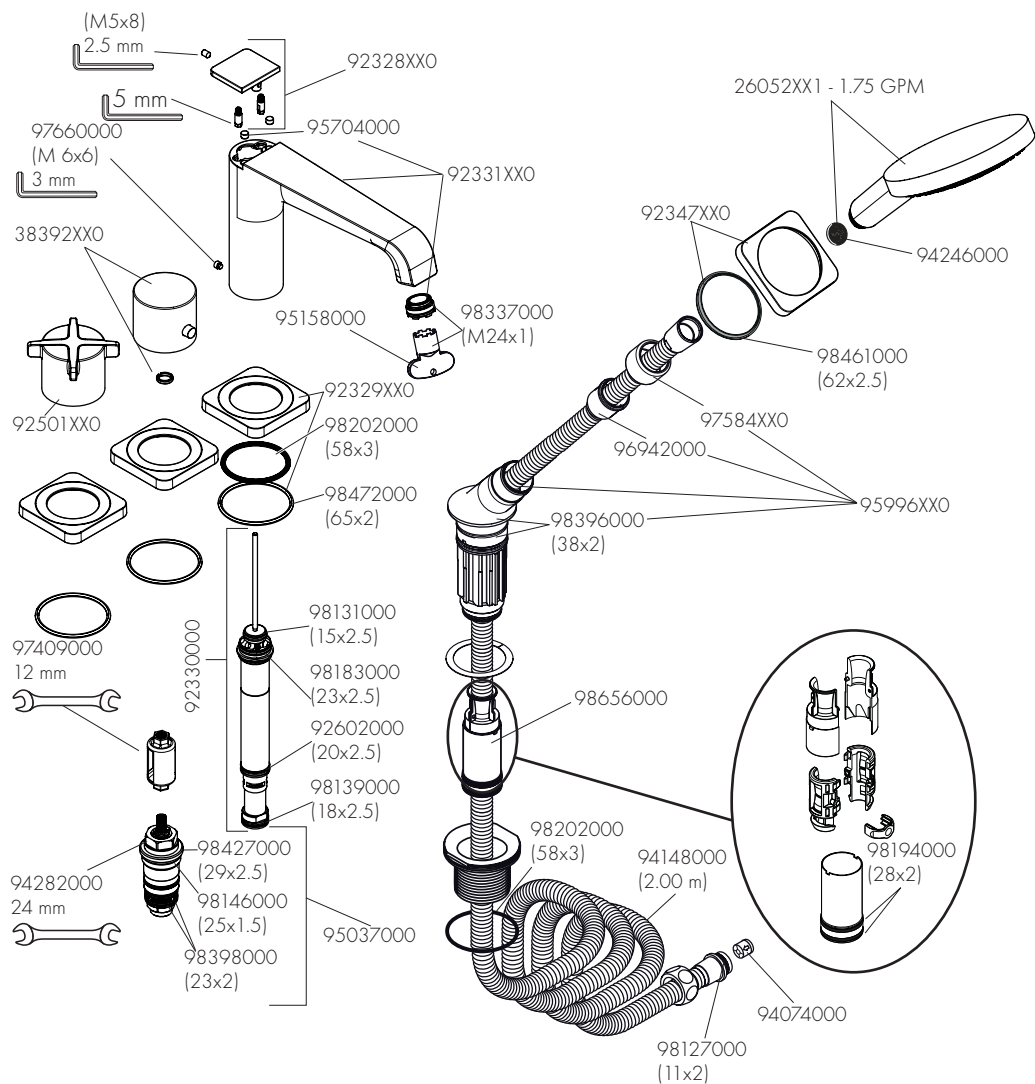


CLEANING / NETTOYAGE / LIMPIEZA



REPLACEMENT PARTS / PIÈCES DÉTACHÉES / REPUESTOS

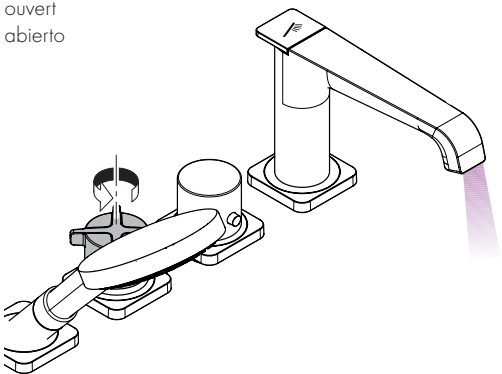
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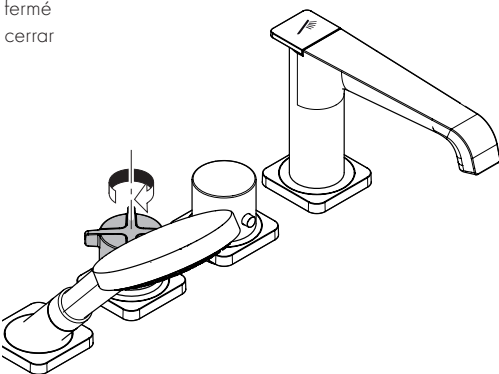
