

# TOTO

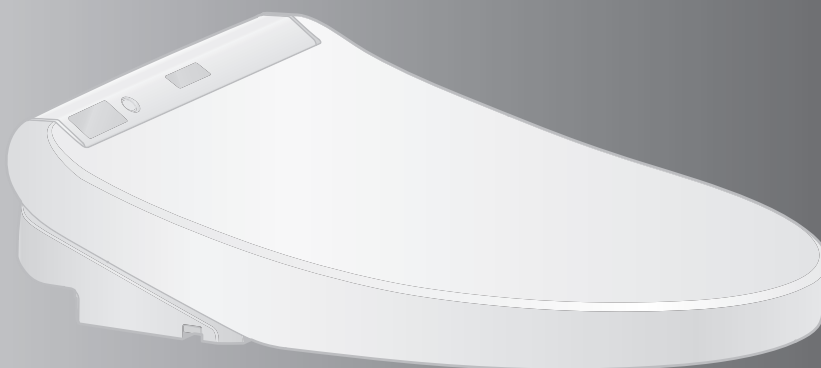
Instruction Manual

## Washlet KM



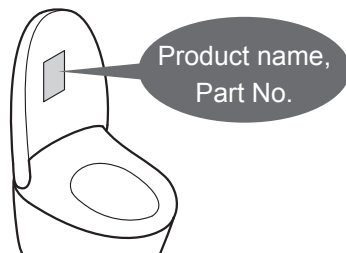
washLÉT

SW3036



- Thank you for your recent purchase of the product.  
Please read the enclosed information to ensure the safe use of your product.
- Be sure to read this Instruction Manual before using your product and keep it in a safe place for future reference.

# What functions are available on your product?



Product name (Model)			Washlet KM	Ref. Page
Functions			SW3036	
Basic Functions	Cleansing	Rear cleansing	●	16
		Rear soft cleansing		
		Front cleansing		
	Changing the cleansing method	Wand position adjustment	●	
		Water pressure adjustment		
		Oscillating cleansing		
		Personal setting lock		
	Drying	Warm air drying	●	
Changing the temperature	Temperature adjustment	●	20, 21	
Sanitary Functions	Removing odors	Deodorizer	●	18, 19
	Bowl pre-cleaning	Pre-mist	●	
Convenience Functions	Heating the toilet seat	Heated seat	●	—
	Save energy by lowering the toilet seat temperature	Auto energy saver	●	22, 23
		Auto energy saver+		
		Timer energy saver		
Maintenance		Wand cleaning	●	27
		Main Unit One-touch removal		28
		Removable toilet lid		29

# Keep It Clean

## Sanitary Toilet



A mist is automatically sprayed inside the bowl unit to make it more difficult for dirt to adhere.

The self-cleaning functions operate automatically.  
(See pages 18 and 19 for details.)

	As you sit	As you stand up
Removing odors inside the bowl unit.	Deodorizer	Auto power deodorizer
A mist is automatically sprayed inside the bowl unit to make it more difficult for dirt to adhere.	Pre-mist	



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# Safety Precautions

## IMPORTANT SAFEGUARDS READ ALL INSTRUCTIONS BEFORE USING



### Symbols and Meanings

	<b>WARNING</b>	May result in death or serious injury.
	<b>CAUTION</b>	May result in injury or property damage.

The following symbols are used to indicate important safety instructions for the use of the product.

Symbol	Meaning
	This symbol indicates a prohibited use of the product.
	This symbol is used to indicate a required step in the use of this product.

- This product is classified as Class 1 Equipment and must be grounded.
- Install this equipment where the electrical outlet is accessible.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.  
Children should be supervised to ensure that they do not play with the appliance.
- Use the new hose set included with this equipment. Do not reuse an old hose set.

 <b>WARNING</b>	
	<p><b>Do not plug or unplug the power plug with wet hands.</b></p> <ul style="list-style-type: none"><li>• Doing so may cause electrical shock.</li></ul> <p><b>Do not get any water or cleaning solution on the main unit or power plug.</b></p> <ul style="list-style-type: none"><li>• Doing so may cause fire, electrical shock, heat or short circuit.</li><li>• Doing so may cause the product to crack resulting in injury or water damage.</li></ul> <p><b>Never disassemble, repair or alter.</b></p> <p><b>Do not use tools in places other than designated.</b></p> <ul style="list-style-type: none"><li>• Doing so may cause fire, electrical shock, overheating, short circuit or breakdown.</li></ul> <p><b>Do not install the product on moving vehicles such as wheeled vehicles or boats.</b></p> <ul style="list-style-type: none"><li>• Doing so may cause fire, electric shock, short circuit or malfunction.</li><li>• The toilet seat, toilet lid, main unit, or other parts may come loose and fall off, resulting in injury.</li></ul>

## **WARNING**



### **Do not use the Washlet if a malfunction occurs.**

- In case of breakdown or other problem, be sure to cut off power by means such as unplugging the power plug.

Close the water shutoff valve to stop water supply.

Possible malfunctions:

- Water is leaking from a pipe or the main unit.
- The product is cracked or broken.
- The product makes a strange noise or emits a strange odor.
- The product emits smoke.
- The product is abnormally hot.
- The toilet seat cushion is out of place.
- Continued use after malfunction could cause a fire, electric shock, heat, short circuit, injury or water damage.

### **Only use tap water or potable well water (underground water).**

#### **Do not use seawater.**

- Doing so may cause irritation to the skin and malfunction.

### **Do not touch the power plug during thunderstorms.**

- Doing so may cause electrical shock.

### **Do not allow the water supply hose to touch the power plug or outlet.**

- Doing so may cause condensation resulting in a fire, electrical shock, heat or a short.

### **Do not do anything that may damage the power cord, power plug.**

**Do not strike, yank, twist, excessively bend, damage, alter, or heat the power cords.**

**Also, do not place anything heavy on, bind or pinch the power cords.**

- Using a damaged power cord may result in a fire, electrical shock, heat or short.

### **Do not use a loose or faulty electrical outlet.**

- Doing so may cause fire or short circuit.

### **Do not use any outlet or wiring equipment beyond its specified rating.**

- Plugging too many plugs into the same outlet, for example using outlet splitters, can cause fire due to heat.

### **Do not use any power supply other than the one specified.**

#### **AC 120 V, 60Hz**

- Doing so may cause fire or excessive heat.

### **Do not stick a finger or anything else into the warm air outlet.**

**Do not place anything on the warm air outlet or drape clothes over it.**

- Doing so may cause burns, electrical shock or malfunction.

### **Keep cigarettes and other open flames away from the product.**

- Failure to do so may cause fire.

# Safety Precautions (Continued)

## WARNING

### **Refrain from sitting on the seat for long periods.**

- It may cause low-temperature burns.

To prevent the following persons from getting a moderate temperature burn during use, other person should turn off the toilet seat heater and set the dryer temperature to "Low".

- Young children, the aged and other users unable to set the temperature appropriately themselves.
- The ill, physically disabled and others who do not have freedom of movement.
- Those using any medicines that cause drowsiness (sleeping or cold medicine), those who have been drinking heavily, anyone severely fatigued and anyone else liable to fall asleep.

**This is an electrical product. Do not install it anywhere water is likely to get on the product or anywhere with humidity high enough that water is likely to form on the surface of this product. When using the product in a bathroom, install a fan or ventilation port and ensure good air flow through the bathroom.**

- Failure to do so may cause fire or electrical shock.

### **Always connect the Washlet to the cold water supply.**

- Connecting to hot water supply may result in burns and equipment damage.

### **Make sure that a properly grounded (3 prong) outlet has been installed.**

- Failure to install a grounded outlet could cause electrical shock in the event of a malfunction or short circuit.



### **Insert the power plug securely into the outlet.**

- Failure to do so may cause fire, heat or short circuit.

### **To unplug, hold the power plug, not the power cord.**

#### **Do not unplug by pulling the power cord.**

- Pulling on the power cord may cause damage and result in fire or heat.

**If the electric cord is damaged, avoid danger by having the manufacturer's repair department or equivalent specialist replace it.**

### **Always disconnect the power plug from the outlet before cleaning, maintenance or inspection.**

- Failure to do so may cause electrical shock or malfunction.
- Except when using "Wand Cleaning".

### **Periodically remove dust and dirt from the power plug and make sure it is securely plugged into the wall outlet.**

- Failure to do so may cause fire, heat or short-circuit.
- Pull the power plug out from the outlet and wipe clean with a dry cloth.

### **Always unplug the plug from the outlet before removing the main unit.**

- Failure to do so may cause a fire or electrical shock.

## **WARNING**



**When leaking battery fluid adheres to your body or clothes, wash it away with clean water.**

- The fluid may damage your eyes or skin.

**Preliminary studies in females suggest that overuse of continuous spraying can increase the possibility of vaginal mucosa drying and potential reduction in desirable microbial organisms.**

**Although these studies have not been validated, please consult your healthcare provider for concerns regarding whether these circumstances may apply to you.**

**More importantly, if you are an individual suffering from any immune deficiency as a result of disease, chemotherapy, or other medical condition compromising the immune system you should consult your healthcare provider before use of this product.**

## **CAUTION**



**Do not use the product if the main unit is unstable.**

- Doing so may cause the main unit to come loose and fall, resulting in injury.

