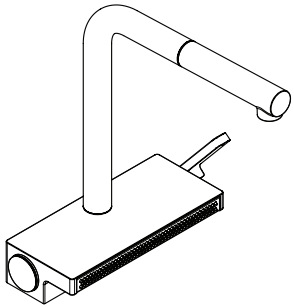
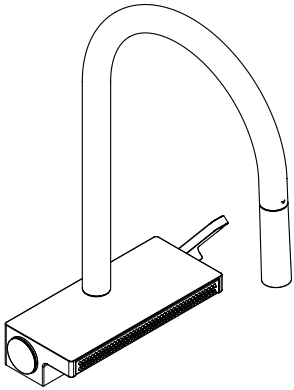
hansgrohe

EN Installation / User Instructions / Warranty
FR Instructions de montage / Mode d'emploi / Garantie
ES Instrucciones de montaje / Manejo / Garantía



**Aquno Select 250 2jet sBox**
73830xx1



**Aquno Select 170 3jet sBox**
73831xx1

## English

### Technical Information

| | |
|---|---|
| Water pressure | |
| Recommended | 15 - 75 PSI (0.1 - 0.5 MPa) |
| Maximum | 145 PSI (1 MPa) |
| Hot water temp. | |
| Recommended | 120°-140° F (48° - 60° C)* |
| Maximum | 158°F (70° C)* |
| Max. flow rate | 1.75 GPM (6.6 L/min) |
| Hole size in mounting surface | 1½" (38 mm) |
| Max. depth of mounting surface | 2¾" (70 mm) |

* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

### Installation Considerations

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.

⚠ **Prior to installation, inspect the product for transport damages. After it has been installed, no transport or surface damage will be honoured.**

- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.

- Protection against backflow is provided by two check valves.

- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## Français

### Données techniques

| | |
|---|---|
| Pression d'eau | |
| recommandée | 15 - 75 PSI (0.1 - 0.5 MPa) |
| maximum | 145 PSI (1 MPa) |
| Température d'eau chaude | |
| recommandée | 120°-140° F (48° - 60° C)* |
| maximum | 158°F (70° C)* |
| Capacité nominale | 1.75 GPM (6.6 L/min) |
| Dimension du trou dans la surface de montage | 1½ po (38 mm) |
| Profondeur maximale de la surface de montage | 2¾ po (70 mm) |

* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

### À prendre en considération pour l'installation

- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.

⚠ **Avant son montage, s'assurer que le produit n'a subi aucun dommage pendant le transport. Après le montage, tout dommage de transport ou de surface ne pourra pas être reconnu.**

- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.

- Deux clapets anti-retour offre une protection contre le siphonnement à retours.

- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## Datos tecnicos

| | |
|---|---|
| Presión en servicio | |
| recomendada | 15 - 75 PSI (0.1 - 0.5 MPa) |
| max. | 145 PSI (1 MPa) |
| Temperatura del agua caliente | |
| recomendada | 120°-140° F (48° - 60° C)* |
| max. | 158°F (70° C)* |
| Caudal máximo | 1.75 GPM (6.6 L/min) |
| Tamaño del orificio en la superficie de montaje | 1½" (38 mm) |
| Profundidad máxima de la superficie de montaje | 2¾" (70 mm) |

* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

## Consideraciones para la instalación

- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.

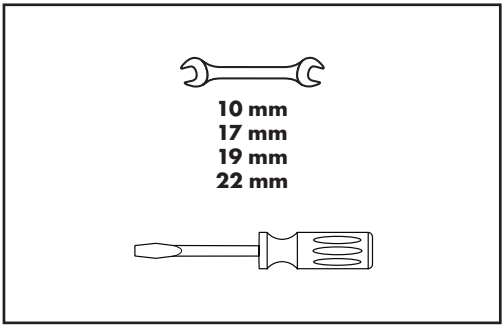
⚠ **Antes del montaje se debe examinarse el producto contra daños de transporte. Después de la instalación no se reconoce ningún daño de transporte o de superficie.**

- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.

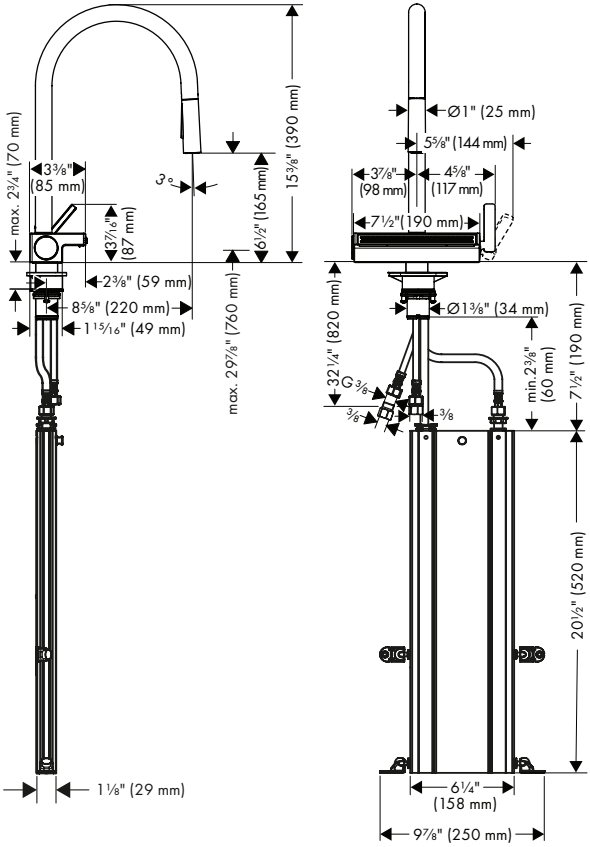
- La protecciónccontra flujo inverso se proporciona mediante dos válvulas antirretornos.

- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

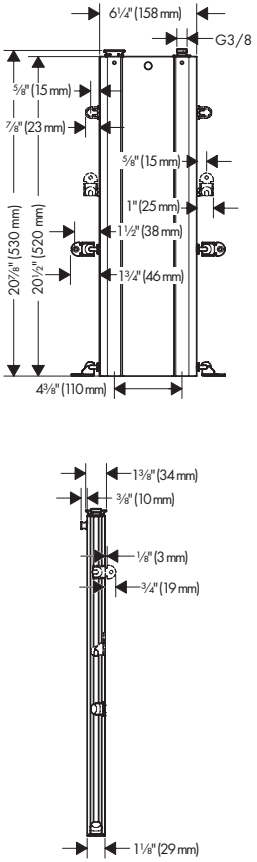
## Tools Required / Outiles Utiles / Herramientas Útiles



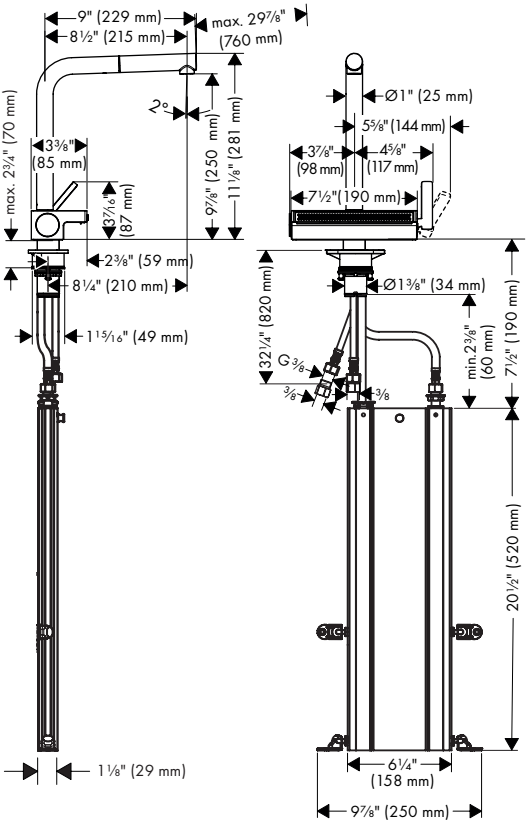
**Aquno Select 170 3jet sBox**
73831xx1

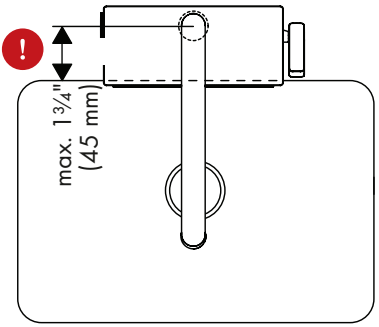



**sBox**

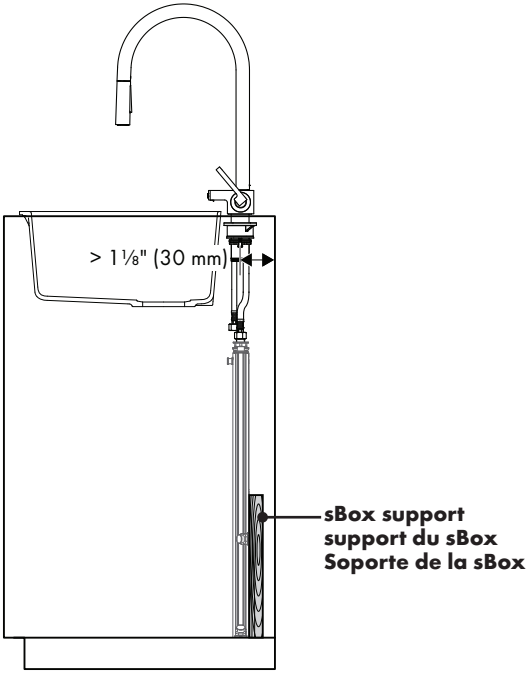


**Aquno Select 250 2jet sBox**
73830xx1



## The sBox / Le sBox / La sBox




### English

- If the center line of the faucet is more than 1⅛" (30 mm) from the wall or the rear wall of the cabinet, install support for the sBox.
- The sBox must be attached to the wall, cabinet, or support. The installer or homeowner must supply appropriate fasteners.
- If space restraints require it, the sBox can be tilted a maximum of 20°.