XX = COLORS / COULEURS / ACABADOS
00 = Chrome
67 = Matte Black

USER INSTRUCTIONS / INSTRUCTIONS DE SERVICE / MANEJO

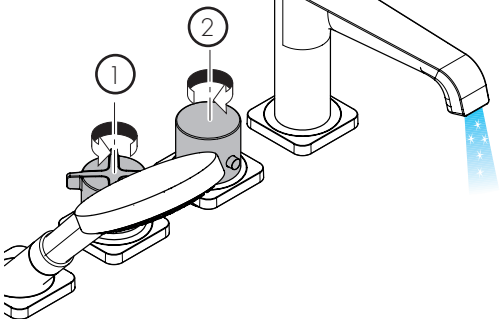
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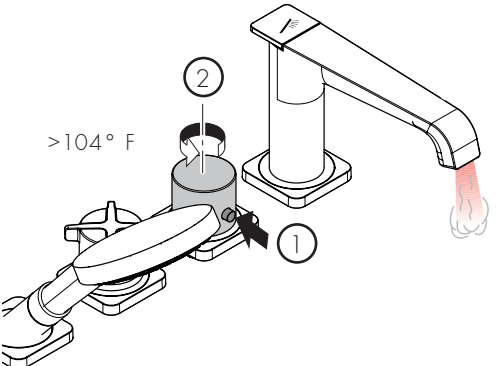
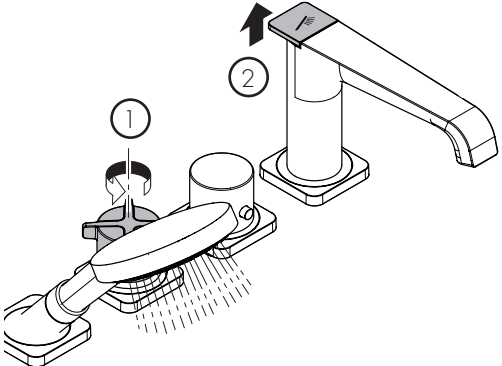