**If the product is damaged, do not touch the damaged section.**

- Doing so may cause electrical shock or injury. Replace it immediately.

**Do not apply strong force, mechanical shock, step on or stand on the toilet seat, toilet lid or main unit. Also do not place any heavy object on the toilet seat, toilet lid or main unit.**

- Doing so may cause cracking or cause the main unit to come loose and fall, resulting in injury.
- Doing so may damage the product and cause injury or water damage.

**Do not lift up this product by the toilet seat or lid.**

**Do not raise the toilet seat or lid while objects are resting on top of the unit.**

- Doing so may cause the main unit to come loose and fall, resulting in injury.

**When cleaning or maintaining the plastic parts (main unit etc.) or the water supply hose, use a kitchen cleaner diluted with water. Do not use any of the following.**

**Toilet cleaner, household cleaner, benzene, paint thinner, powdered cleanser or nylon scrubbing brush.**



- These items may damage or crack the plastic and cause injury or malfunction.
- These items could damage the water supply hose and cause a water leak.

**To prevent a sudden water leak, do not remove the water filter drain valve when the shutoff valve is open.**

- Doing so will cause water to spurt out.

(Refer to Page 30 for instructions on cleaning the water filter drain valve.)

# Safety Precautions (Continued)

 <b>CAUTION</b>	
	<p><b>Do not fold or crush the water supply hose; do not damage by cutting with a sharp object.</b></p> <ul style="list-style-type: none"> <li>• Doing so may cause water leaks.</li> </ul> <p><b>Do not install the base plate, which is not attached.</b></p> <ul style="list-style-type: none"> <li>• Doing so may cause damage.</li> </ul>
	<p><b>If a water leak should occur, always close the shutoff valve.</b></p> <p><b>When the ambient temperature is likely to drop to 0°C or lower, prevent damage to the pipes and hoses due to freezing.</b></p> <ul style="list-style-type: none"> <li>• Frozen water pipes could cause the main unit and the pipes to break, resulting in a water leak.</li> <li>• Regulate the room temperature to prevent the pipes and hoses from freezing during cold months.</li> <li>• Drain the water.</li> </ul> <p><b>When not using the Washlet over an extended period of time, drain the water out of the top unit and the water supply hose after closing the water shutoff valve, and pull the power plug from the outlet.</b></p> <ul style="list-style-type: none"> <li>• When using the product again, allow the product to refill with water first. Otherwise, the water in the tank might become contaminated and cause skin inflammation or other problems. (Refer to Page 56 for instructions on replenishing the water.)</li> <li>• Leaving the power on may cause fire or heat.</li> </ul> <p><b>When installing the water filter drain valve, make sure that it is securely tightened in its proper position.</b></p> <ul style="list-style-type: none"> <li>• Failure to securely tighten it may cause a water leak.</li> </ul> <p><b>Push the main unit securely on to the base plate.</b></p> <ul style="list-style-type: none"> <li>• After pushing the main unit until a click sound is heard, pull it slightly toward you to make sure that the product does not detach.</li> <li>• Failure to do so could cause the main unit to come loose and fall resulting in injury.</li> </ul> <p><b>Make sure of the plus and minus signs on the batteries before inserting them. Remove depleted batteries immediately.</b></p> <p><b>When replacing the batteries:</b></p> <p>Replace both batteries with new ones. Use the same brand for both new batteries (any brand available).</p> <ul style="list-style-type: none"> <li>• Failure to do so may cause the batteries to leak fluid, generate heat, rupture, or ignite.</li> </ul> <p><b>When the product is supposed not to be used for long time, remove the batteries from the remote control.</b></p> <ul style="list-style-type: none"> <li>• Failure to do so may cause the batteries to leak fluid.</li> </ul>



**DANGER** To reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store the product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for the product when it has fallen into water. Unplug immediately.

**WARNING** To reduce the risk of burns, electrocution, fire or injury to persons:

1. Close supervision is necessary when this product is used by, on, or near children or invalids.
2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never operate this product if it has a damaged cord or plug, is not working properly, has been dropped or damaged, or has been dropped in water. Return the product to a service center for examination and repair.
4. Keep the cord away from heated surfaces.
5. Never block the air openings on the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and other similar items.
6. Never use while sleepy or drowsy.
7. Never drop or insert any object into any opening or hose.
8. Do not use outdoors. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
9. Connect this product to a properly grounded outlet only.  
See "Grounding Instructions" in Page 10.
10. The tank should be filled with water only.

- Servicing should be performed by an authorized service representative.
- This product is for household use.

# Safety Precautions (Continued)

## Grounding Instructions

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electrical current.

The plug must be plugged into an outlet that is properly installed and grounded.



**DANGER** - Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat-head terminal.

Check with a qualified electrician or serviceman if the grounding wire instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

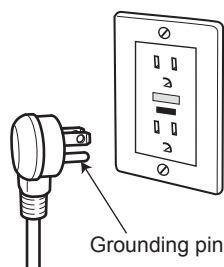
This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug.

No adapter should be used with this product. Do not modify the plug provided - if it will not fit in the outlet, have the proper outlet installed by a qualified electrician.

If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

If it is necessary to use an extension cord, use only a three wire extension cord that has a three blade grounding plug, and a three-slot receptacle outlet that will accept the plug on the product.

Replace or repair a damaged cord.



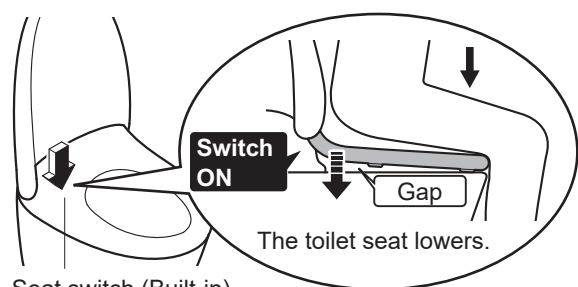
**SAVE THESE INSTRUCTIONS**

# Operational Precautions

## ■ For prevention of malfunctions

### < About the seat switch >

- When you sit on the toilet seat, the seat switch turns ON, enabling you to use various features. (A click sound is heard when the seat switch is ACTIVATED.)



Seat switch (Built-in)

- Sit back on the toilet seat.
  - The seat switch will not turn on unless you sit on the seat properly.



### Note

- When a child uses the product, the seat switch may not be ACTIVATED by their light body weight.
- Since the toilet seat is designed to move up and down, a clearance is provided between the toilet seat cushion and the bowl unit.

## ■ For prevention of damage

- Wipe plastic areas such as the main unit and remote control with a soft cloth tightly wrung out with water.
- Do not lean against the toilet lid.



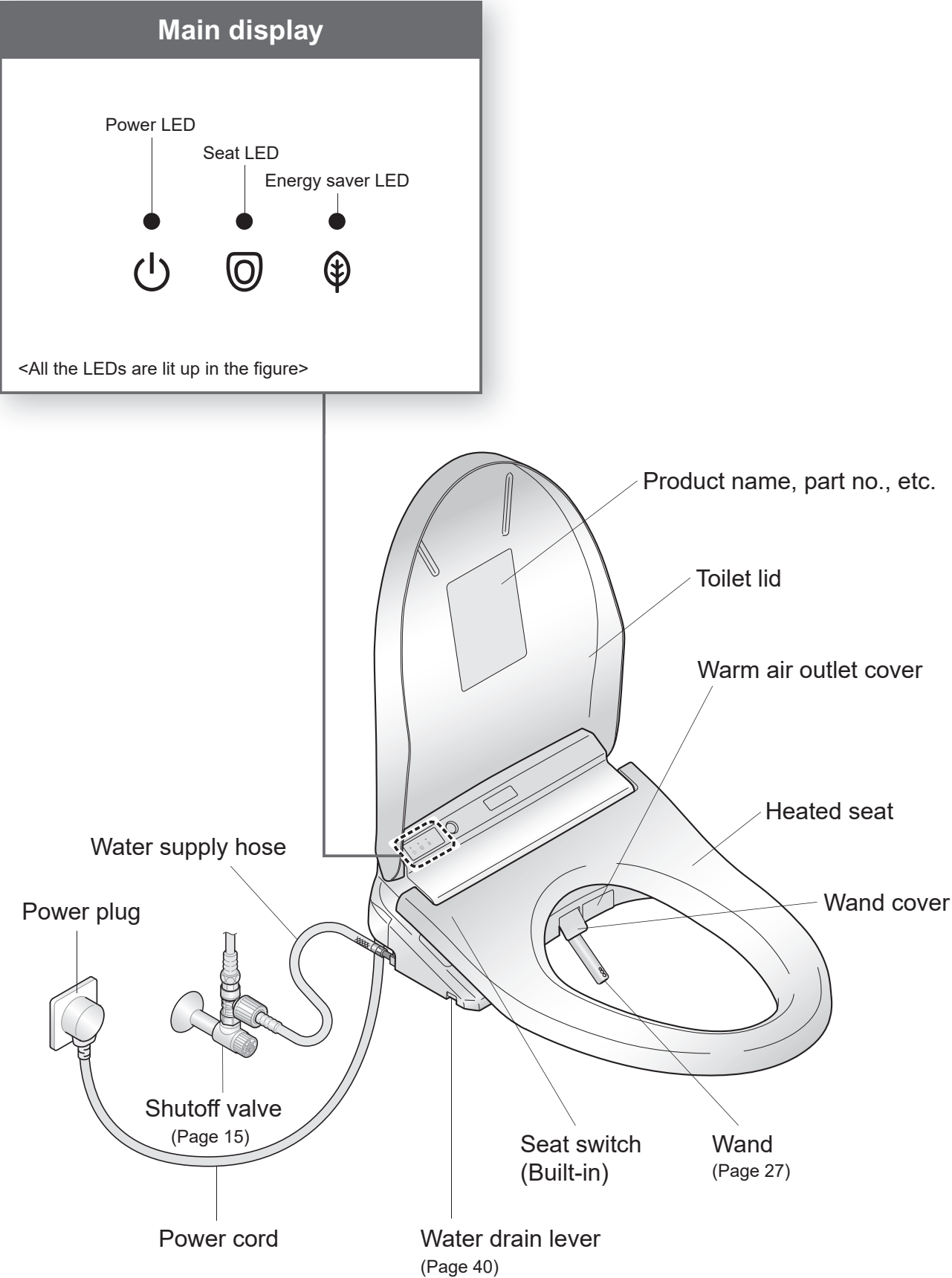
## ■ For prevention of malfunctions and failures