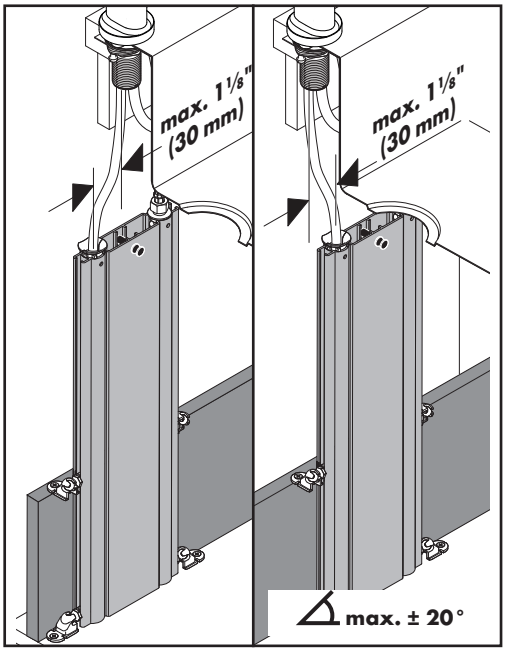
### Français

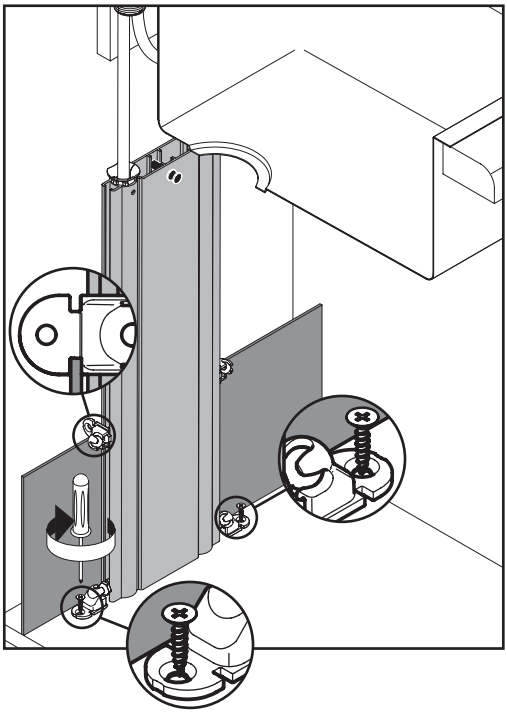
- Si la ligne centrale du robinet se trouve à plus de 1 ⅛ po (30 mm) du mur ou du mur arrière de l'armoire, installez un support pour le sBox.
- Le sBox doit être fixé au mur, à l'armoire ou au support. L'installateur ou le propriétaire doit fournir les vis appropriées.
- En cas de contraintes d'espace, le sBox peut être incliné d'un maximum de 20°.

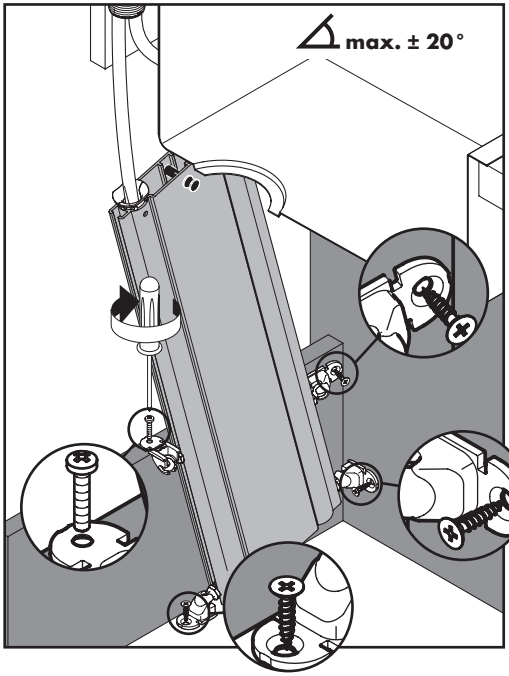
### Español

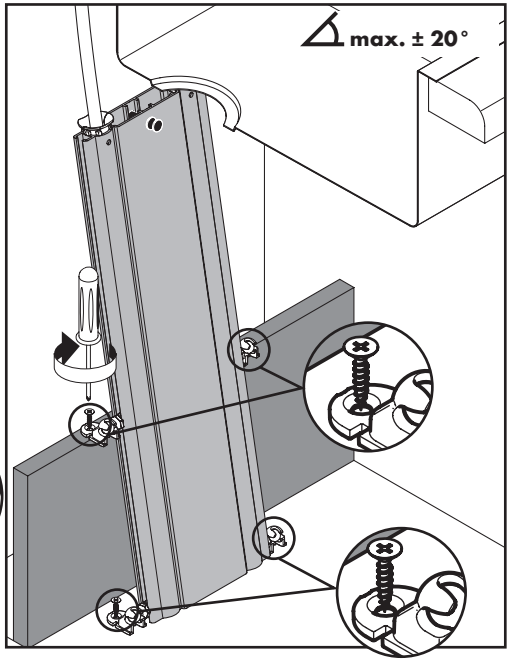
- Si la línea central del grifo está a más de 1⅛" (30 mm) de la pared o la pared trasera del mueble, instale un soporte para la sBox.
- La sBox debe fijarse a la pared, el mueble o el soporte. El instalador o el dueño de casa deben proporcionar los tornillos adecuados.
- Si es necesario por limitaciones de espacio, la sBox puede inclinarse un máximo de 20°.

**sBox Installation Suggestions / Suggestions d'installation pour le sBox / Sugerencias para la instalación para la sBox**

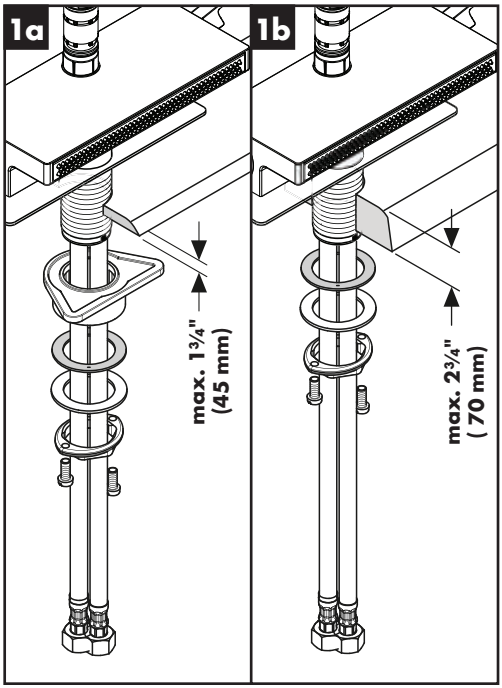


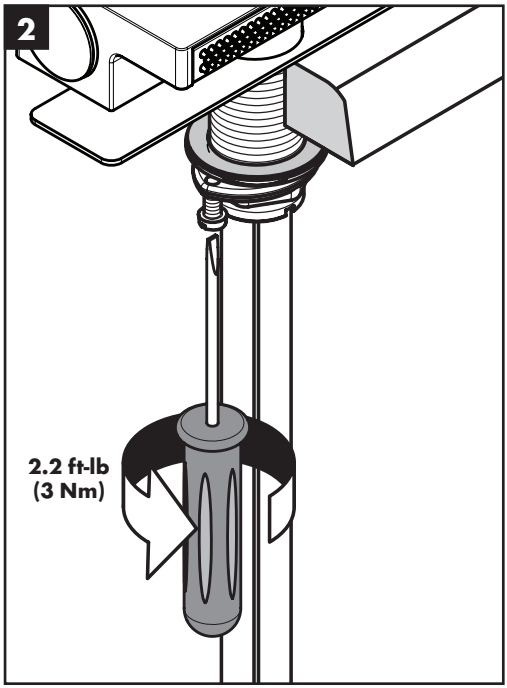





## Installation / Installation / Instalación




### English

Place the faucet and sealing ring on the mounting surface.

Install the plastic washer, friction washer, metal washer, and mounting nut.

If the mounting surface is thicker than 1¾" (45 mm), or if there is insufficient space, omit the plastic washer.

Tighten the mounting nut.

Tighten the screws.

### Français

Placez l'anneau d'étanchéite et le robinet sur la surface de montage.

Installez la rondelle de plastique, la rondelle en fibre, la rondelle de friction, et l'écrou de montage.

Si l'épaisseur du comptoir dépasse 1¾ po (45 mm), ou si l'espace disponible est insuffisant, omettez la rondelle de plastique.

Serrez l'écrou de montage et les vis de serrage.

Serrez les vis de pression à l'aide d'un tournevis.

### Español

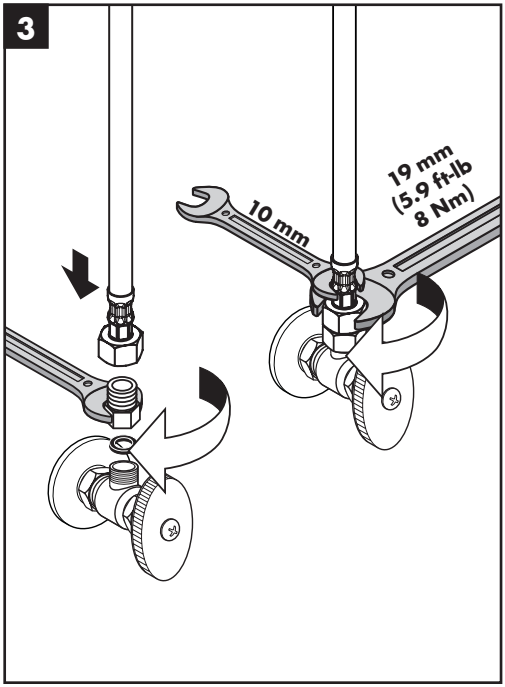
Coloque el oro de sellado y el grifo sobre la superficie de montaje.

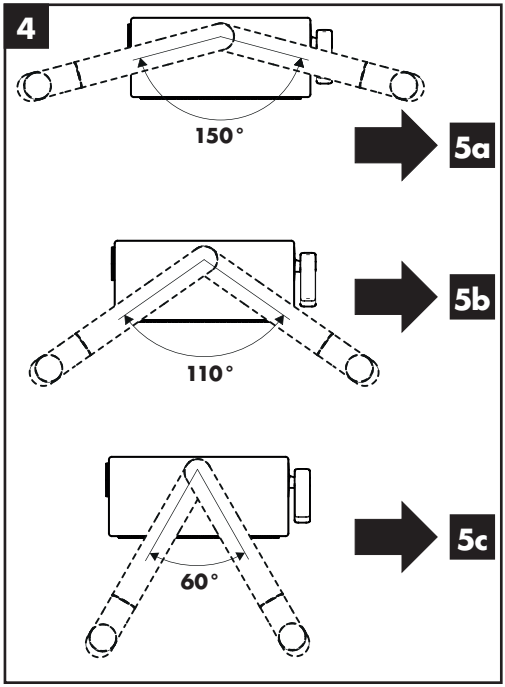
Instale la arandela plástica, la arandela de fibra, la arandela de fricción y la tuerca de fijación.

Si el espesor de la mesada es superior a 1¾ pulg.(45 mm) o si no hay suficiente espacio, puede omitirse la arandela plástica.

Apriete la tuerca de fijación y los tornillos.

Apriete los tornillos tensores con un destornillador.




## English

Install the adapters on the stops.

Connect the hot and cold supply hoses to the adapters.

Use two wrenches as shown.

⚠ **Do not allow the hoses to twist.**

Adjust the spout rotation.

## Français

Installez les adaptateurs sur les butées d'arrêt.

Connectez les tuyaux d'arrivée d'eau chaude et d'eau froide aux adaptateurs. Utilisez deux clés, tel qu'illustré.

⚠ **Assurez-vous que les tuyaux ne s'entortillent pas.**

Ajustez la rotation du bec.