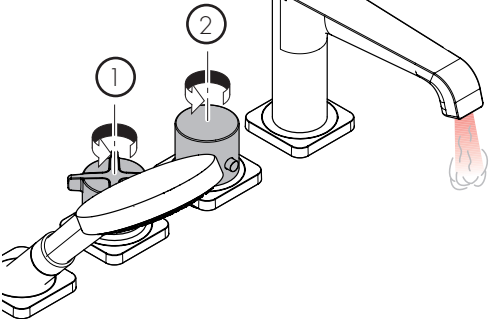
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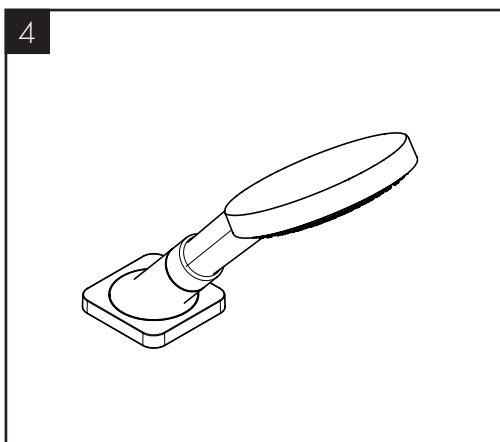
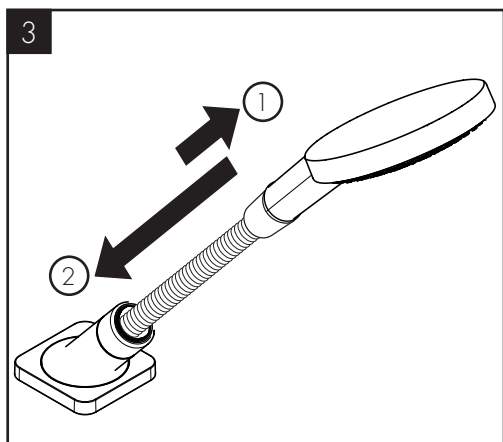
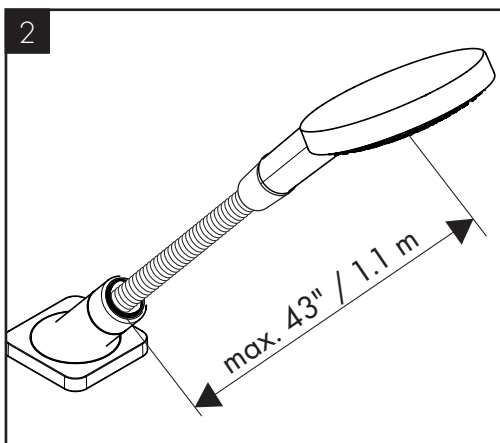
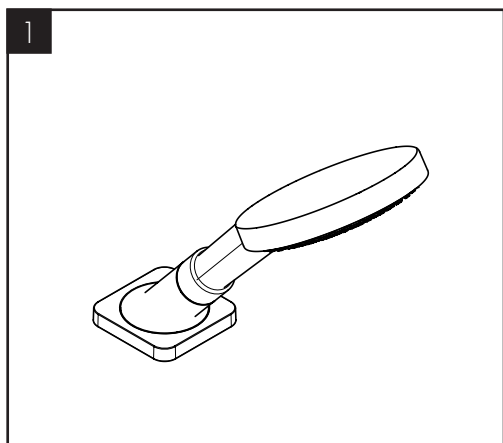