- Do not block the remote control transmitter or receiver. (May cause main unit to malfunction)
- A toilet seat cover or a toilet lid cover cannot be used. (The seat switch may not function properly.)



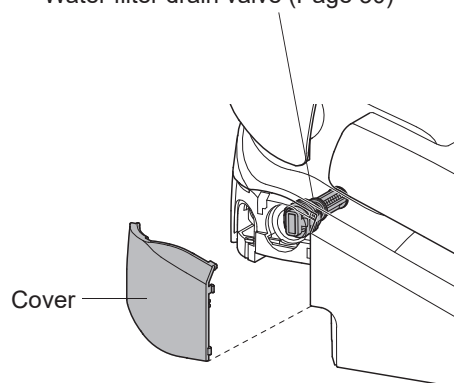
- Disconnect the power plug if there is a risk of lightning.
- Do not urinate on the main unit, toilet seat or wand. (Doing so may cause a failure or discoloration.)
- Do not apply strong forces to the control panel of the remote control.
- When using a toilet cleaner to clean the toilet, rinse it off within 3 minutes and leave the toilet seat and toilet lid open. Wipe off any cleaner that remains on the bowl unit. (If vapor from a toilet cleaner enters the main unit, it may cause a malfunction.)
- Do not use the product with the toilet lid removed.
- Do not expose to direct sunlight. (Doing so may cause changes in color, irregular heated seat temperature, remote control malfunction or Washlet malfunction due to the change in temperature.)
- Use radios, etc. away from WASHLET. (The product could cause interference with the radio signal.)
- If you use a booster seat for infants or a soft highchair, remove it after use. (Keeping it installed may prevent some of the functions from being used.)
- Do not apply force to the remote control. (May cause malfunctions.) To prevent the remote control from being dropped, set it in the hanger when you are not using it. Be careful not to expose it to water.
- Do not place anything on the toilet seat and lid, and do not press them with hands. (Failure to do so may turn on the seat switch, causing the floor to get wet if buttons on the remote control are touched and warm water comes out from the wand.)

# Parts Names

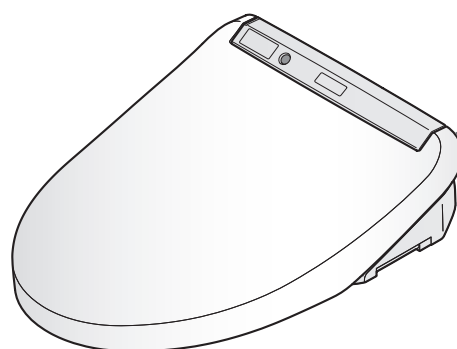
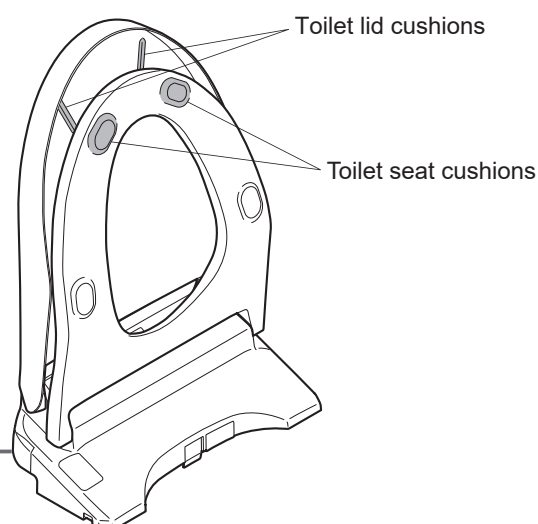
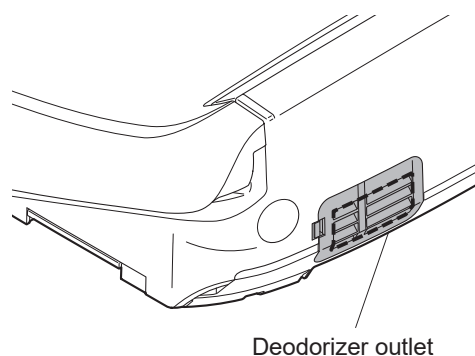


## Left side of main unit

Water filter drain valve (Page 30)

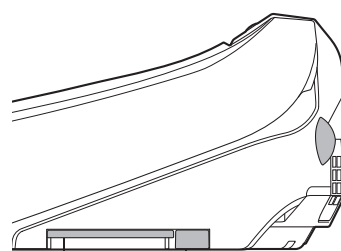


## Right rear of main unit



## Right side of main unit

Remote control receiver



Main unit removal button (Page 29)

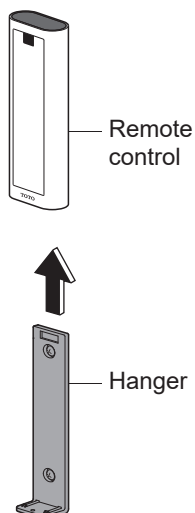
Deodorizing filter (Page 27)

# Preparation

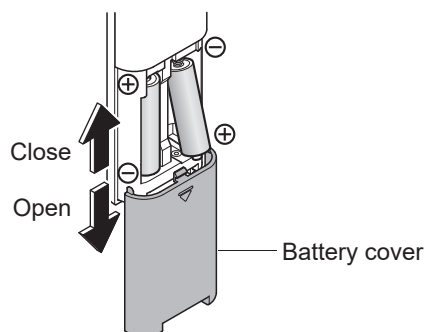
## Using the Product for the First Time

### 1. Insert the battery

- 1** Remove the remote control from the hanger.



- 2** Open the battery cover and insert two AA batteries.



- When batteries are properly loaded, all the LEDs on the remote control light up for about 2 sec.

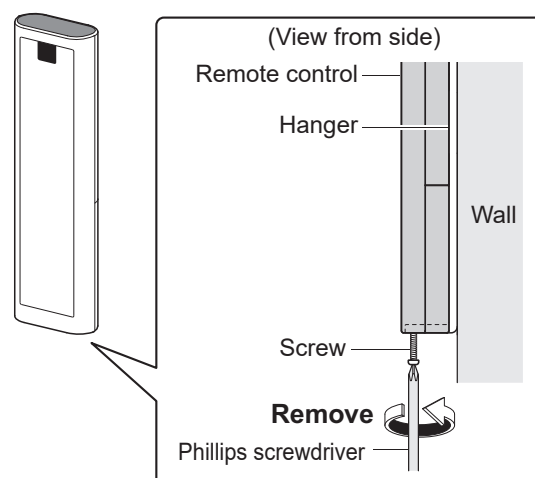
- 3** Mount the remote control in the hanger.

#### ■ About the batteries

Use dry cell, alkaline batteries.  
Be sure to follow "Safety Precautions" to prevent the batteries from rupturing or leaking fluid. (Pages 6 - 9)

### If the remote control is secured (for anti theft)

- 1** Remove the screw from the remote control fixture.



- 2** Remove the remote control from the hanger.


#### ■ To secure the remote control again

Tighten and fix the screw.  
(Overtightening may cause damage to parts such as the hanger.)

## 2. Turn on the power


- 1** Insert the power plug.
  - The wand extends and then retracts.
- 2** Check that the "Power" LED is lit up.
  - When it is off, switch the "Power" to "ON".

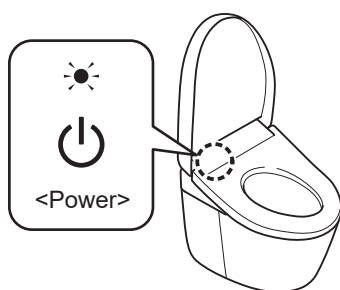
To operate from the back of remote control



Press "Power ON/OFF" button about 3 seconds or longer.

To operate from the front of remote control

  - \* Recommended if the remote control is locked to prevent theft.
  -  Press "Oscillating cleansing" button about 10 seconds or longer.



