

Limited Warranty – SharkBite® and Cash Acme® Products

What Does This Warranty Cover?

Subject to conditions outlined in this statement, RWC (in the USA, Reliance Worldwide Corporation and in Canada, Reliance Worldwide Canada Inc.) warrants SharkBite® and Cash Acme® products, when used and installed in accordance with the requirements set forth below, to be free from defects in material and workmanship for the applicable warranty period.

How Long Does The Warranty Coverage Last?

Product(s)	Warranty Period (from the date of sale)
SharkBite® PEX Tubing	Twenty-Five (25) years
SharkBite® Push-Fit Fittings	Twenty-Five (25) years
SharkBite® Brass PEX Barbed-Fittings	Five (5) years
SharkBite® Copper PEX Manifolds	Five (5) years
All other SharkBite® products	Two (2) years
All Cash Acme® products	One (1) year

Proof of purchase is required to validate the warranty period. If proof of purchase is not available, the warranty period shall default to the date of manufacture for each product. **NOTE:** Warranty is applicable to product installed in the country it was purchased.

What Are The Conditions Of This Warranty?

1. All products must be installed in accordance with all applicable codes and in accordance with any local, state, provincial or federal requirements.
2. The installing contractor must use construction techniques compliant with applicable codes to install the range of products and use the product(s) within the design parameters specified in any installation guidelines and technical notes for the applicable system. This shall include field pressure testing prior to concealing with concrete or by other means.
3. Products must not be installed in a system that may operate at temperatures or at pressures that exceed the printed rating on the product, packaging or installation instructions.
4. Evidence of tampering, mishandling, neglect, accidental damage, freeze damage or unauthorized modifications or repairs that cause damage to RWC warranted products void any warranty coverage of those particular products. It is expressly understood that failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty.
5. Although RWC provides a plumbing system to facilitate a complete installation, other manufacturers tubing and/or fittings may be installed in any given installation provided manufacturing of the tubing and/or fittings demonstrates compliance with the applicable ASTM standards, and the product has been certified by a recognized third-party testing agency. The RWC product in the given installation will continue to be covered under this warranty. **NOTE:** RWC will be responsible only for proven defects in material or workmanship in RWC products. Problems in products manufactured by another company should be reported to that manufacturer.

How Do You Get Service?

In order to be eligible for service under this warranty you must return the defective product (with shipping charges prepaid) to the original place of purchase. You also must include the model number of the product, the original date of purchase, proof of purchase and the nature of the problem. Products returned without shipping charges prepaid will be refused. For questions or inquiries to the Manufacturer, in the U.S. call 1-877-700-4242 and in Canada 1-888-820-0120.

What Will RWC Do?

If, after inspection, we find that a product covered by this limited warranty has failed due to a defect in material or workmanship during the specified warranty period, we will repair or replace, at our sole option, free of charge, the defective product during normal working hours and through a place of business as determined by RWC. This shall constitute the sole and exclusive remedy for any defective product.

What Does This Warranty Not Cover?

RWC shall not be responsible for any incidental, indirect, contingent, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which has no control. This limitation applies even if RWC could have foreseen or has been advised of the possibility of these damages. This warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product.

How Does State/Provincial Law Apply?

Some States/Provinces do not allow limitations on how long an implied warranty lasts, and some States/Provinces do not allow the exclusion or limitation of incidental or consequential damages. Therefore, the above limitations may not apply to you. This Limited Warranty gives you the specific legal rights, and you may have other rights that vary from State/Province to State/Province. You should consult applicable State/Provincial laws to determine your rights.

SO FAR AS IS CONSISTENT WITH APPLICABLE STATE/PROVINCIAL/FEDERAL LAW, THE EXPRESS WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY GIVEN BY RWC WITH RESPECT TO THE SHARKBITE® AND CASH ACME® PRODUCTS AND RWC MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.