cold
froid
frío

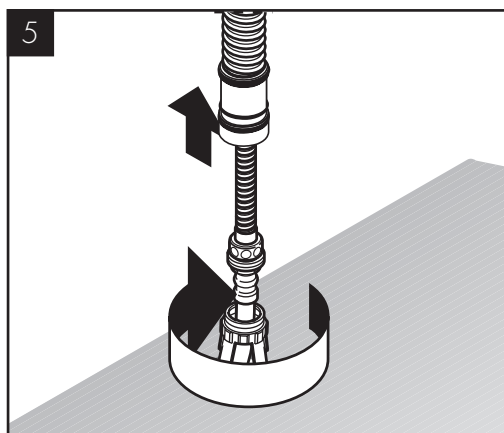
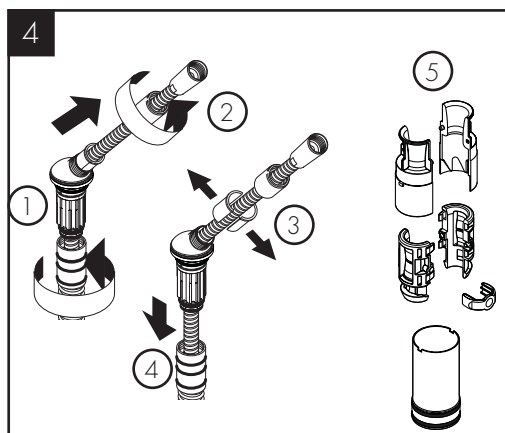
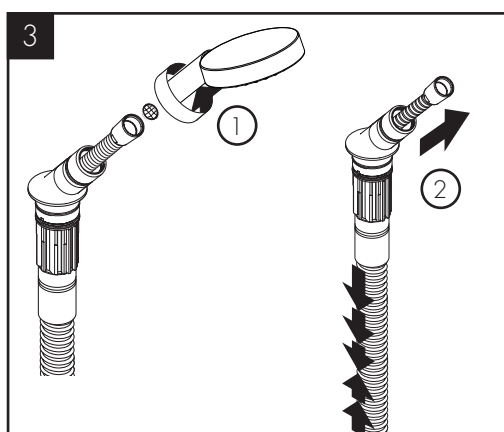
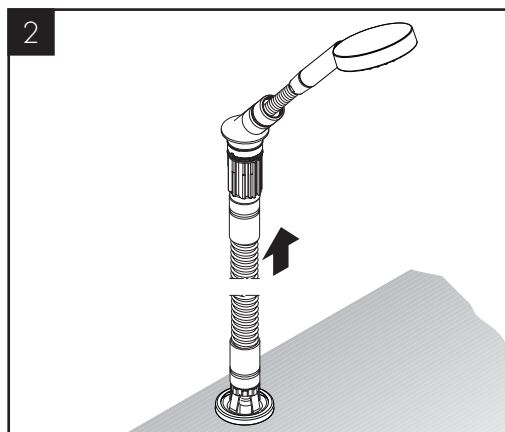
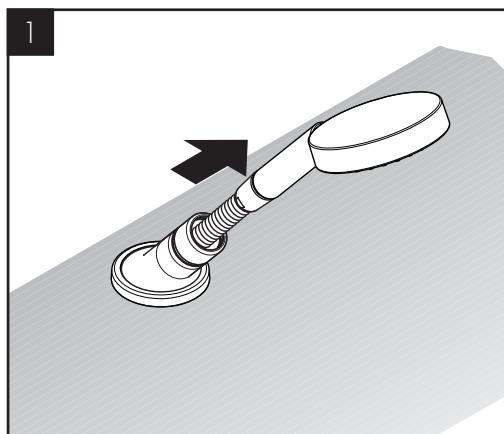
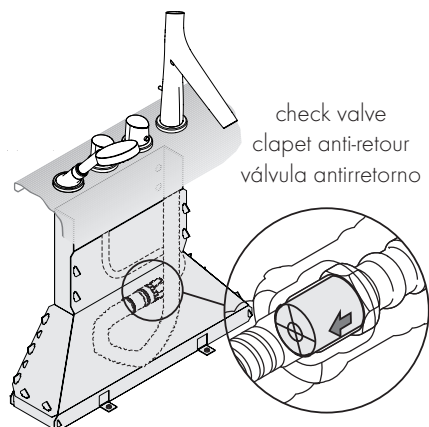