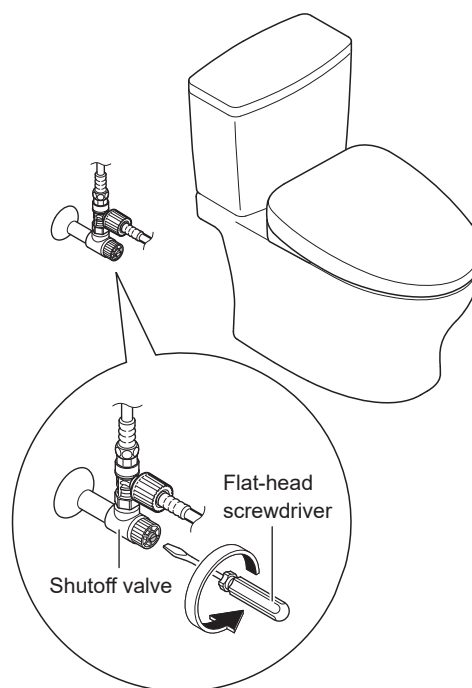
### To turn the power "OFF"

Perform the same operation as step **2** above

- The "Power" LED goes off.

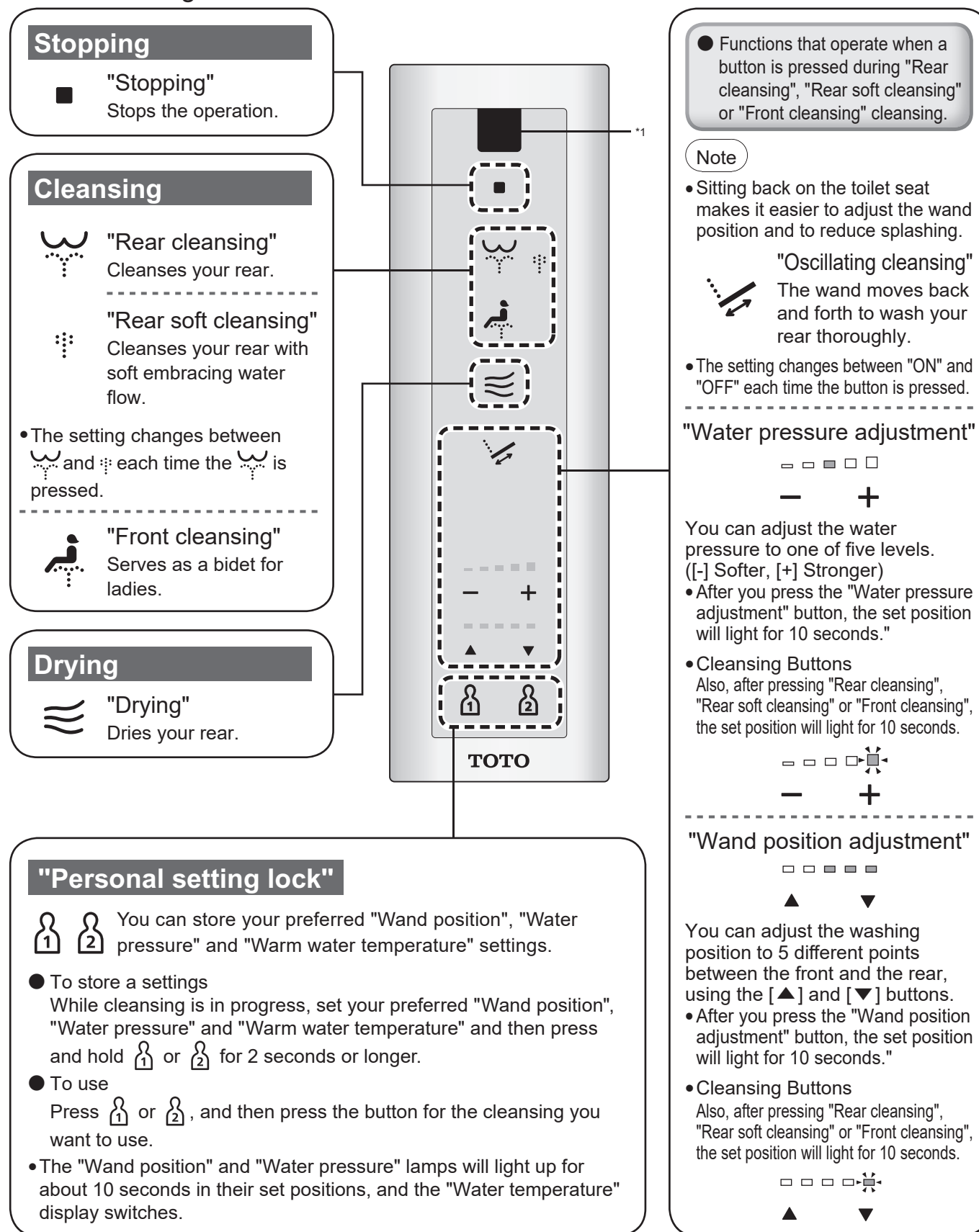
## 3. Open the shutoff valve

- 1** Fully open the shutoff valve.



# Basic Operations

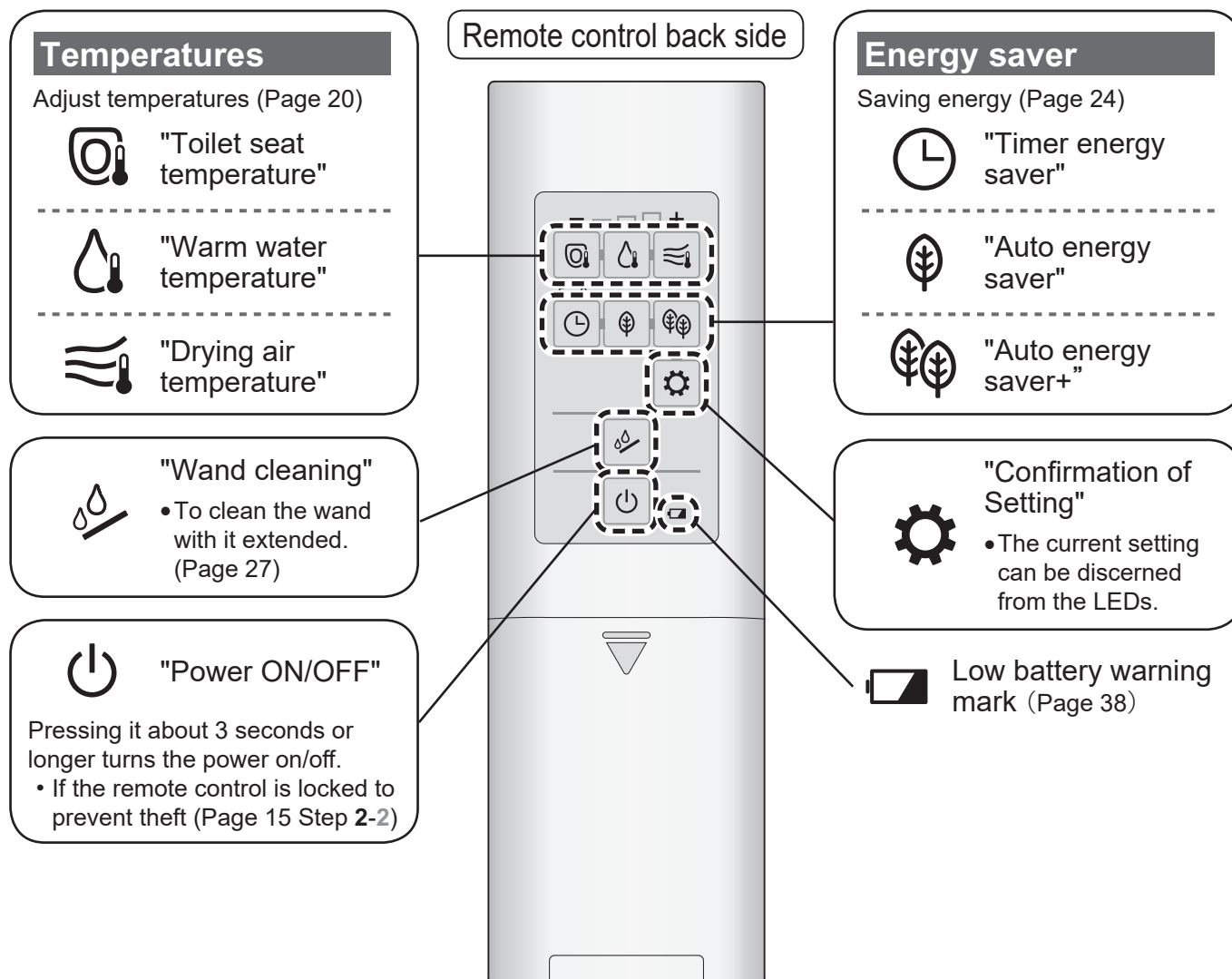
Operate the controls on the remote control; a beep sounds when the main unit receives the signal.





This section is an overview of the settings that can be configured with the remote control.

- See the corresponding pages for the detailed descriptions.



# Automatic Functions

Cleaning Features

Various automatic functions are available.

- Operation under the initial settings is described below.