## Español

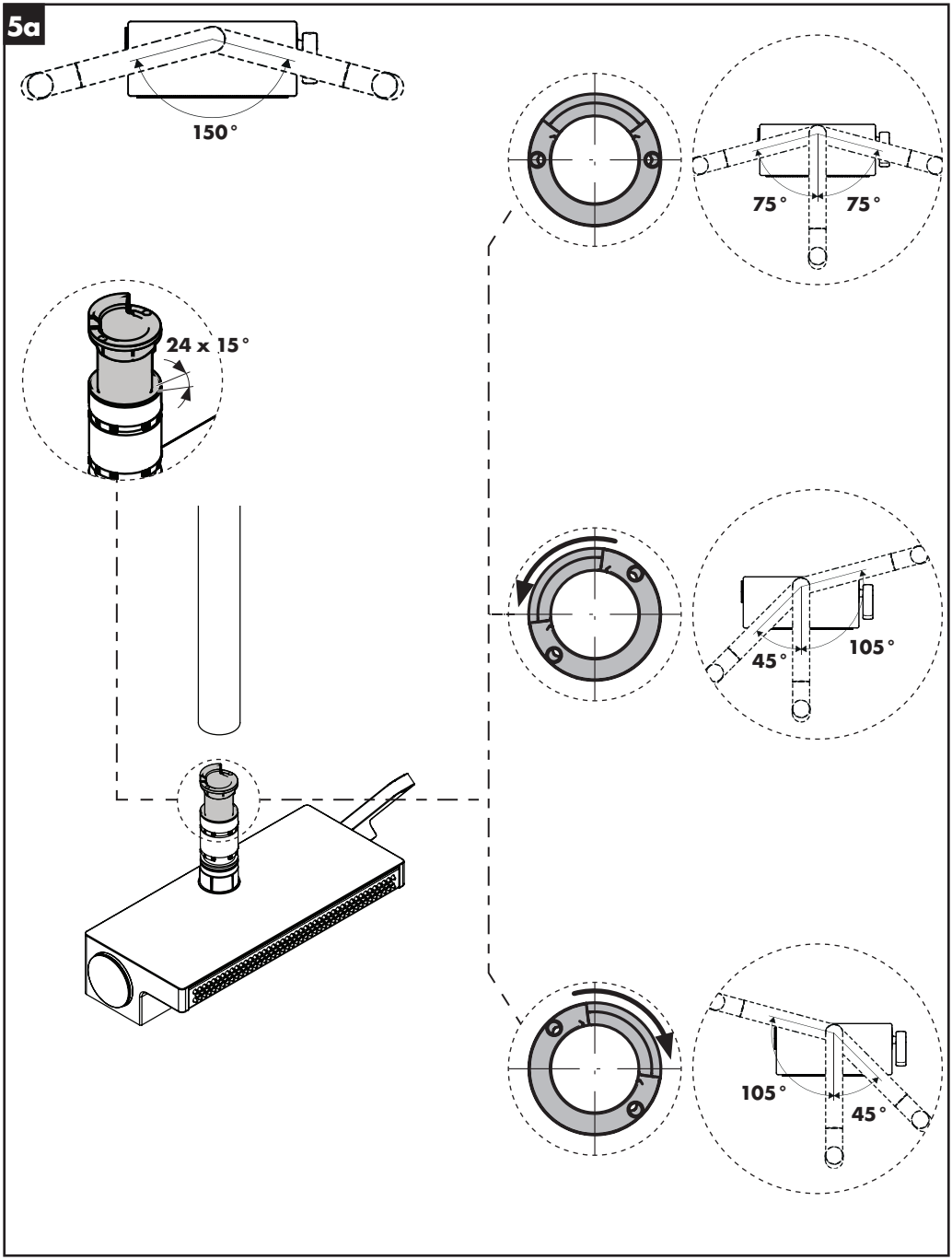
Instale los adaptadores sobre los topes.

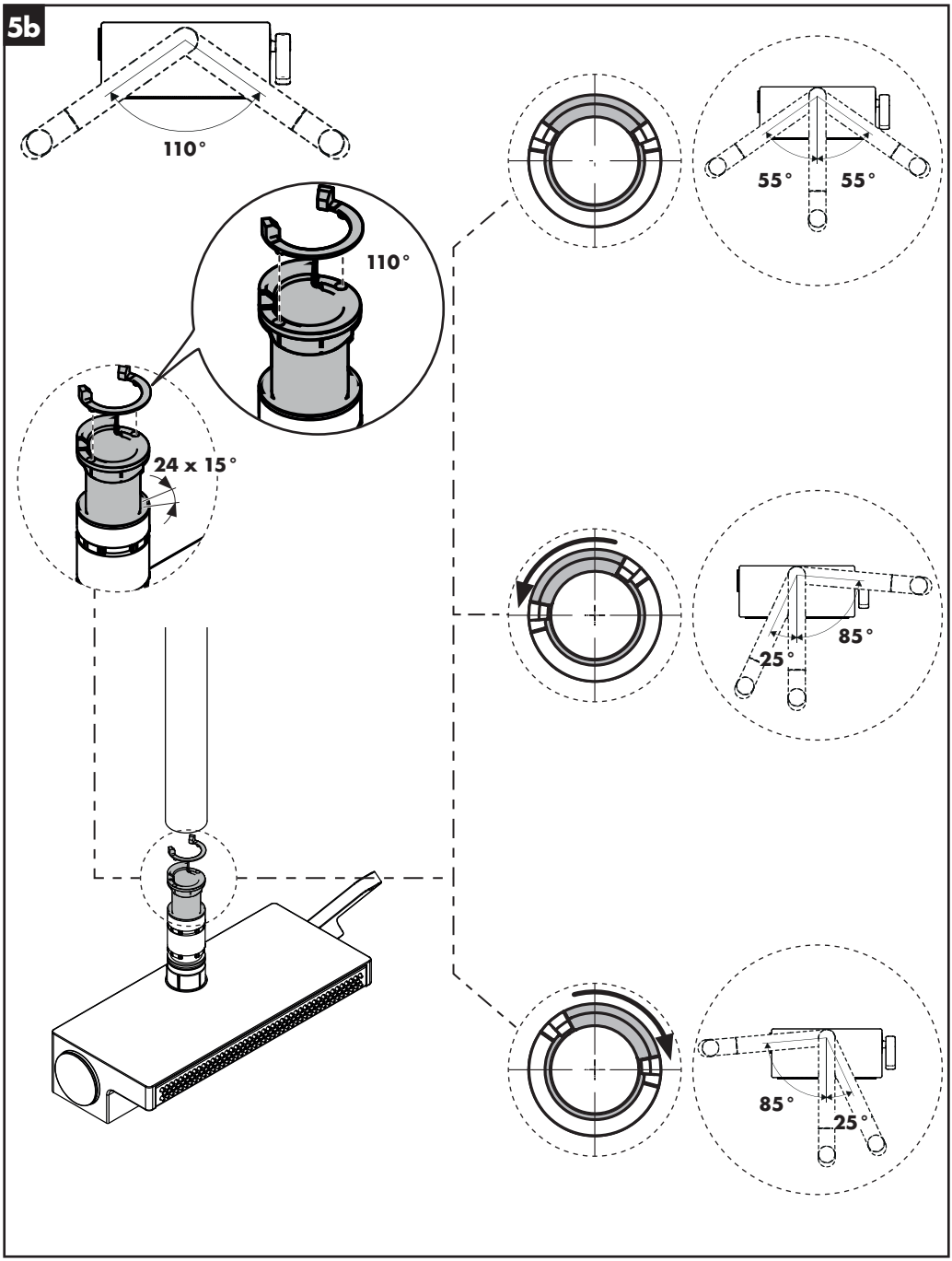
Conecte las mangueras de suministro de agua caliente y fría a los adaptadores.

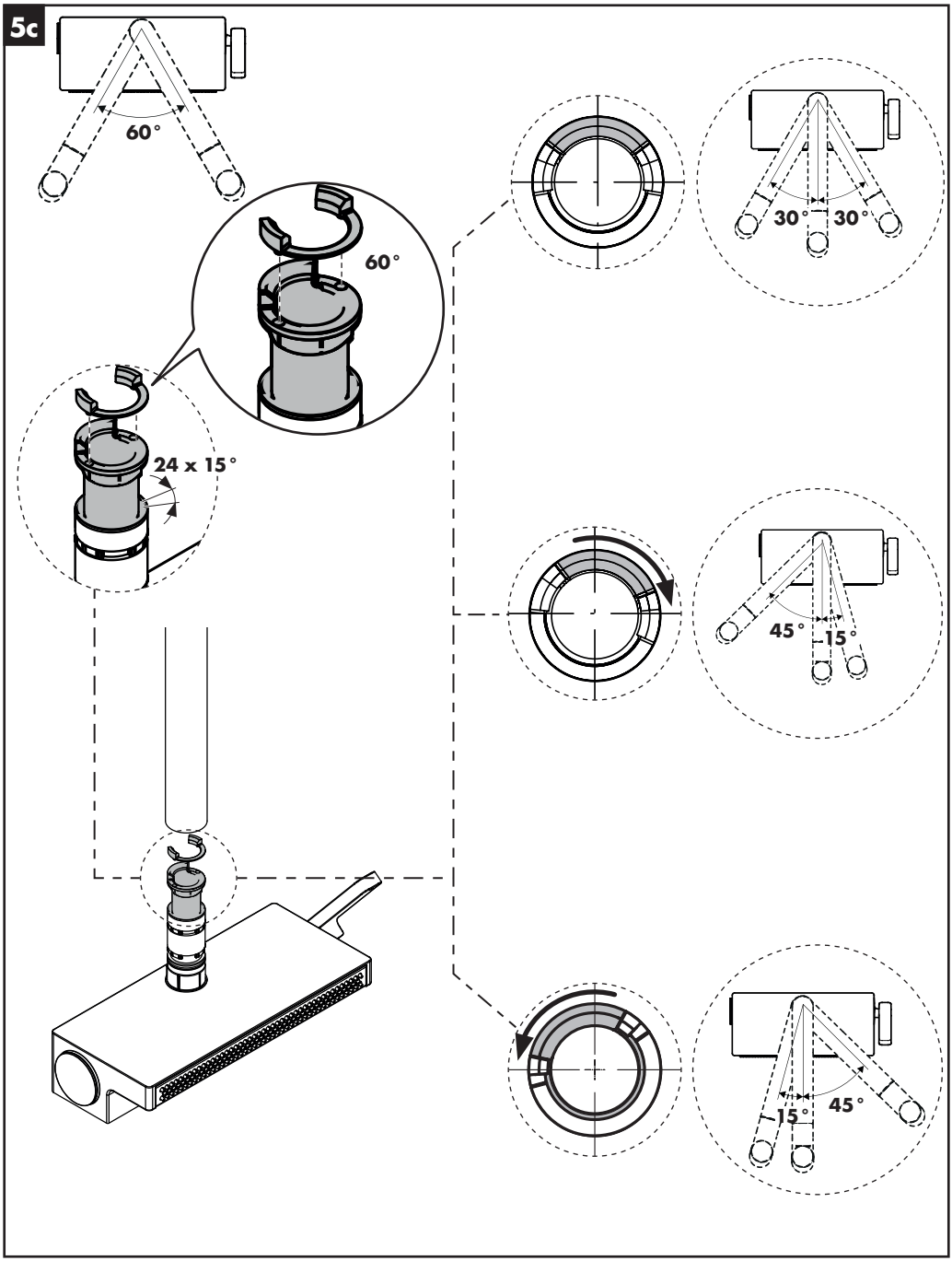
Use las dos llaves fijas como se ilustra.