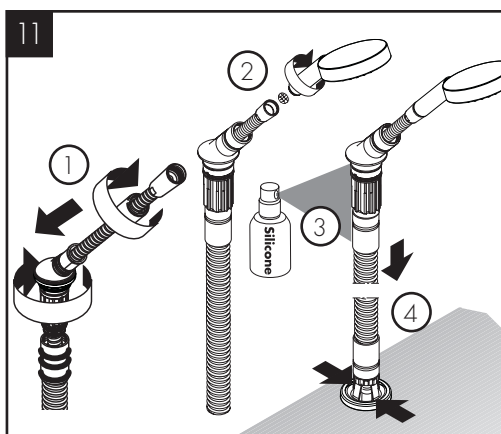
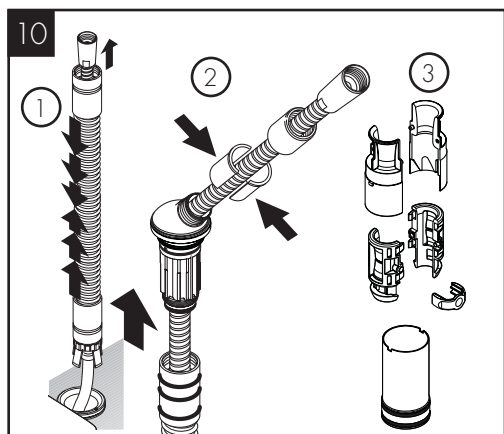
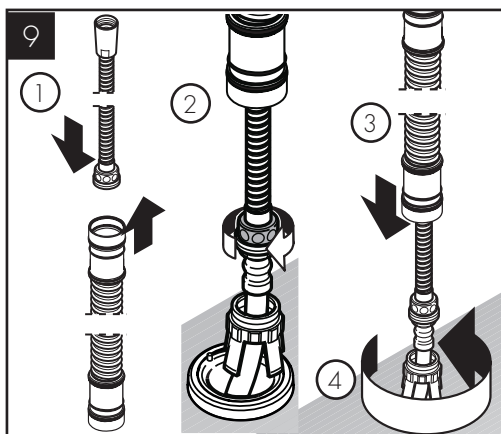
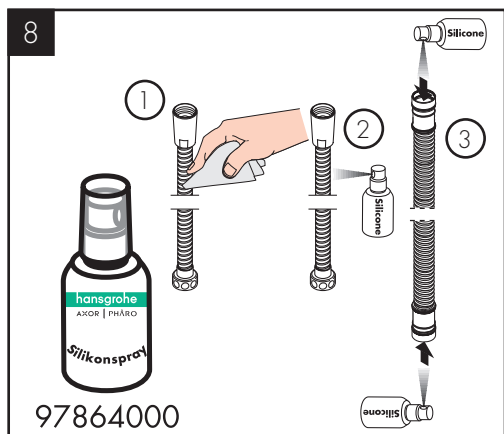
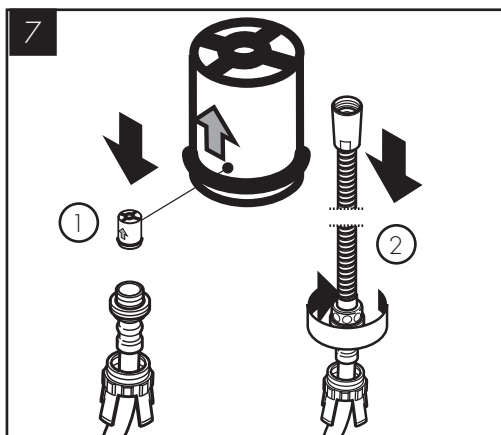
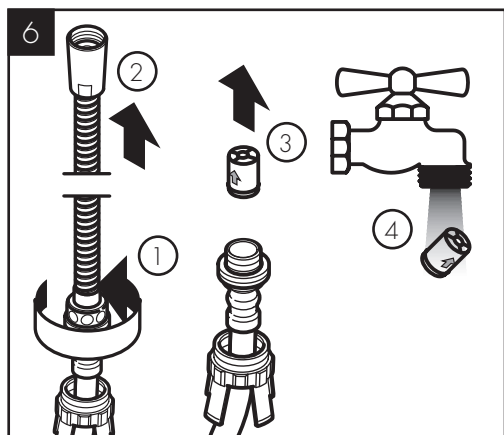
hot
chaud
caliente





CHECK VALVE MAINTENANCE / ENTRETIEN DE LES CLAPETS ANTI-RETOUR/ MANTENIMIENTO DE LAS VÁLVULAS ANTIRRETORNOS





CLEANING RECOMMENDATION FOR HANSGROHE PRODUCTS

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

FOR BEST RESULTS:

- / Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- / Select a cleaning agent specifically intended for the type of product.
- / DO NOT use these types of cleaners as they will cause damage to your Hansgrohe product:
 - Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
 - Abrasive cleaning powders, pads, or brushes.
 - Steam cleaners.
 - "No rinse" cleaning agents.
- / ALWAYS follow the instructions provided by the manufacturer of the cleaning agent.
- / DO NOT mix cleaning agents, unless directed by the manufacturer.
- / DO NOT spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- / ALWAYS rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

IMPORTANT

- / Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- / Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- / DO NOT store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- / DAMAGE TO THE PRODUCT CAUSED BY IMPROPER CARE OR THE USE OF IMPROPER CLEANING AGENTS IS NOT COVERED BY THE WARRANTY.
- / IF A COMPONENT OF THE PRODUCT IS DAMAGED, REPLACE IT TO REDUCE THE RISK OF PERSONAL INJURY, PROPERTY DAMAGE OR PRODUCT FAILURE.

CONSEIL DE NETTOYAGE POUR LES PRODUITS HANSGROHE

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

POUR DE MEILLEURS RÉSULTATS :

- / Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- / Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- / N'UTILISEZ PAS ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
 - Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
 - Les poudres de nettoyage, les tampons ou les brosses abrasives.
 - Les nettoyeurs à vapeur.
 - Les produits de nettoyage « sans rinçage ».
- / Ne mélangez pas les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- / Ne pulvérisez pas les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- / Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

IMPORTANT

- / Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, après-rasage et vernis à ongles peuvent causer des détériorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- / Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- / De même, il est interdit de stocker des détergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en dégagent risquent d'abîmer les produits.
- / LES DOMMAGES AU PRODUIT CAUSÉS PAR UN MAUVAIS ENTRETIEN OU PAR L'UTILISATION DE PRODUITS DE NETTOYAGE INADÉQUATS NE SONT PAS COUVERTS PAR LA GARANTIE.
- / SI UN COMPOSANT DU PRODUIT EST ENDOMMAGÉ, REMPLACEZ-LE POUR RÉDUIRE LES RISQUES DE BLESSURES, DE DOMMAGES MATÉRIELS OU DE DÉFAILLANCES DU PRODUIT.

RECOMENDACIÓN DE LIMPIEZA PARA LOS PRODUCTOS DE HANSGROHE

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

PARA OBTENER MEJORES RESULTADOS:

- / Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- / Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- / NO use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
 - Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
 - Polvos, paños o cepillos de limpieza abrasivos.
 - Limpiadores a vapor
 - Agentes de limpieza "sin enjuague".
- / SIEMPRE siga las instrucciones provistas por el fabricante del agente de limpieza.
- / NO mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- / NO rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- / SIEMPRE enjuague su producto Hansgrohe con agua limpia y séquelo y lístrelo con un paño suave después de la limpieza.

IMPORTANTE

- / Los residuos de productos de aseo como jabón líquido, champú, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de uñas pueden dañar también los materiales. Enjuague el producto con agua limpia después de cada uso.
- / Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- / Tampoco pueden generarse depósitos de productos de limpieza o químicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden dañar los productos.
- / LOS DAÑOS QUE RESULTEN DE UN CUIDADO INADECUADO O USO DE AGENTES DE LIMPIEZA INADECUADOS NO ESTÁN CUBIERTOS POR LA GARANTÍA.
- / SI UN COMPONENTE DEL PRODUCTO ESTÁ DAÑADO, REEMPLÁCELO PARA REDUCIR EL RIESGO DE LESIONES PERSONALES, DAÑOS A LA PROPIEDAD O FALLAS DEL PRODUCTO.

HANSGROHE, INC. LIMITED WARRANTY

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed
- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or “no-rinse” cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

LIMITATION ON DURATION OF IMPLIED WARRANTIES: Some States do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES: Some States do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND HANSGROHE, INC. SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. HANSGROHE, INC. SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE PRODUCT RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE

OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

NOTICE TO RESIDENTS OF THE STATE OF NEW JERSEY:
The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.



AXOR / Hansgrohe, Inc.

1490 Bluegrass Lakes Parkway

Alpharetta, GA 30004

Tel. 800-334-0455

Fax 770-889-1783

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