As you approach



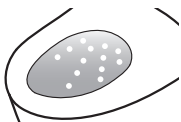


As you sit<sup>\*1</sup>



As you stand up



<div>Removing odors inside the bowl unit</div> <div>Deodorizer</div>		<div>Starts the deodorizer</div>	 <div>Starts the auto power deodorizer (After about 10 seconds) → It stops after about 60 seconds</div>
<div>A mist is sprayed inside the bowl unit to make it more difficult for dirt to adhere</div> <div>Pre-mist</div>		<div>Pre-mist</div> <div>→ A mist is sprayed inside the bowl unit</div>	

<sup>\*1</sup> Water comes out from the area around the wand for several seconds while water is warmed up.

## ■ Note

- **Deodorizing filter needs regular maintenance.** (Page 27)

## ■ Changing settings

- "Deodorizer" ON/OFF
- "Auto power deodorizer" ON/OFF  
(Page 34 for all)

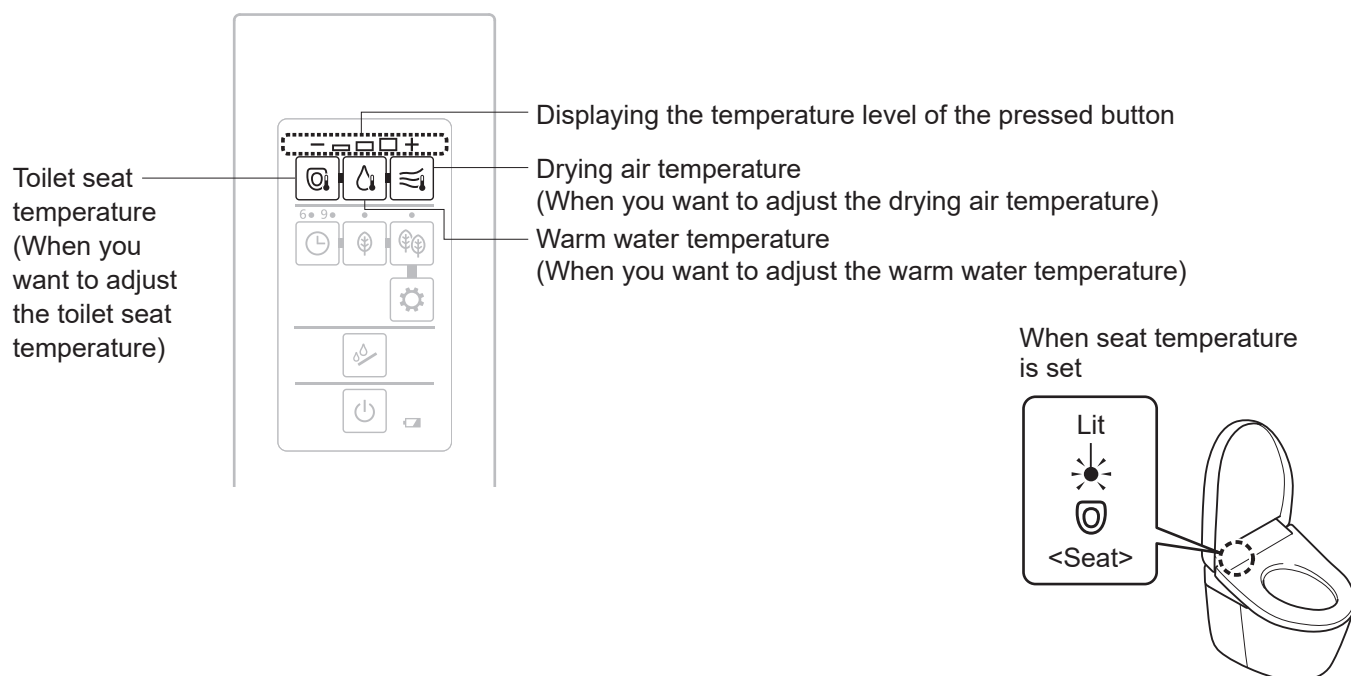
- The pre-mist will not spray for about 90 seconds after you stand up from the toilet seat.

- "Pre-mist" ON/OFF  
(Page 34)

# Temperature Adjustment

## Toilet Seat, Warm Water, Drying

Three different temperature levels (High / Medium / Low) and "OFF" setting can be made.



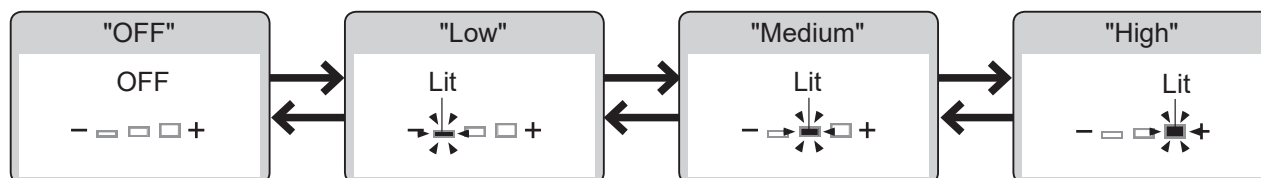
## Adjusting the temperature

- 1 Choose and press the button of the temperature that you want to set from the ("Toilet seat temperature" button), ("Warm water temperature" button) and ("Dryer temperature" button).

- The current temperature level appears.

- 2 Press the button selected in step 1 repeatedly until a desired temperature level lights up.

The setting changes each time the button is pressed once



- The "Drying" cannot be turned "OFF".

If the button is not pressed for about 10 seconds, the "Temperature adjustment" LED will go off, but the setting will be retained.

If the "Temperature adjustment" LED goes out before the setting is completed, start all over again at step 1.

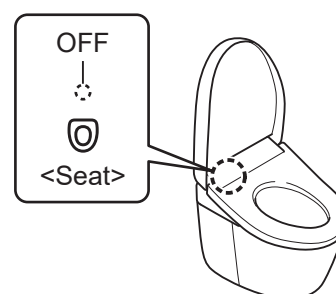
<Settings complete>

\*1 To prevent condensation, the water temperature does not drop below 20°C even when set to "OFF".

- When the toilet seat does not get warm, or when the warm water is not warm enough, even after temperature adjustment.



→ Is the energy saver set to "ON"? (Page 22)

When seat temperature is "OFF"



## To turn the warm water temperature<sup>\*1</sup> and toilet seat temperature "OFF"

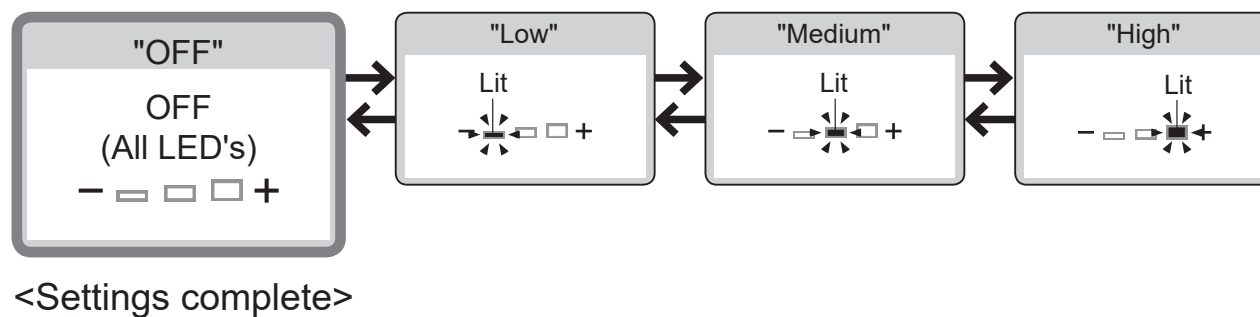
● The "Drying" cannot be turned "OFF".

- 1 Select a temperature button you want to turn "OFF" from  ("Toilet seat temperature" button),  ("Warm water temperature" button) and press it.

• The current temperature level appears.

- 2 Press the button selected in step 1 repeatedly until the temperature level is set to "OFF".

The setting changes each time the button is pressed once

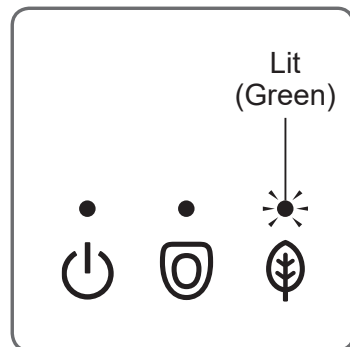
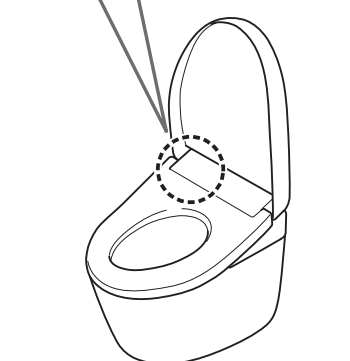
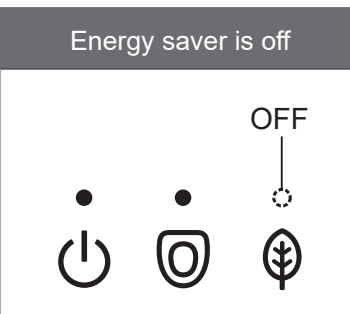



# Energy Saver Features

Type

"Auto energy saver", "Auto energy saver+" or "Timer energy saver" can be selected. To save energy, the temperature of the toilet seat becomes low (or "OFF").

● "Auto energy saver" takes about 10 days to detect time periods in which the toilet seat is never or infrequently used.