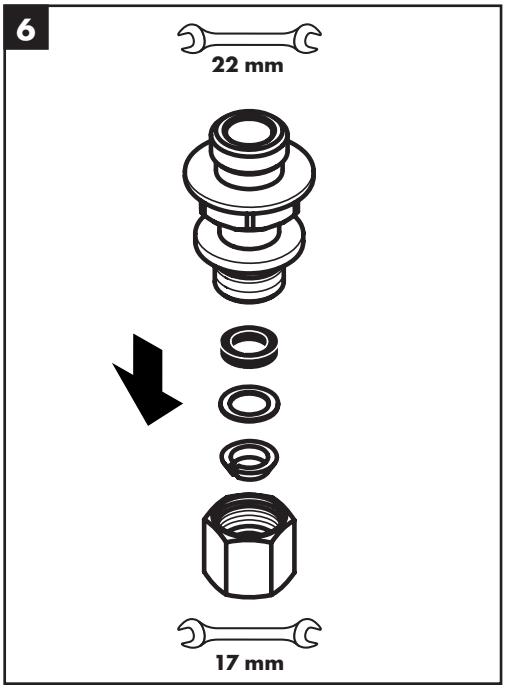
⚠ **No permita las mangueras se retuerzan.**

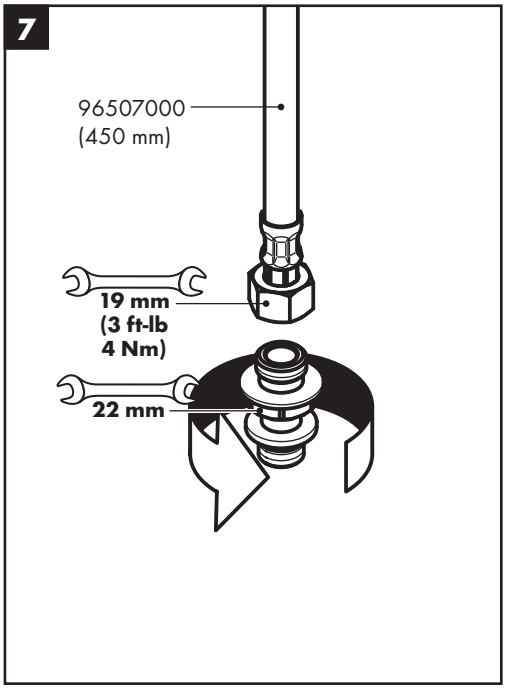
Ajuste la rotación del surtidor.


5a
150°
75°
75°
24 x 15°
45°
105°
105°
45°


5b
110°
110°
24 x 15°
55°
55°
85°
25°
85°
25°


5c
60°
60°
24 x 15°
30°
30°
45°
15°
15°
45°




## English

Remove the squeezing connection from the hose connector assembly.

Attach the connector to the connection hose.

## Français

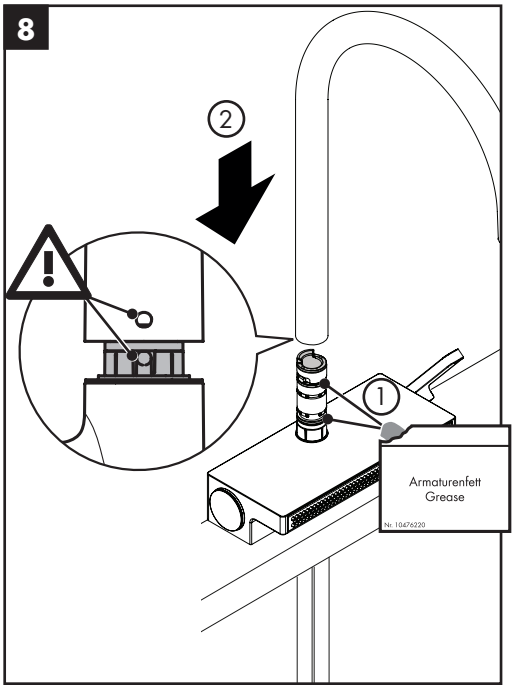
Retirez le raccord à bague sertie de l'assemblage de connecteur du tuyau.

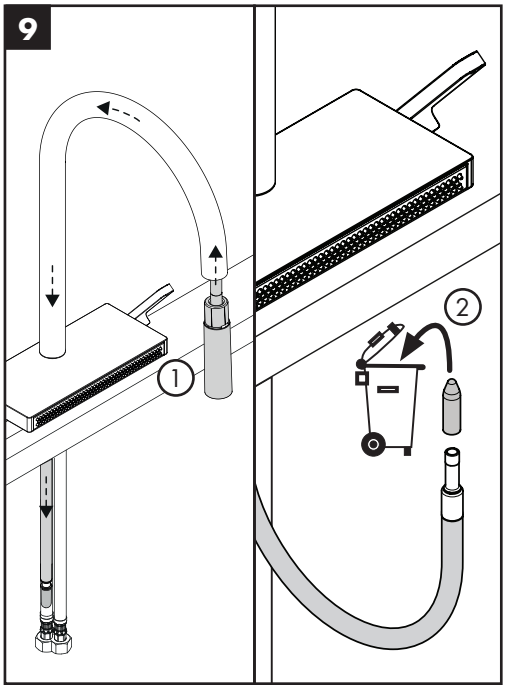
Fixez le connecteur au tuyau de raccordement.

## Español

Retire la conexión a presión del conjunto conector de la manguera.

Fije el conector a la manguera de conexión.




## English

Lightly lubricate the o-rings.

Align the hole in the rear of the spout with the detent pin on the faucet body.

Press the spout downward firmly.

Feed the handspray hose through the spout.

Remove the protective cap from the end of the handspray hose.

## Français

Lubrifiez légèrement les joints toriques.

Alignez le trou à l'arrière du bec avec la goupille d'arrêt sur le corps du robinet.

Appuyez fermement sur le bec vers le bas.

Passez le tuyau dans le bec.

Retirez le capuchon de protection de l'extrémité du tuyau de la douchette.

## Español

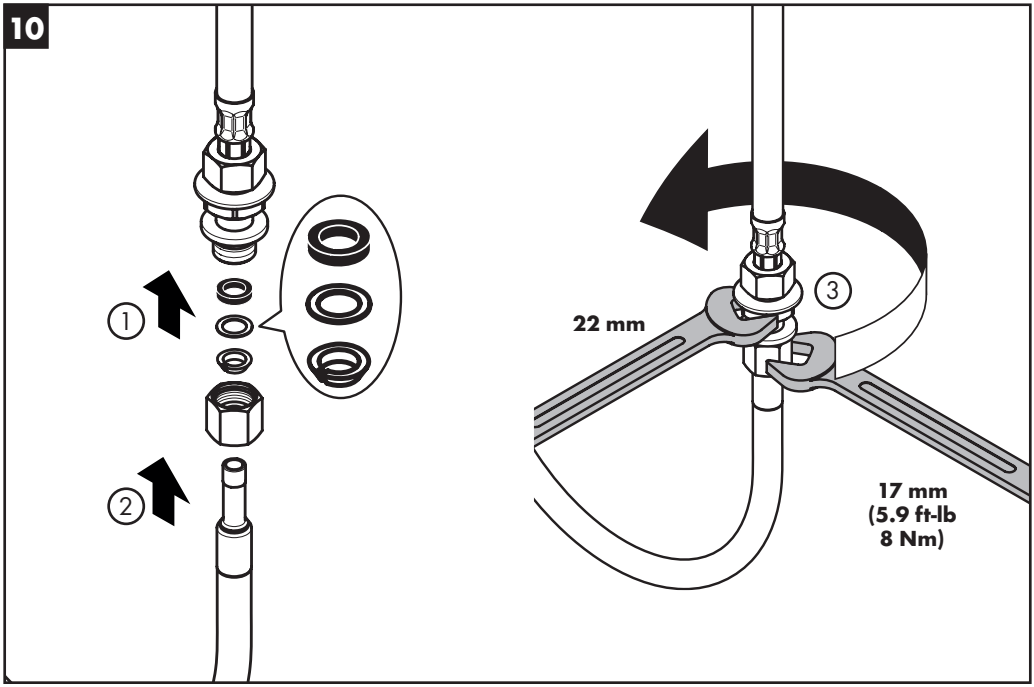
Lubrique levemente las juntas toroidales.

Alinee el orificio en la parte trasera del surtidor con el pasador de tope en el cuerpo del grifo.

Presione firmemente el surtidor hacia abajo.

Pase la manguera pour le surtidor.

Retire la tapa protectora del extremo de la manguera del rociador de mano.




## English

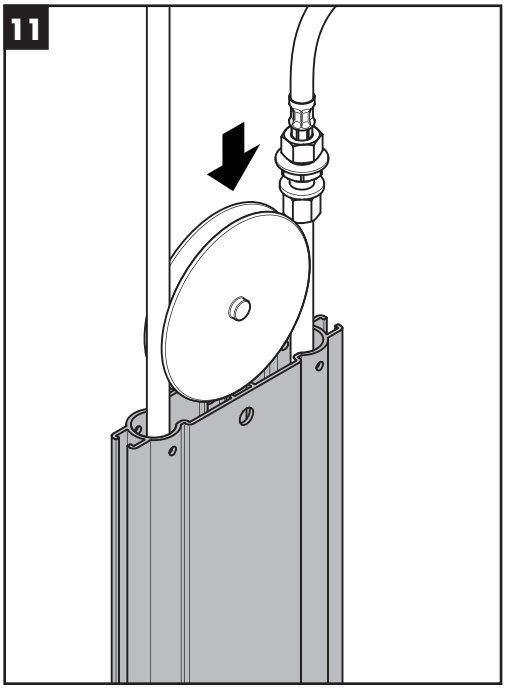
Use the squeezing connection to attach the handspray hose to the connector.

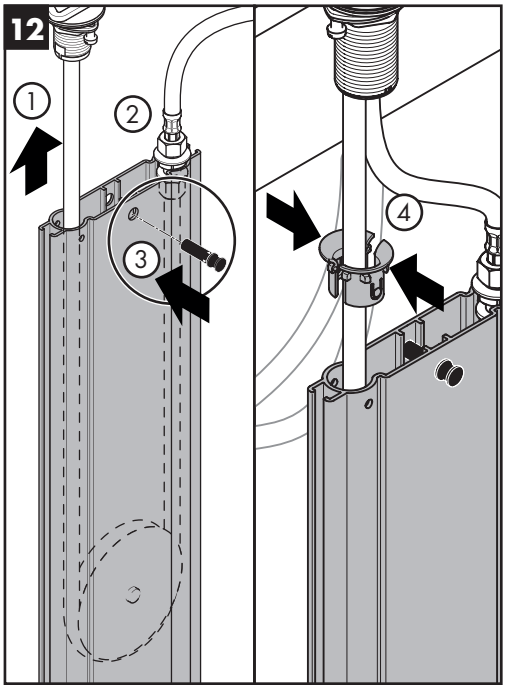
## Français

Utilisez le raccord à bague sertie pour fixer le tuyau de la douchette au connecteur.

