

LIMITED WARRANTY

SharkBite® And Cash Acme® Products

WHAT DOES THIS WARRANTY COVER?

Subject to conditions outlined in this statement, RWC (in the USA, Reliance Worldwide Corporation and in Canada, Reliance Worldwide Corporation (Canada) Inc.) warrants to owners of real property in the United States and Canada that SharkBite® and Cash Acme® products, when used and installed in accordance with the requirements set forth below, to be free from defects in material and workmanship for the applicable Warranty Period. This Limited Warranty is in effect for installations made after July 1, 2015 and is applicable to product installed in the country it was purchased.

Proof of purchase is required to validate the warranty period; if proof of purchase is not available, the warranty period shall default to the date of manufacture for each product.

WHAT ARE THE CONDITIONS OF THIS WARRANTY?

1. All products must be installed in accordance with all then applicable codes, good plumbing practice, in accordance with any local, state, provincial or federal requirements, and installed in a potable water or radiant heating application unless a non-potable water service is specifically allowed for in the pertinent product literature.
2. The installing contractor must use construction techniques compliant with then applicable codes to install the range of products and use the product(s) within the design parameters specified in any installation guidelines and technical notes for the applicable system. This shall include field pressure testing prior to concealing with concrete or by other means. Failure to install RWC products according to manufacturer's installation instruction will void all applicable warranties and may result in severe water damage.
3. Products must not be installed in a system that may operate at temperatures or at pressures that exceed the printed rating on the product, packaging or installation instructions.
4. Without limiting the foregoing, this Limited Warranty does not apply if the product failure or resulting damage is caused by: (a) evidence of tampering, mishandling, neglect, accidental damage, freeze damage (it is expressly understood that failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty) or unauthorized modifications or repairs that cause damage to RWC warranted products; (b) exposure to harmful, unauthorized, or unanticipated chemicals or substances or corrosive water conditions; (c) exposure to ultraviolet light; (d) faulty installation including failure to follow proper burial instructions; (e) damage from faulty operating conditions; (f) components not manufactured or sold by RWC; and (g) acts of nature such as earthquakes, fire, flood or lightning.
5. Although RWC provides a plumbing system to facilitate a complete installation, other manufacturers pipe and/or fittings may be installed in any given installation provided manufacturing of the pipe and/or fittings demonstrates compliance with the applicable ASTM/CSA standards, and the product has been certified by a recognized third-party testing agency. The RWC product in the given installation will continue to be covered under this Limited Warranty although limits on Warranty Period may apply. RWC will be responsible only for proven defects in material or workmanship in RWC products. Problems in products manufactured by another company should be reported to that manufacturer. RWC does not warrant the integrity or workmanship of the contractor/installer.

HOW DO YOU GET SERVICE?

In order to be eligible for service under this Limited Warranty you must return the defective product within thirty (30) days after detection of alleged failure or defect occurring within applicable warranty period (with shipping charges prepaid) to the original place of purchase. You also must include the model number of the product, the original date of purchase, proof of purchase and the nature of the problem. Products returned without shipping charges prepaid will be refused. For questions or inquiries to the Manufacturer, in the U.S. call 1-877-700-4242 and in Canada 1-888-820-0120.

WHAT WILL RWC DO?

If, after inspection, we find that a product covered by this limited warranty has failed due to a defect in material or workmanship during the specified warranty period, we will repair or replace, at our sole option, free of charge, the defective product during normal working hours and through a place of business as determined by RWC. This shall constitute the sole and exclusive remedy for any defective product.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

RWC shall not be responsible for any incidental, indirect, contingent, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which RWC has no control. This limitation applies even if RWC could have foreseen or has been advised of the possibility of these damages. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product.

HOW DOES STATE/PROVINCIAL LAW APPLY?

Some States/Provinces do not allow limitations on how long an implied warranty lasts, and some States/Provinces do not allow the exclusion or limitation of incidental or consequential damages. Therefore, the above limitations may not apply to you. This Limited Warranty gives you the specific legal rights, and you may have other rights that vary from State/Province to State/Province. You should consult applicable State/Provincial laws to determine your rights.

SO FAR AS IS CONSISTENT WITH APPLICABLE STATE/PROVINCIAL/FEDERAL LAW, THE EXPRESS WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY GIVEN BY RWC WITH RESPECT TO THE SharkBite® AND CASH ACME® PRODUCTS AND RWC MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

HOW LONG DOES THE LIMITED WARRANTY COVERAGE LAST?

CATEGORY	SUBCATEGORY	WARRANTY PERIOD (FROM COMMENCEMENT DATE)	COMMENTS
SharkBite Universal Brass Push-To-Connect Fittings And SharkBite 2XL Large Diameter Push-To-Connect Fittings	Fittings	Twenty-Five (25) Years	Shall be used with: Copper—ASTM B 88 hard drawn copper tube K, L, and M PEX—ASTM f876/CSA b137.5 CPVC—ASTM D2846 or CSA B137.6 PE-RT—ASTM F2769
	Fittings	Five (5) Years	Shall be used with: HDPE SDR-9 ASTM D2737
SharkBite PEX Pipe	—	Twenty-Five (25) Years	Shall be used with: ASSE 1061, ASTM F1807, ASTM F2098, OR ASTM F2159 FITTINGS
SharkBite Barb Fittings	Brass PEX Barb Fittings/ Copper Manifold	Five (5) Years	Shall be used on: PEX – ASTM F876/CSA B137.5 Copper Crimp Rings – ASTM F1807 Stainless Steel Clamp Rings – ASTM F2098
	Poly PEX Barb Fittings	Five (5) Years	Shall be used on: PEX – ASTM F876/CSA B137.5 Copper Crimp Rings – ASTM F2159
	PEX Barb Tools	One (1) Year	From date of purchase.
Cash Acme® Products	Thermostatic Mixing Valves	Five (5) Years	Shall be installed per installation instructions.
	Other Cash Acme®	Two (2) Years	Shall be installed per installation instructions.
Valves with SharkBite Push-To-Connect Connections	Ball Valves, Supply Hoses, Supply Stops	Two (2) Years	Shall be installed per installation instructions.
Valves with SharkBite Push-To-Connect Connections Continued	Thermostatic Mixing Valves	Five (5) Years	Shall be installed per installation instructions.
	Other Cash Acme®	Two (2) Years	Shall be installed per installation instructions.
	SharkBite Connection	Twenty-Five (25) Years	Shall be used with: Copper - ASTM B 88 HARD DRAWN Copper Tube Type K, L, AND M PEX – ASTM F876/CSA B137.5 CPVC - ASTM D 2846 OR CSA B137.6 PE-RT - ASTM F2769
	SharkBite Connection	Five (5) Years	Shall be used with: HDPE SDR-9 ASTM D2737