Type	Situation	Energy saver is on	
		Main display	
<b>Auto energy saver</b>	<p>You want the Washlet to save energy automatically.</p> <p>The Washlet detects time periods with infrequent use and lowers the toilet seat temperature automatically.</p>		
<b>Auto energy saver+</b>	<p>You want to save more energy</p> <p>In addition to the "Auto Energy Saver" feature, it automatically turns off the toilet seat heater during time periods when the toilet is never used.</p>		
<b>Timer energy saver</b>	<p>You want to save energy only for the preset duration of time. (6 hours / 9 hours)</p> <p>Once the time is set, the toilet seat heater turn off automatically during the set time period every day.</p>		
<b>Timer energy saver + Auto energy saver / Auto energy saver+</b>	<p>You want to save a lot of energy with auto energy saver and timer energy saver.</p> <p>When <b>both</b> "Timer energy saver" and "Auto energy saver / Auto energy saver+" are set, Auto energy saver / Auto energy saver+ operates when "Timer energy saver" is not operating.</p>		

● Even if the energy saver feature is on (i.e., the toilet seat heater is set to "Low" or "OFF"), the toilet seat is heated to the set temperature in about 15 minutes.  
(The LED indication on the main display returns to the state for when the energy saver is on.)



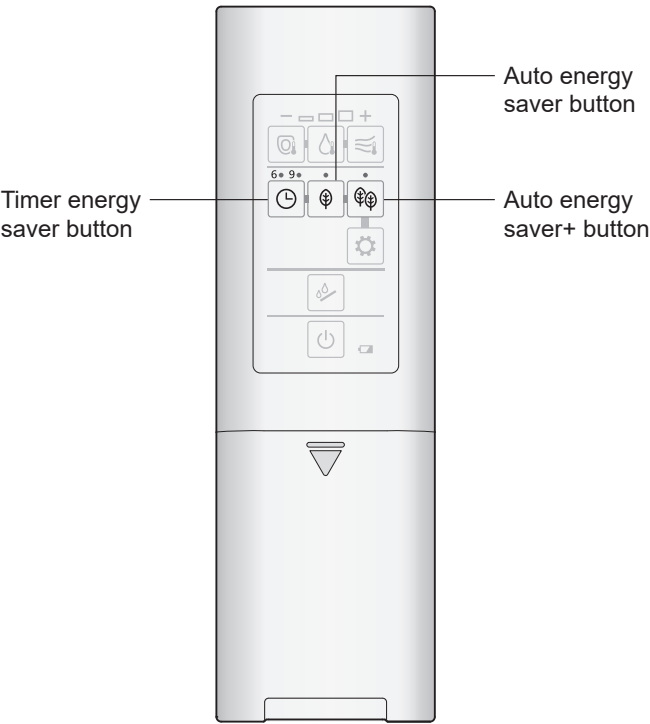
\*1 The toilet seat temperature set on page 20.  
\*2 The time period when the toilet seat heater is set to a "Low".  
\*3 The time period when the toilet seat heater is set to a "OFF"

23

# Energy Saver Features

## How to Set

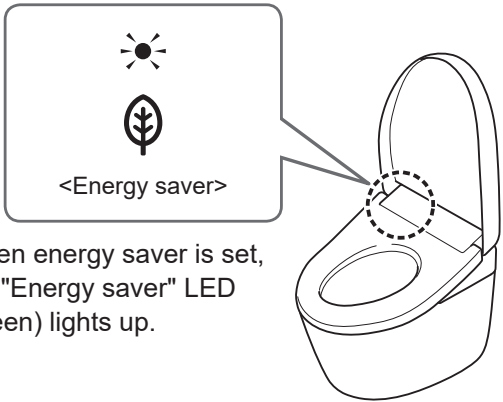
Remote control back side



Auto energy saver

Auto energy saver+

Timer energy saver





1



Press "Auto energy saver" button.

The setting changes each time the button is pressed once

For setting to "Auto energy saver"

Lit (Green)



For setting to "OFF"

OFF



1



Press "Auto energy saver+" button.

The setting changes each time the button is pressed once

For setting to "Auto energy saver+"

Lit (Green)



For setting to "OFF"

OFF



- Set the Energy saver at the time you want to start it.

Example: To save energy from 1 am to 7 am (for 6 hours)

1

When 1:00 AM comes,



Press "Timer energy saver" button.

- Press the "Timer energy saver" button repeatedly until the "6" LED lights up.

The setting changes each time the button is pressed once

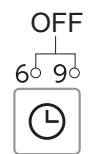
For 6 hours



For 9 hours



When "OFF"



# Maintenance

## Main Unit

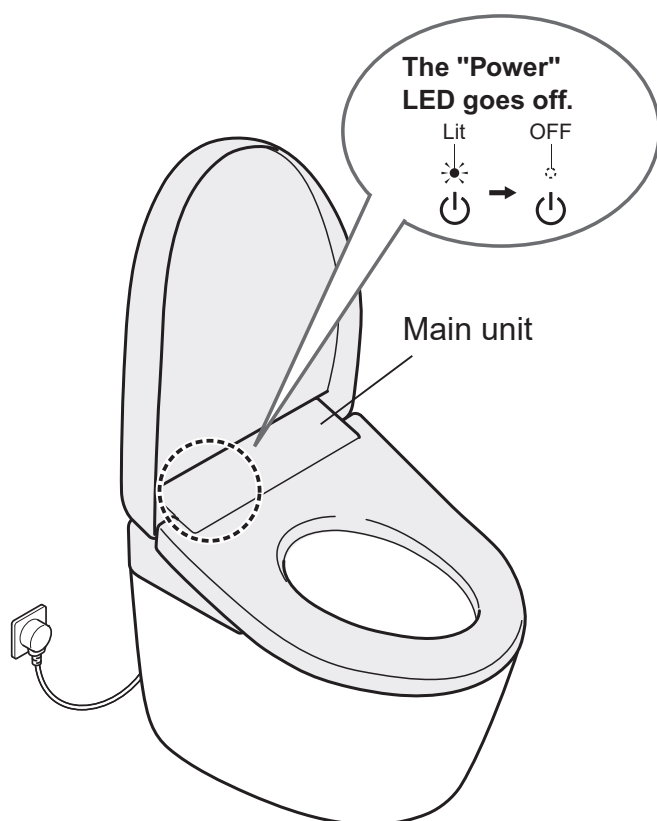
### ! WARNING



**Always disconnect the power plug from the outlet before cleaning, maintenance or inspection.**

(Failure to do so may cause electric shock or malfunction, resulting in a breakdown.)

**For safety, disconnect the power plug before cleaning or maintenance. \*1**



**Do not use a dry cloth or toilet paper on plastic parts.**  
(May cause damage.)

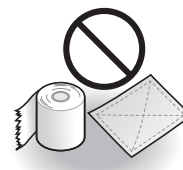


\*1 Except when using "Wand cleaning".

### Main Unit (Approximately daily)



Soft cloth soaked in water



- Toilet paper
- Dry cloth
- Nylon scrubbing brush (May cause damage.)

**1** Unplug the power plug.

**2** Wipe with a soft cloth that has been soaked in water and wrung-out thoroughly.

#### ■ For heavy dirt

- Wipe with a soft cloth soaked in diluted, neutral kitchen detergent, and then wipe with a soft cloth soaked in water.



Neutral kitchen detergent



- Paint thinner
- Benzene
- Powdered cleanser

**3** Insert the power plug.

- The "Power" LED lights up.

#### Attention!

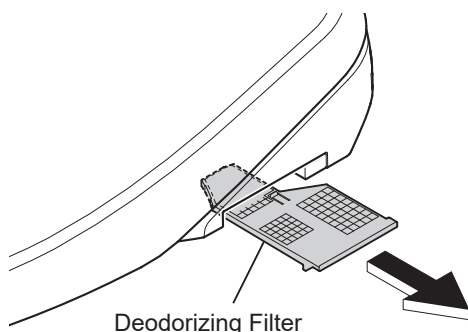
- The Washlet is an electric appliance. Be careful not to let water seep inside or leave detergent in the gap between the main unit and bowl unit. (May damage plastic parts or cause a malfunction.)
- When using a toilet cleaner to clean the toilet, rinse it off within 3 minutes and leave the toilet seat and toilet lid open.
  - Wipe off any cleaner that remains on the bowl unit. (If vapor from a toilet cleaner enters the main unit, it may cause a malfunction.)
- Do not push or pull the covers around the wand with undue force. (May cause damage or malfunction.)
- Wipe the back surface of the toilet seat and the toilet seat cushions with a soft cloth tightly wrung out with water. (Otherwise adhesion of dirt may result in discoloration.)

## Deodorizing Filter

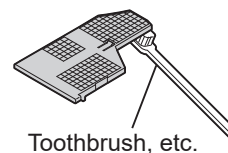
## Wand

### Deodorizing Filter (Approximately once a month)

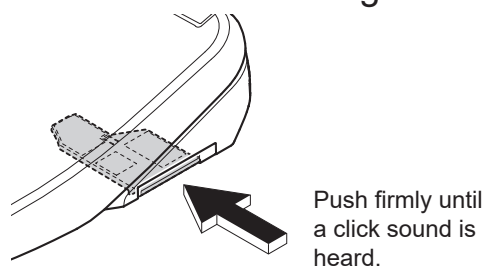
- 1 Unplug the power plug.
- 2 Remove the deodorizing filter.
  - Hold the knob and pull outward.
  - Do not pull with undue force.  
(May cause damage or malfunction.)