## Español

Use la conexión a presión para fijar la manguera del rociador de mano al conector.




## English

Feed the hose and the weight into the sBox.

Pull upwards on the handspray hose until the connector is against the top of the sBox.

Install the stopper.

Snap the two halves of the guide around the handspray hose.

## Français

Passez le tuyau et le contrepoids dans le sBox.

Tirez le tuyau de la douchette vers le haut jusqu'à ce que le connecteur soit contre la partie supérieure du sBox.

Installez le butoir.

Enclenchez les deux moitiés de la pièce de guidage autour du tuyau de la douchette.

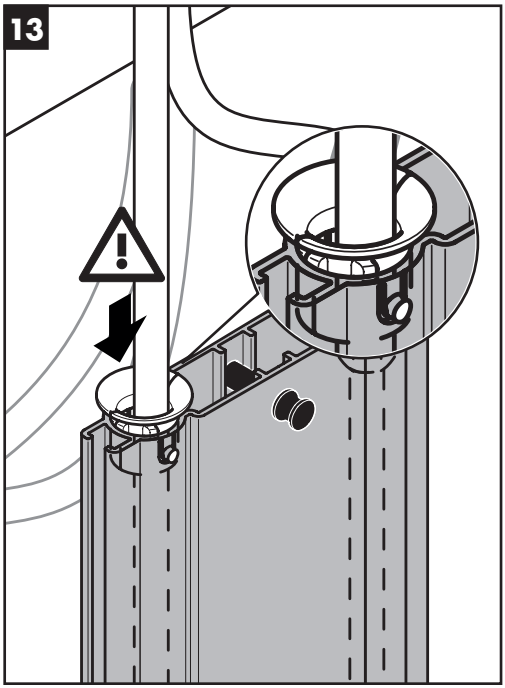
## Español

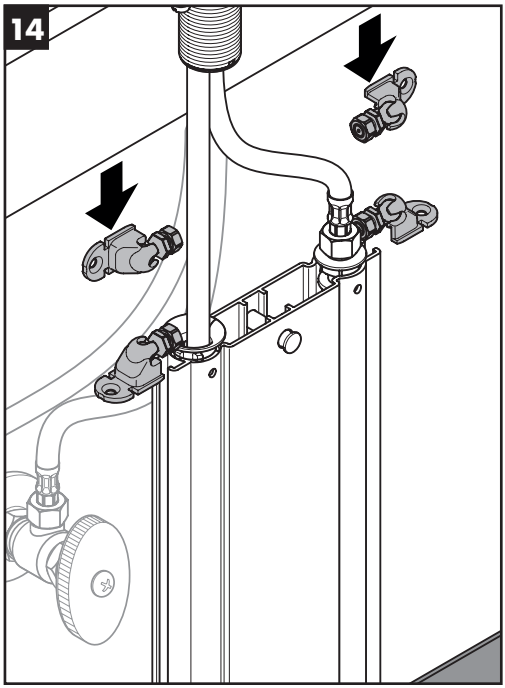
Pase la manguera y el peso hacia dentro de la sBox.

Tire hacia arriba de la manguera del rociador de mano hasta que el conector esté contra la parte superior de la sBox.

Instale el tapón.

Acople a presión las dos mitades de la guía alrededor de la manguera del rociador de mano.




**English**

Seat the guide in the sBox. The pin on the guide must go into the hole on the sBox.

Slide the four fasteners into the channels on the sBox.

**Français**

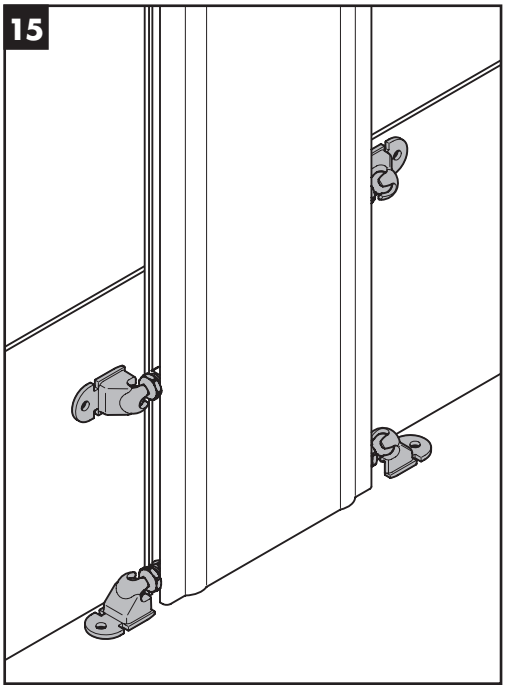
Logez la pièce de guidage dans le sBox. La tige de la pièce de guidage doit s'insérer dans l'ouverture sur le sBox.

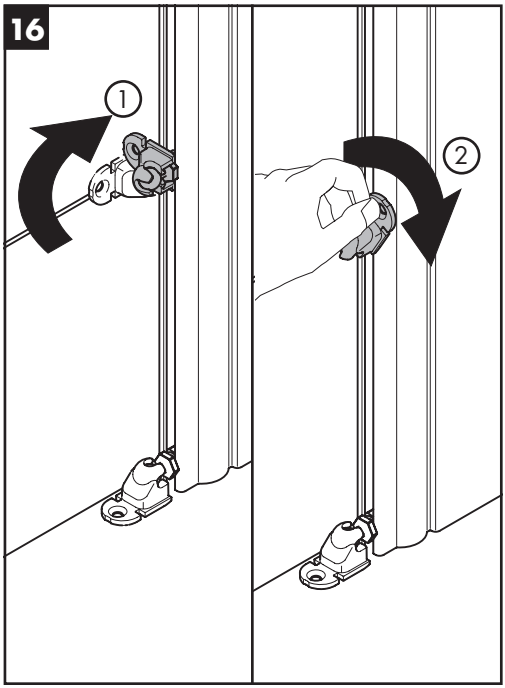
Glissez les quatre pièces de fixation dans les canaux sur le sBox.

**Español**

Asiente la guía en la sBox. El pasador de la guía debe entrar en el agujero de la sBox.

Deslice las cuatro elementos de fijación dentro de los canales de la sBox.




## English

Move the fasteners to the desired positions.

Lock the fasteners into position on the sBox: Rotate the clip over the nut. Tighten the nut by using the clip to turn the nut clockwise.

## Français

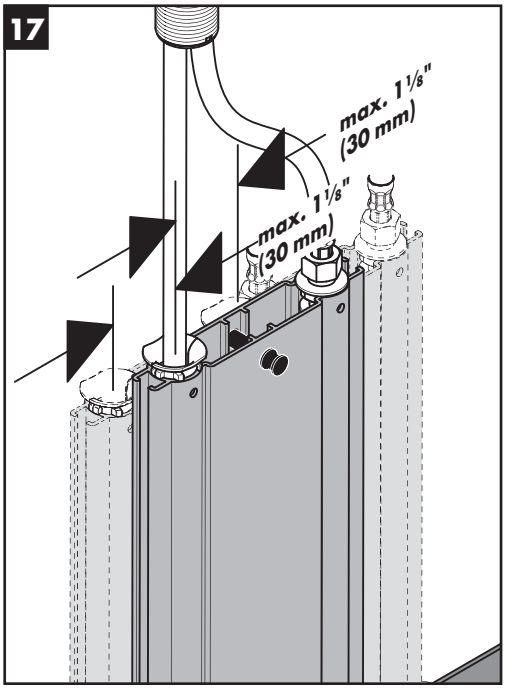
Déplacez les pièces de fixation aux positions souhaitées.

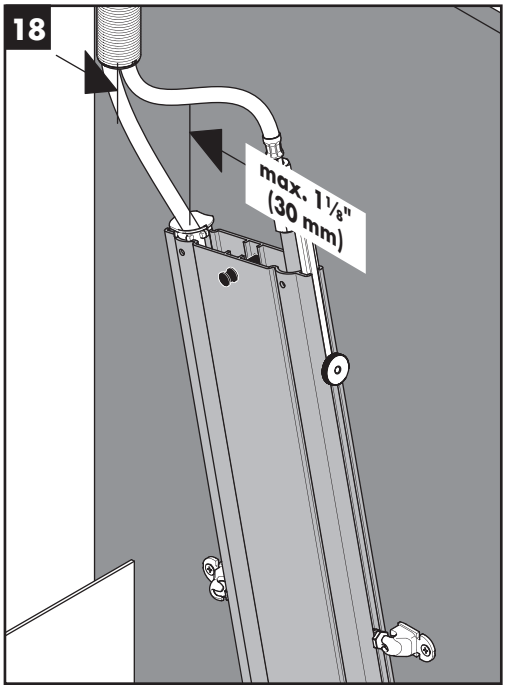
Verrouillez les pièces de fixation en position sur le sBox : Tournez le clip sur l'écrou. Serrez l'écrou en utilisant le clip pour tourner l'écrou dans le sens des aiguilles d'une montre.

## Español

Mueva los elementos de fijación a las posiciones deseadas.

Bloquee los elementos de fijación en su posición en la sBox: Rote las presillas sobre la tuerca. Apriete la tuerca, usando la presilla para girar la tuerca en sentido horario.




## English

Position the sBox under the sink.

If there is insufficient space under the sink, the sBox can be tilted a maximum of 20°.

See page 7 for installation options.

## Français

Placez le sBox sous l'évier.

Si l'espace est insuffisant sous l'évier, le sBox peut être incliné d'un maximum de 20°.

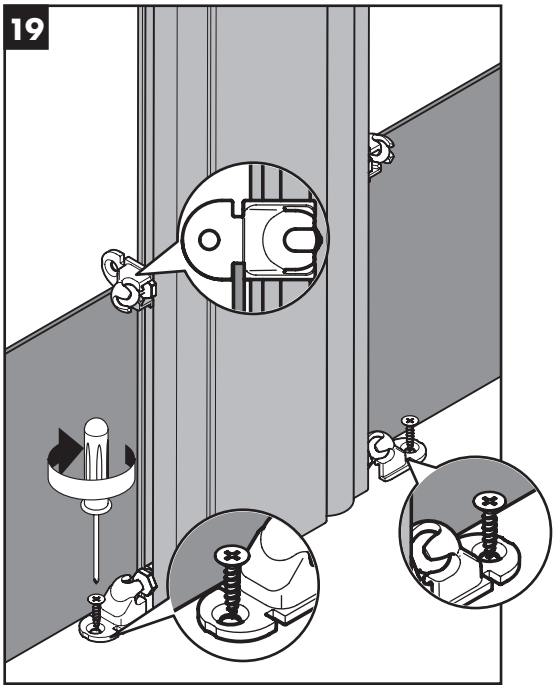
Voir page 7 pour les options d'installation.

## Español

Coloque la sBox debajo del fregadero.

Si no hay suficiente espacio debajo del fregadero, la sBox puede inclinarse un máximo de 20°.

Consulte la página 7 para ver las opciones de instalación.




**English**

Use screws (not included) to attach the fasteners to the mounting surface(s).

