



## STAINLESS STEEL SINK MAINTENANCE CARE & CLEANING GUIDE

We appreciate your comments and sincerely regret the problems you are having with your stainless steel sink.

If you are seeing scratches on your sink, rest assured that scratching and scuffing is a normal occurrence for a new stainless steel sink. The sink was made with a uniform finish, and scratching it in a different direction may result in a noticeable mark. This is a natural and unavoidable effect of metal brushing against metal.

If you are seeing rust on your sink, know that all of our stainless steel sinks are fabricated of nickel-bearing stainless steel, which, with proper care and maintenance, will not rust under normal household conditions. The most common cause for this type of surface rust is from water having a very high iron content. The residue, which dries over the sink surface, turns to a rust color and gives the appearance of the sink rusting.

Another common cause of surface rusting is chlorides being left on the sink surface. Chlorides are found in all of today's detergents, soaps and cleaners. If chlorine bleach is left on the sink surface and not rinsed, it will cause surface rust and eventually lead to pitting. To protect the sink's finish, we suggest the sink be drained, rinsed and wiped dry at the end of the day. Never allow concentrated liquid detergent to remain on the stainless steel surface.

Blending scratches and removing surface rust can be accomplished by using a powder cleanser such as Comet, Ajax, Zud, or Bar Keeper's Friend, along with a Scotch-Brite fiber scrubbing pad. Make sure to rub back and forth in the direction of the sink grain lines. After scouring, the sink must be rinsed thoroughly and towel dried. This maintenance will blend the usage and rust marks into the original finish as well as keep the sink shiny.

For detailed instructions on repairing scratches or rust spots, please **REVIEW THE ATTACHED RECOMMENDATIONS** and the **INSTRUCTIONS INSIDE THE BOX**. Instructional videos can also be found on YouTube.com including, "Care and Cleaning for Elkay Sinks with Lustertone Finish" and "Care and Cleaning for Elkay Stainless Steel Sinks."

We hope this information will be helpful in maintaining your sink. If we can be of further service, please feel free to contact our office.

## RECOMMENDATIONS FOR USING RESTORATION KIT

Please take a minute to look at your sink to determine the direction of the grain lines.

On most sink models, the grain lines:

- on the bottom of the sink bowl run in a front to back direction.
- on the sides of the sink bowl run in a horizontal direction to the bowl.

on the faucet deck and rims of the sink are in a left to right direction

**CAUTION: ALWAYS RUB WITH THE GRAIN LINES OF THE SINK. RUBBING AGAINST THE GRAIN WITH ANY PRODUCT WILL DAMAGE THE ORIGINAL FINISH OF THE SINK.**

LEAST ABRASIVE

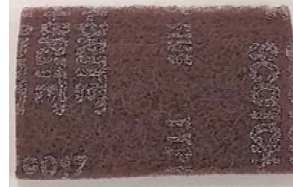
→ MOST ABRASIVE



Whiting Powder



Liquid Polish



Textured Pad



Sanding Screen

If you need to use the harshest options – the screen or the textured pad – it is best to limber these tools by bending them back and forth, folding them and stretching them from corner to corner, prior to use. This will make these tools easier to work with.

After you have repaired the surface, rinse the sink thoroughly with water, then use a kitchen cleanser such as Bar Keeper's Friend, Zud, Ajax, or Comet to scour your sink. Again, always go with the grain lines. Rinse thoroughly and towel dry.

**Instructional videos can be found on YouTube.com by searching “Elkay Care and Cleaning.” Be sure to check out ElkayUSA’s videos titled, “Care and Cleaning for Elkay Sinks with Lustertone Finish” and “Care and Cleaning for Elkay Stainless Steel Sinks.”**