- 3 Clean with a tool such as a toothbrush.
  - When washing with water, dry off all water before mounting.



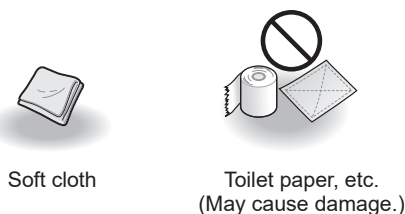
- 4 Mount the deodorizing filter.



- 5 Insert the power plug.
  - The "Power" LED lights up.

### Wand (Approximately once a month)

< If you notice dirt (Wand cleaning) >



- 1 Extend the wand.
 

To operate from the back of remote control



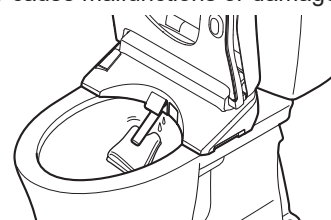
**To operate from the front of remote control**

\*Recommended if the remote control is locked to prevent theft.

- (1) ■ Press "Stopping" button until all LEDs on the remote control start flashing. (about 10 seconds)  
The main unit makes a beep sound.
- (2) ■ Press "Front cleansing" button about 3 seconds or longer.

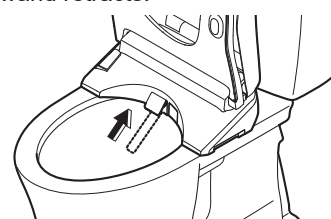
- The wand extends and water sprays out for cleaning.
- The wand automatically retracts after about 5 minutes.

- 2 Wipe with a soft, wet cloth.
  - Do not pull, push or press the wand with excessive force.  
(May cause malfunctions or damage.)



- 3 ■ Press "Stopping" button on the front side of the remote control.

- The wand retracts.

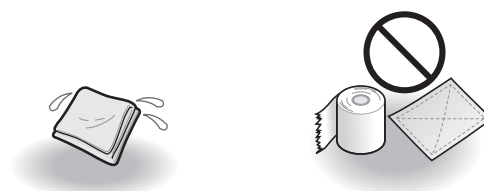


# Maintenance

## Gap between the Main Unit and Bowl Unit

### Gap between the Main Unit and Bowl Unit (Approximately once a month)

You can remove the main unit to clean the top of the bowl unit and the bottom of the main unit.



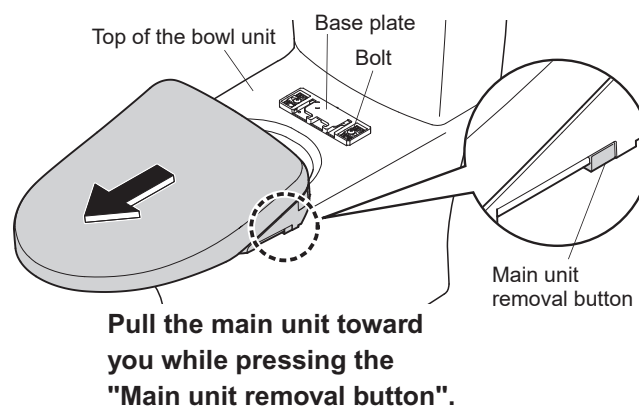
Soft cloth soaked in water      Toilet paper, etc. (May cause damage.)

**1** Unplug the power plug.

**If the power is not unplugged, the unit may malfunction or cause a failure or electric shock.**

**2** Remove the main unit.

- Do not pull the unit with undue force (because the water supply hose and power cord are attached).



**3** Clean the top of the bowl unit and the bottom of the main unit.

- Wipe with a soft cloth soaked in a diluted, neutral kitchen detergent. Then, wipe it with a soft cloth soaked in water so that no detergent remains.

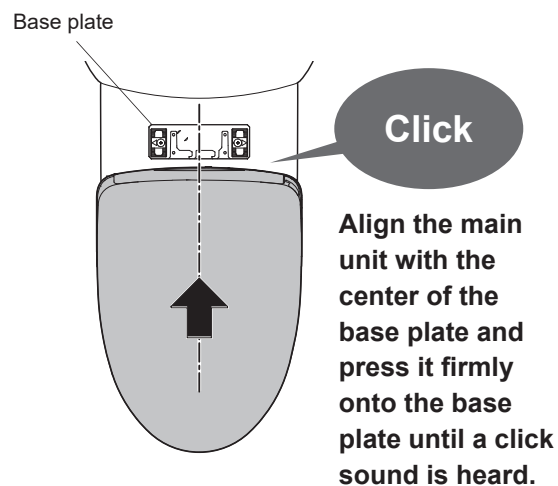
**4** Mount the main unit.

- Be careful not to pinch the cords between the main unit and the base plate.

#### **CAUTION**

**!** Push the main unit firmly on to the base plate until a click sound is heard. (Failure to do so could cause the main unit to come loose and fall resulting in injury.)

**After mounting, check that the main unit does not detach even when pulled.**



**5** Insert the power plug.

- The "Power" LED lights up.

# Gap between the Main Unit and the Toilet Lid

## Gap between the Main Unit and the Toilet Lid (Approximately once a month)

The toilet lid can be removed for thorough cleaning.



Soft cloth soaked in water



Toilet paper, etc.  
(May cause damage.)

**1** Unplug the power plug.

**2** Remove the main unit.  
(Page 26)

**3** Remove the toilet lid.  
Slightly tilt the toilet lid to the front.

↓  
Ⓐ: Pull the left side outward.

↓  
Ⓑ: Disconnect the hinge from the tab and pull up.

↓  
Ⓒ: Disconnect the right side.

**4** Wipe with a soft cloth that has been soaked in water and wrung-out thoroughly.

**5** Reinstall the toilet lid.

Ⓓ: Join the pin and the hinge on the right side.

↓  
Slightly tilt the toilet lid to the front.

↓  
Ⓐ: While pulling out the left side,

↓  
Ⓔ: Mount by joining the hinge with the tab.

\* Be careful not to pinch your fingers.

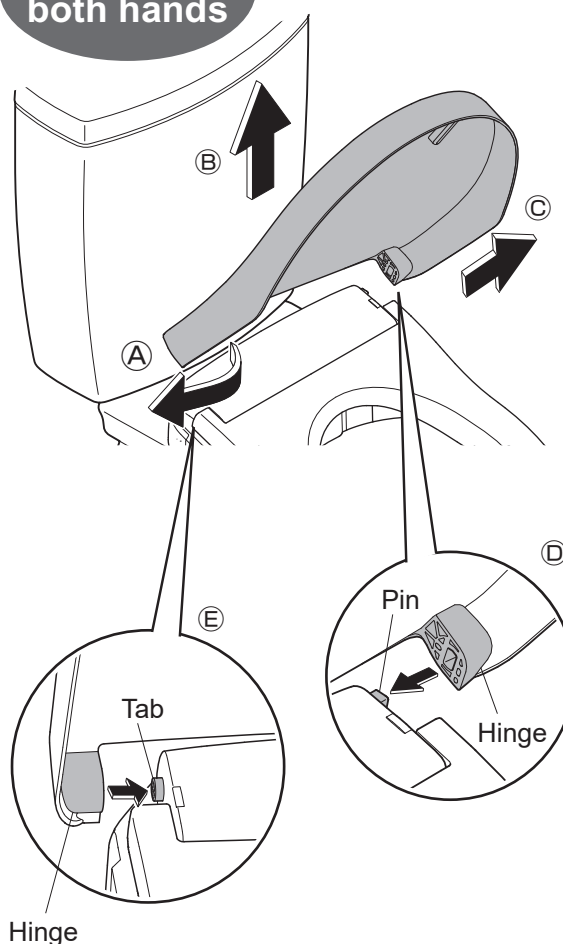
**6** Mount the main unit.  
(Page 28)

**7** Insert the power plug.  
• The "Power" LED lights up.

**8** Open and close the toilet lid to check the reinstallation.

### Removing and Reinstalling

Hold with both hands



# Maintenance

## Water Filter Drain Valve

### Water Filter Drain Valve (Approximately once every 6 months)

<If you think the water pressure has weakened>

1

Close the shutoff valve.

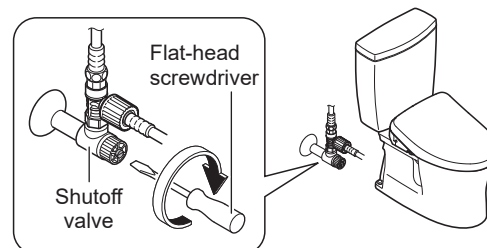
- The water supply stops.



#### CAUTION




**Do not remove the water filter drain valve while the shutoff valve is open.**  
(Otherwise, water may leak out.)



2


Extend the wand. (Release the pressure from the water supply pipe.)

#### To operate from the back of remote control

- (1)  Press "Wand cleaning" button.
- (2) ■ Press "Stopping" button on the front side of the remote control.
  - The wand retracts.

#### To operate from the front of remote control

\* Recommended if the remote control is locked to prevent theft.