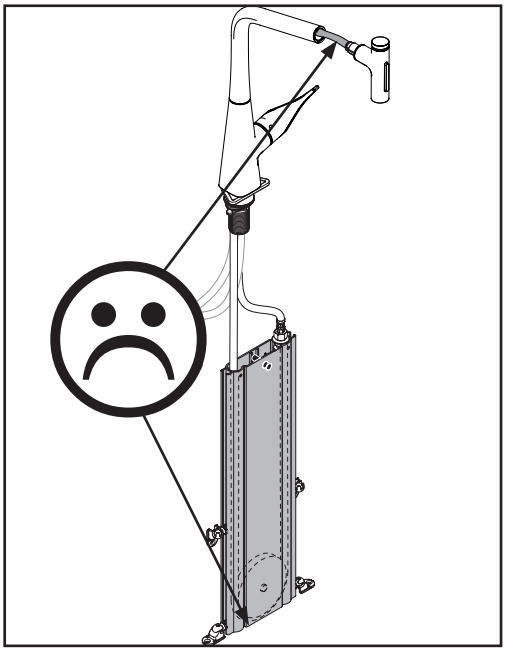
**Français**

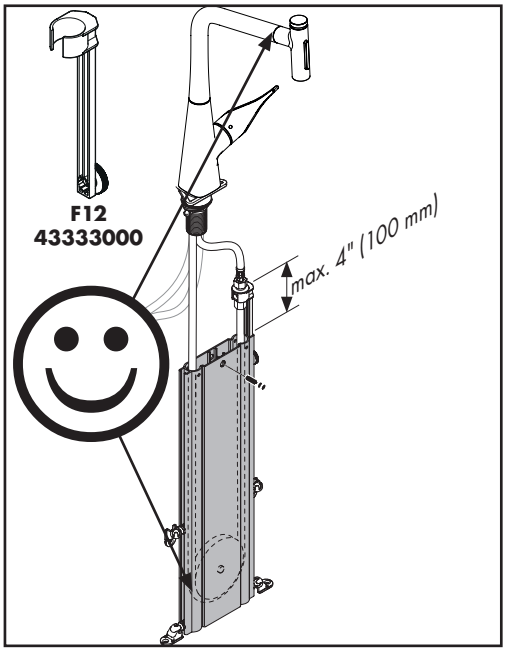
Utilisez des vis (non comprises) pour fixer les pièces de fixation aux surface(s) de montage.

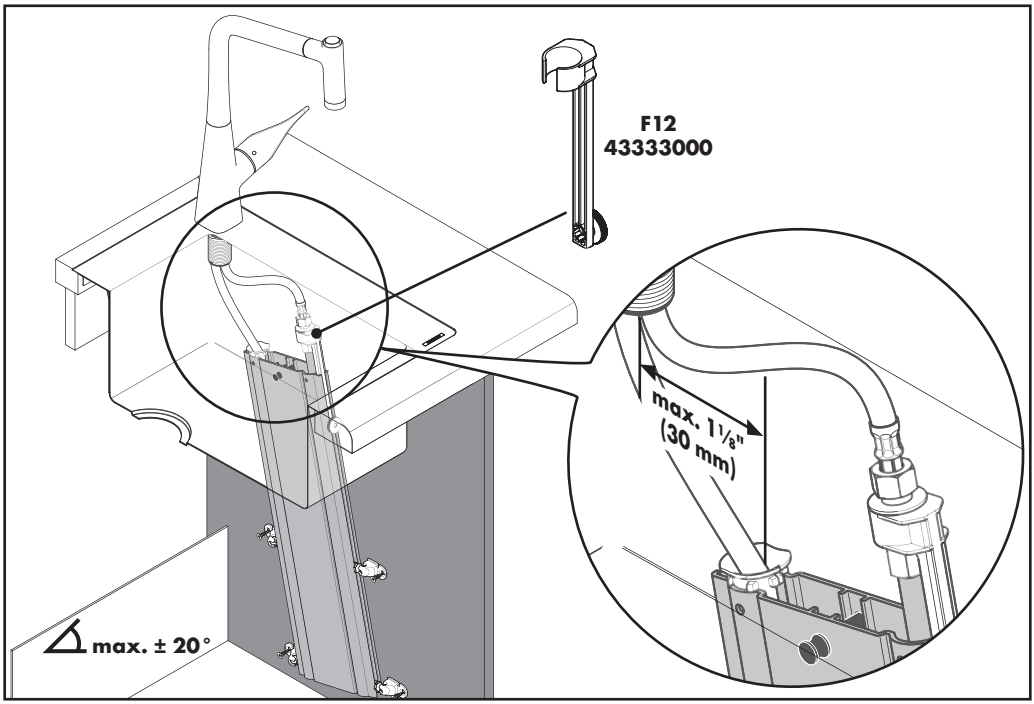
**Español**

Use tornillos (no incluidos) para fijar los elementos de fijación a la superficie de montaje.

## Optional Installation / En Option / Opcional





## Set hot water limiter / Positionner le limiteur de température / Ajustar tope



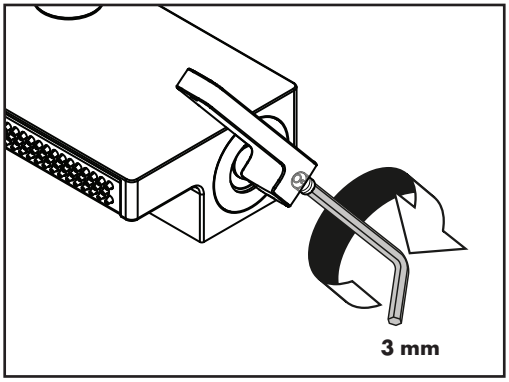
**140° F**
**60 °C**

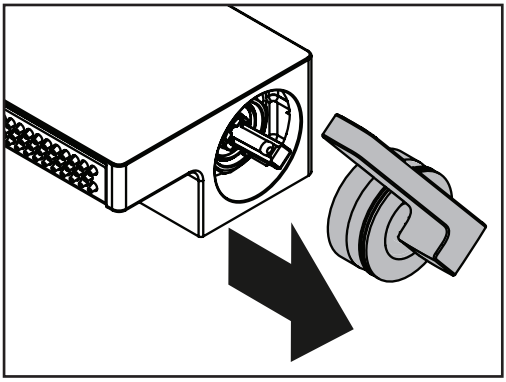


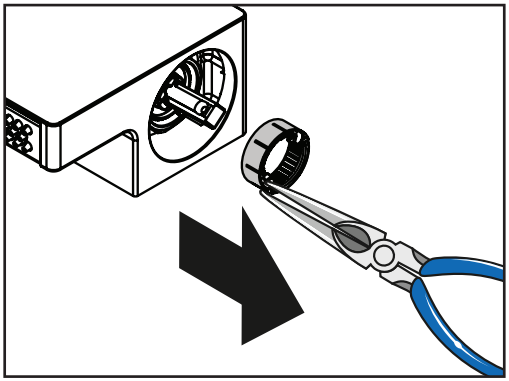
**50° F**
**10 °C**

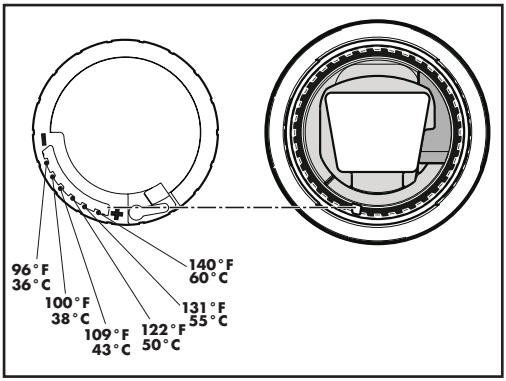


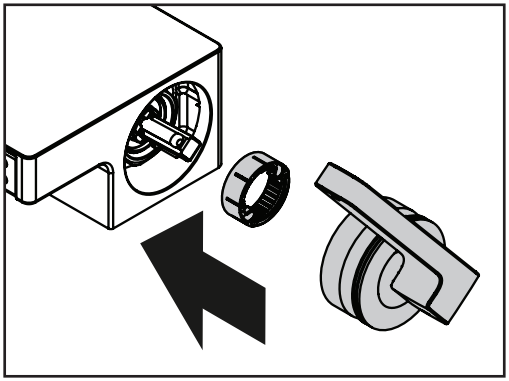
**44 PSI**
**0.3 MPa**

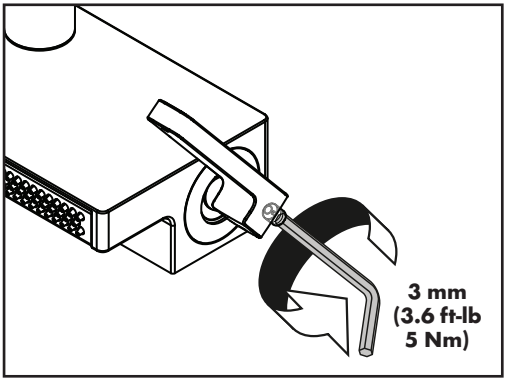




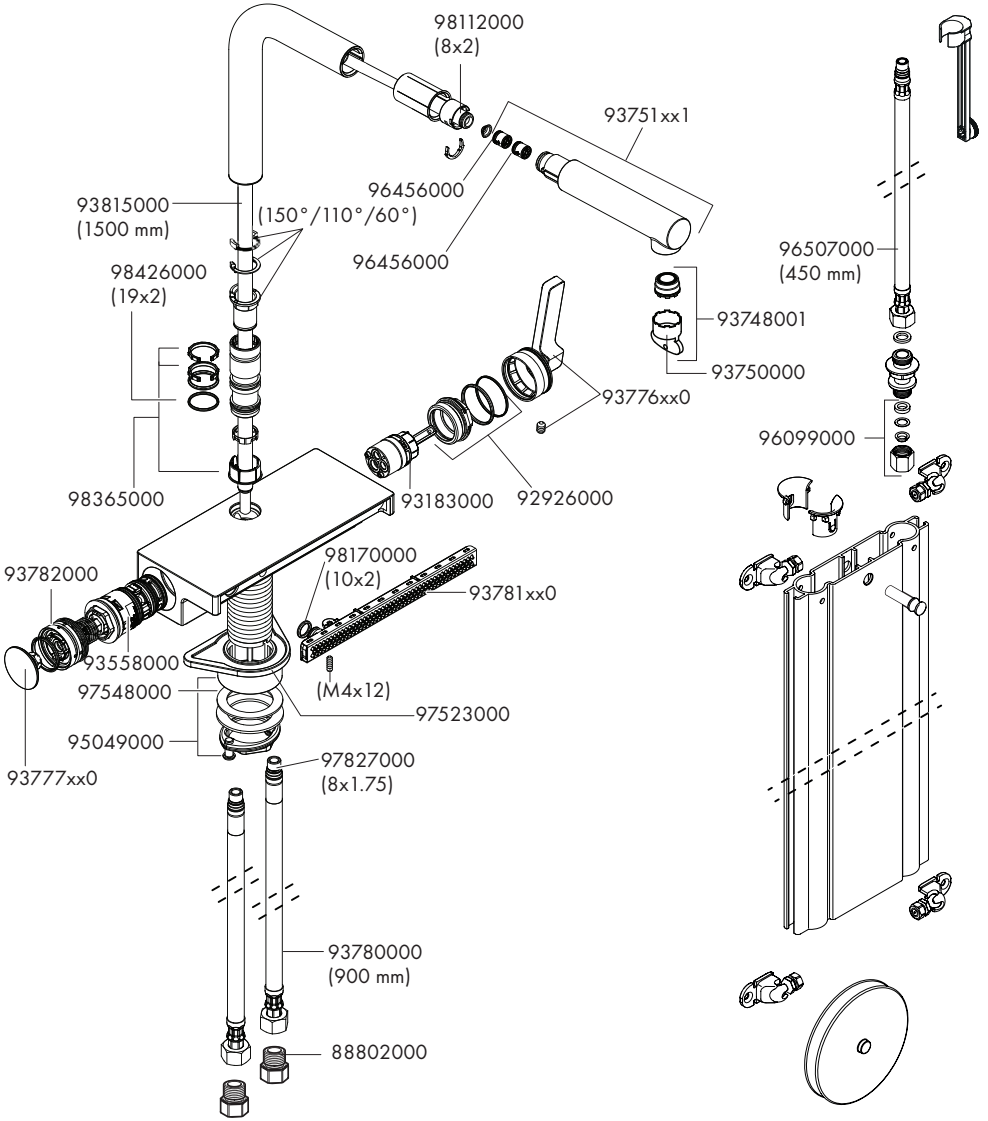




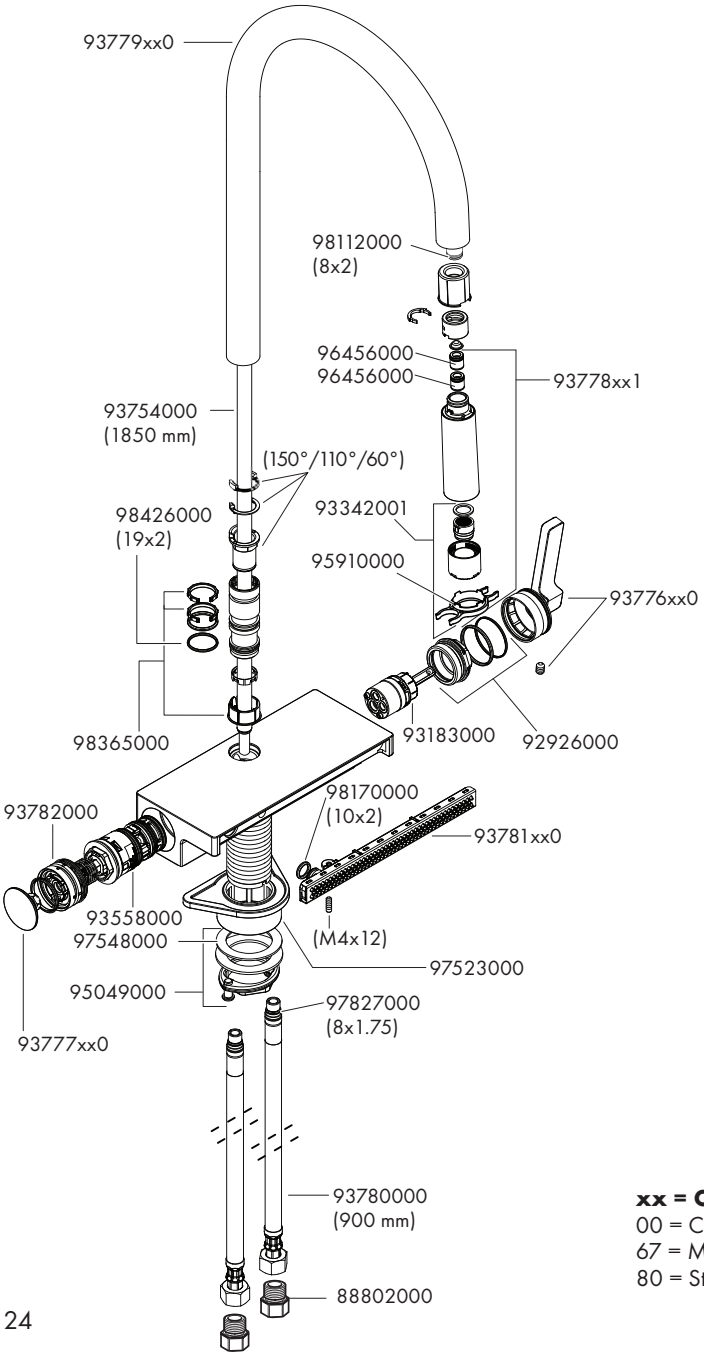
**Aquno Select 250 2jet sBox**
73830xx1

**F12**
43333000
not included
non compris
no incluido

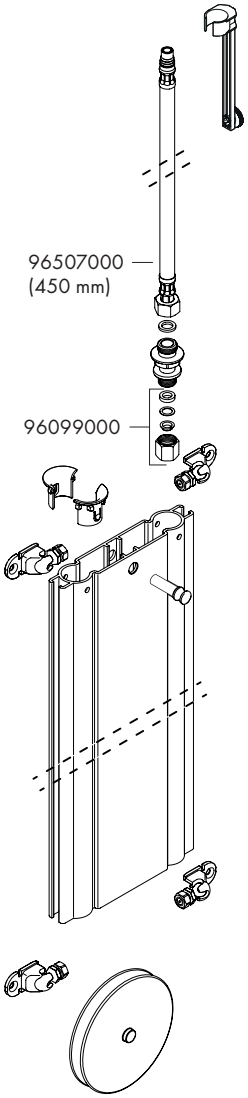



**xx = Colors / Couleurs / Acabados**
00 = Chrome
67 = Matte Black
80 = Steel Optik

**Aquno Select 170 3jet sBox**
73831xx1

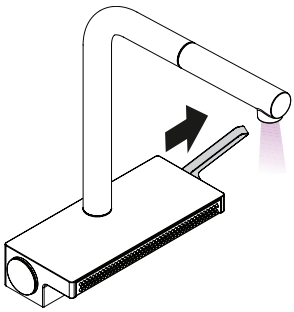



**F12**
43333000
not included
non compris
no incluido

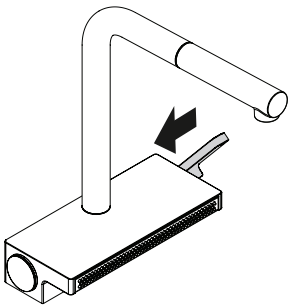



**xx = Colors / Couleurs / Acabados**
00 = Chrome
67 = Matte Black
80 = Steel Optik

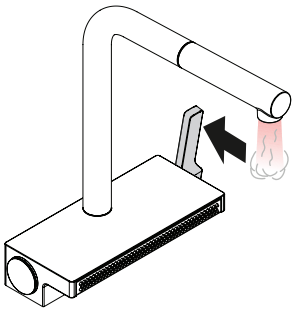
on
ouvert
abierto



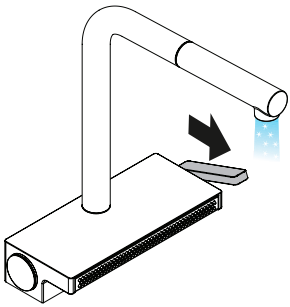
off
fermé
cerrar

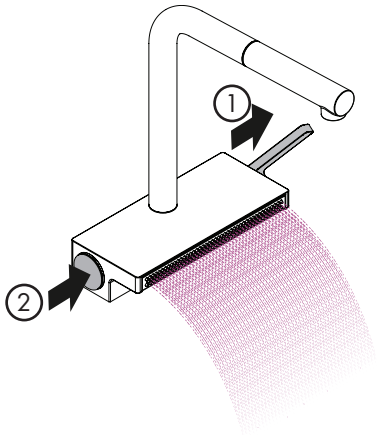


hot
chaud
caliente

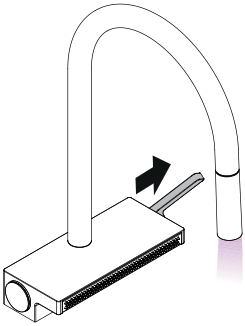


cold
froid
frío

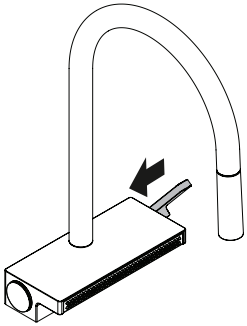




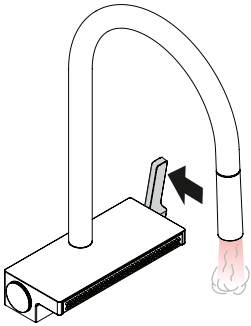
on
ouvert
abierto



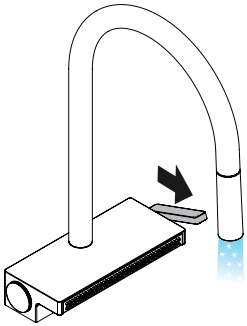
off
fermé
cerrar

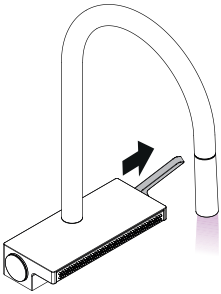


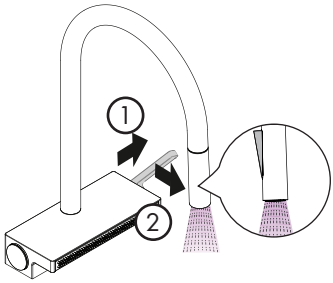
hot
chaud
caliente

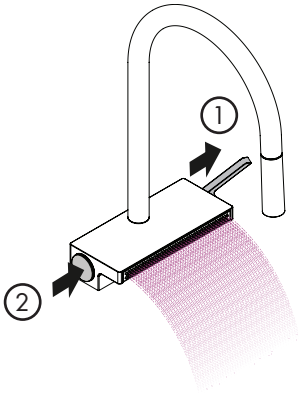


cold
froid
frío

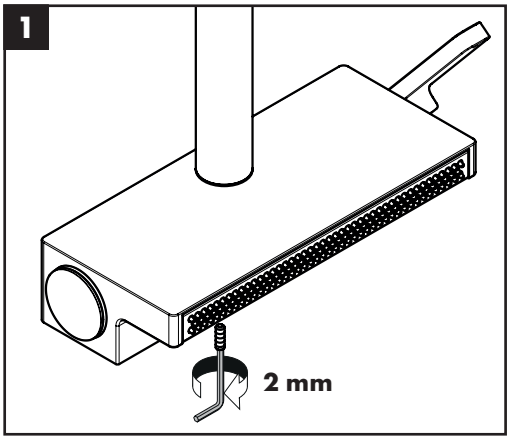


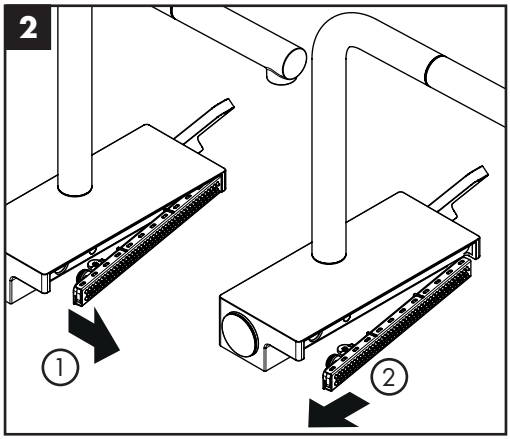


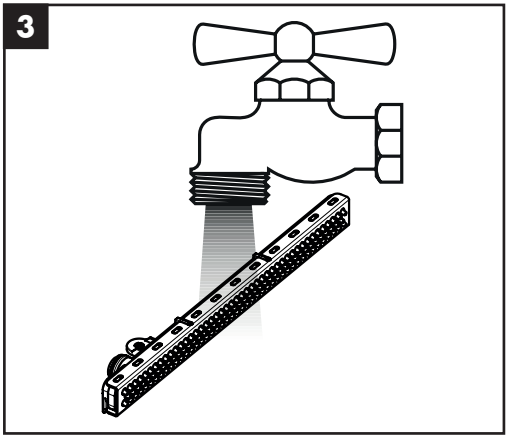


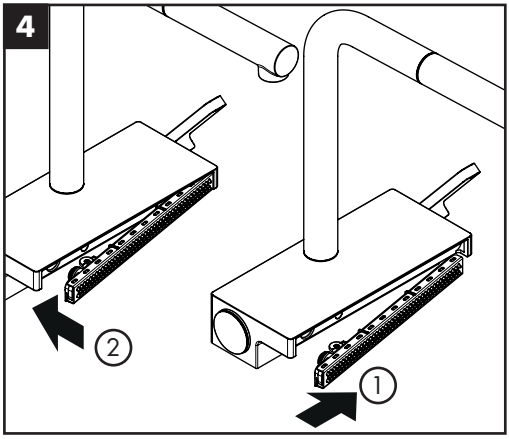



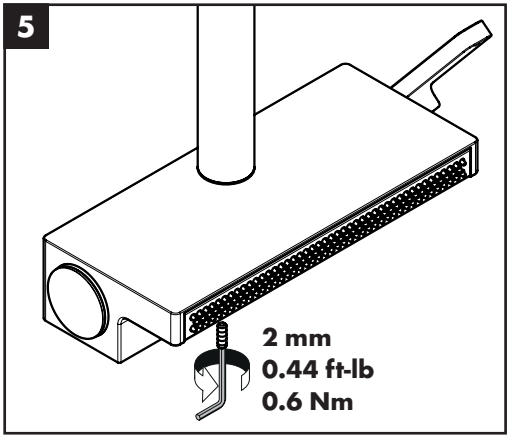
## Cleaning / Nettoyage / Limpieza



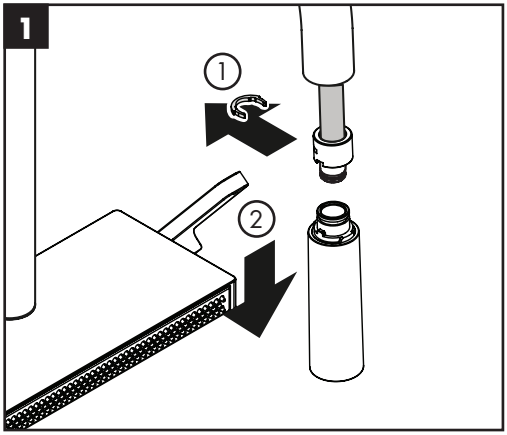



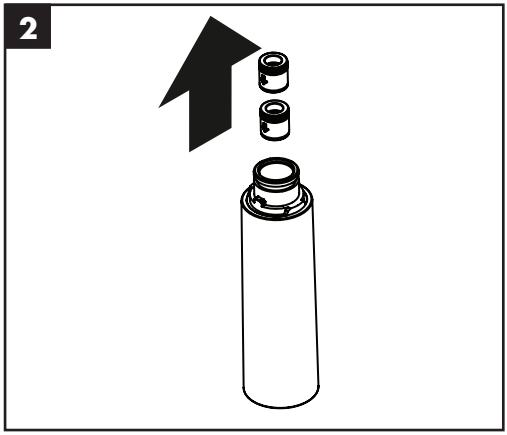



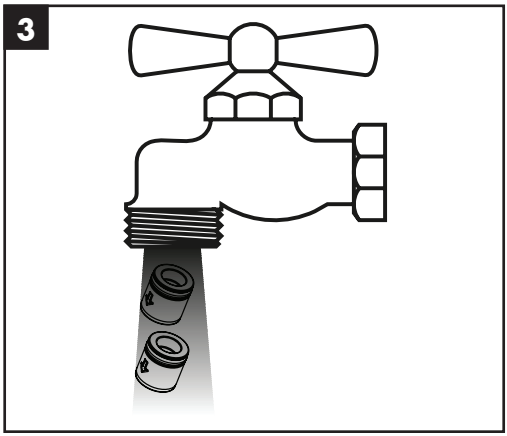



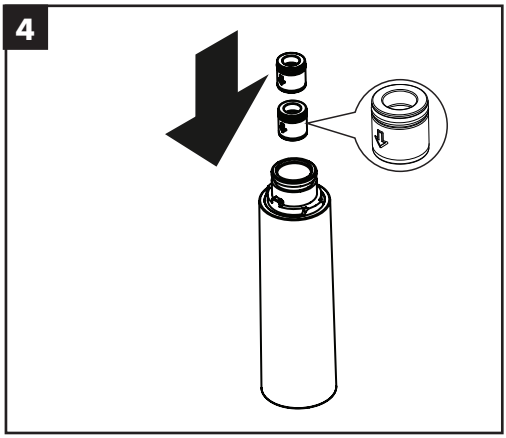



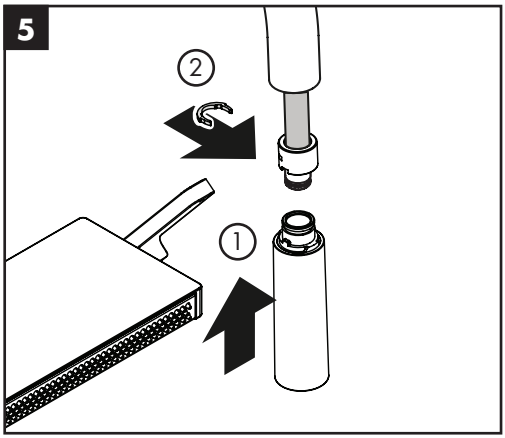
**Check valve maintenance / Entretien de les clapets anti-retour/ Mantenimiento de las válvulas antirretornos**



## Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Handle stiff | – Cartridge dirty or worn | – Replace cartridge |
| Mixer dripping | – Cartridge dirty or worn | – Replace cartridge |
| Water escaping at the threaded base | – supply hoses not completely screwed into basic body | – Tighten supply hoses by hand |
| | – O-ring at the supply hose dirty or worn. | – Replace O-ring |
| Hot water temperature too low | – Hot water limiter incorrectly set | – Set hot water limiter (see page 22 ) |

## Dépannage

| Dysfonctionnement | Origine | Solution |
|---|---|---|
| Dureté de fonctionnement | – Cartouche défectueuse, entartrée | – Changer la cartouche |
| Le mitigeur goutte | – Cartouche défectueuse | – Changer la cartouche |
| Fuite à la fixation sous le mitigeur | – Les flexibles de raccordement ne sont pas correctement visser dans le corps. | – Resserrer le flexible à la main. |
| | – Joint torique sous les flexible de raccordements défectueux | – Changer le joint torique |
| Température d'eau chaude trop basse, pas d´eau froide | – Limiteur de température mal positionné | – Positionner le limiteur de température (voir pages 22) |

## Localización de fallas

| Problema | Causa | Solución |
|---|---|---|
| Manecilla va dura | – Cartucho dañado | – Cambiar el cartucho |
| Grifo pierde agua | – Cartucho dañado | – Cambiar el cartucho |
| Pérdida de agua en el set de fijación | – Conexión flexible mal atornillada al cuerpo del caño. | – Apretar a mano la conexión flexible |
| | – Daños en la junta de la conexión flexible | – Cambiar juntas |
| Temperatura del agua caliente demasiado baja | – Tope de agua caliente mal | – Ajustar tope (ver página 22) |

## Cleaning Recommendation for Hansgrohe Products

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

**For best results:**

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✖ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✖ Abrasive cleaning powders, pads, or brushes.
  - ✖ Steam cleaners.
  - ✖ "No rinse" cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

**Important**

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- Do not store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it, as there is risk of injury.**

## Conseil de nettoyage pour les produits Hansgrohe

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

**Pour de meilleurs résultats :**

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyants car ils peuvent endommager votre produit Hansgrohe :
  - ✖ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✖ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✖ Les nettoyeurs à vapeur.
  - ✖ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- **Ne pulvérisez pas** les nettoyants directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyants par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- **Après le nettoyage** rincer abondamment à l'eau clair pour éliminer intégralement les restes de détergent.

**Important**

- Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis a ongles peuvent causer des deteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- De meme, il est interdit de stocker des detergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en degagent risquent d'abimer les produits.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le, car il existe un risque de blessure.**

## Recomendación de limpieza para los productos de Hansgrohe

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

**Para obtener mejores resultados:**

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No use** estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✖ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✖ Polvos, paños o cepillos de limpieza abrasivos.
  - ✖ Limpiadores a vapor
  - ✖ Agentes de limpieza "sin enjuague".
  - ✖ Siempre siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No mezcle** los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No rocíe** limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lústrelo con un paño suave después de la limpieza.
- **Importante**
- Los residuos de productos de aseo como jabon liquido, champus, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de unas pueden danar tambien los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depositos de productos de limpieza o quimicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden danar los productos.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía.**
- **Si se daña un componente del producto, reemplácelo, ya que existe riesgo de lesión.**

## Limited Consumer Warranty

This warranty is limited to products manufactured by Hansgrohe, Inc. ("Hansgrohe") that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either the United States or in Canada.

### WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original purchaser only. This warranty is non-transferable. Hansgrohe neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

### LENGTH OF WARRANTY

If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this limited warranty starts on the date of purchase and extends (i) for 1 year, with respect to Hansgrohe and Commercial products, and (ii) for 5 years, with respect to Axor products. The Rubbed Bronze finish is subject to a 3-year limited warranty starting on the date of purchase.

### WHAT IS COVERED BY THE WARRANTY

This limited warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows:

Hansgrohe will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe may elect to refund the purchase price in exchange for the return of the product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

### WHAT IS NOT COVERED BY THE WARRANTY

A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of the product in any manner contrary to the product instructions; or (3) conditions in the home such as excessive water pressure or corrosion.
C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe.
E. Any Hansgrohe or Axor product sold for display purposes.

**HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.**

Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. REVISED MAY 1, 2016.

### PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your Hansgrohe product, or this warranty, please write us or call us toll-free at 800-334-0455.

hansgrohe

Hansgrohe, Inc. 1490 Bluegrass Lakes Parkway Alpharetta, GA 30004
Tel. 800-334-0455 Fax 770-889-1783

**www.hansgrohe-usa.com**

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