- (1) ■ Press "Stopping" button until all LEDs on the remote control start flashing.  
(about 10 seconds)
- (2)  Press "Front cleansing" button about 3 seconds or longer.
- (3) ■ Press "Stopping" button on the front side of the remote control.
  - The wand retracts.

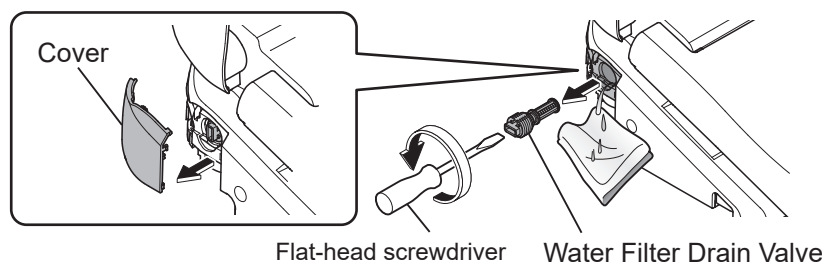
3

Unplug the power plug.

4

Remove the cover and water filter drain valve.

- Loosen the water filter drain valve with a flat-head screwdriver and then pull it.



5

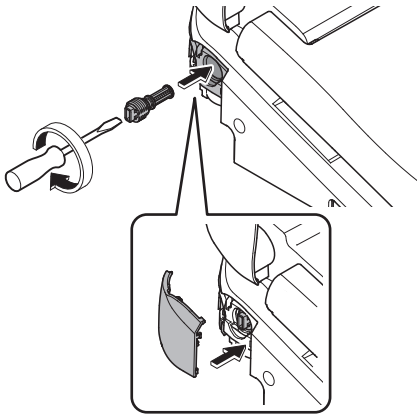
Clean with a tool such as a toothbrush.

- Also, remove any dust from inside the hole of the water filter drain valve.

6

## Reinstall the water filter drain valve and cover.

- Insert the water filter drain valve and use a flat-head screwdriver to tighten it securely.



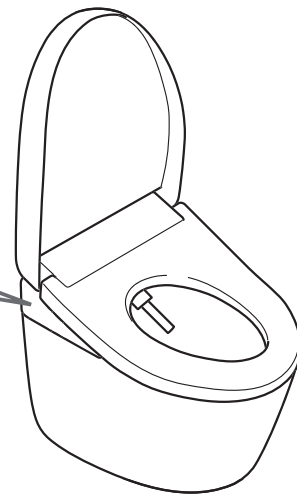
7

## Insert the power plug.

- The "Power" LED lights up.

8

## Open the shutoff valve.

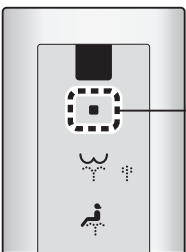


# Changing Settings

Setting List

Setting Types			
Auto functions	Cleaning Features	Pre-mist	
		Deodorizer	
		Auto power deodorizer	
Other settings	Beep sound		
	Personal setting lock		

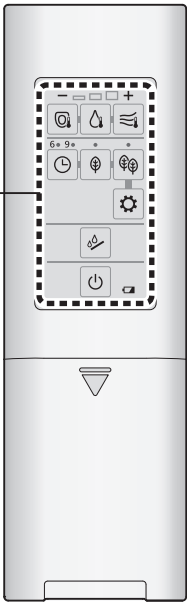
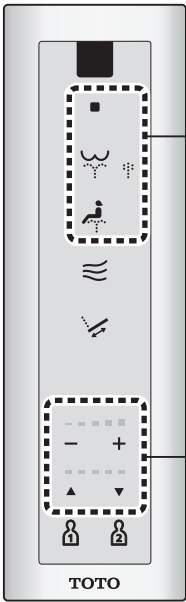
To change the settings, check that all LEDs on the control panel are flashing! <sup>\*1</sup>



■ Press "Stopping" button about 10 seconds or longer.



All LEDs on the control panel flash. <sup>\*2</sup>



Settings cannot be changed unless all LEDs flash



	Available Settings • Bold: Initial settings	How to Set Ref. Page
• Set whether or not to <b>spray mist in the bowl unit automatically</b>	ON / OFF	Page 34
• Set whether or not to <b>deodorize automatically after sitting on the toilet seat</b>	ON / OFF	
• Set whether or not to <b>deodorize automatically after standing up</b>	ON / OFF	
• Set whether or not to <b>make a beep sound</b>	ON / OFF	Page 36
• Set whether or not to <b>use the personal setting lock</b>	ON / OFF	

\*1 Some settings are excluded.

\*2 During setting, the display goes out when no button is pressed within about 60 seconds.  
If you fail to complete the setting, redo from the step 1.

# Changing Settings

1

- Press "Stopping" button until all LEDs on the remote control start flashing. (about 10 seconds)

## Cleaning Features

Set whether or not to spray mist in the bowl unit automatically

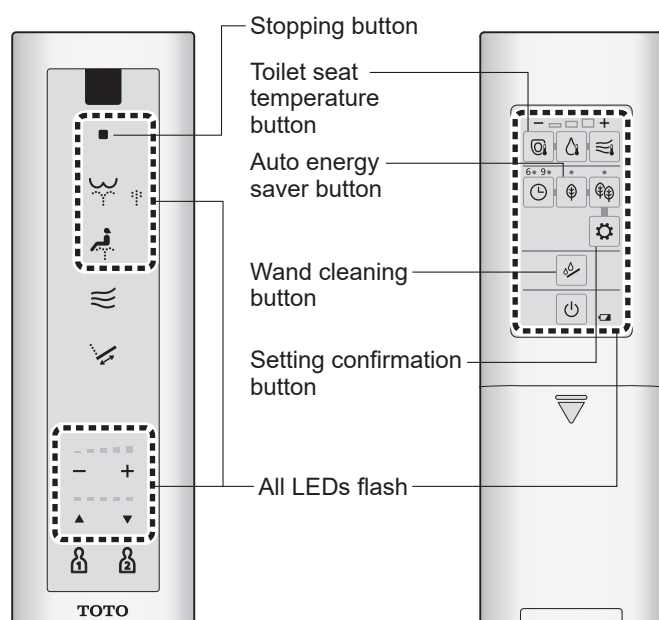
### Pre-mist

Set whether or not to deodorize automatically after sitting on the toilet seat

### Deodorizer

Set whether or not to deodorize automatically after standing up

### Auto power deodorizer



2



and



Press "Setting confirmation" button and "Auto energy saver" button at the same time.

**The setting changes each time the button is pressed once**

Set whether or not to spray mist in the bowl unit automatically.

For setting to "spray"

Short beep



For setting to "do not spray"

Long beep

2



Press "Wand cleaning" button about 5 seconds or longer.

**The setting changes each time the button is held down longer than 5 seconds.**

Set whether or not to deodorize automatically after sitting on the toilet seat

For setting to "ON"

Short beep



For setting to "OFF"

Long beep

2



Press "Toilet seat temperature" button.

**The setting changes each time the button is pressed once**

Set whether or not to deodorize automatically after standing up

For setting to "ON"

Short beep



For setting to "OFF"

Long beep

3

Press "Stopping" button.

<Settings complete>

# Changing Settings

- 1 ■ Press "Stopping" button until all LEDs on the remote control start flashing. (about 10 seconds)

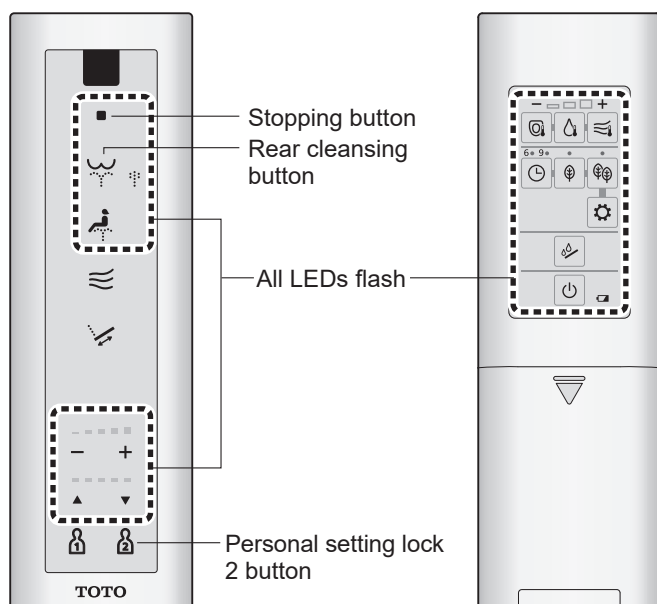
## Other settings

Set whether or not to make a beep sound

**Beep sound** \*1

Set whether or not to use the personal setting lock

**Personal setting lock**



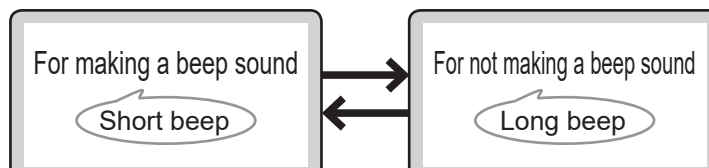
2



Press  
"Rear cleansing"  
button.

**The setting changes each time the button is pressed once**

Set whether or not to make a beep sound



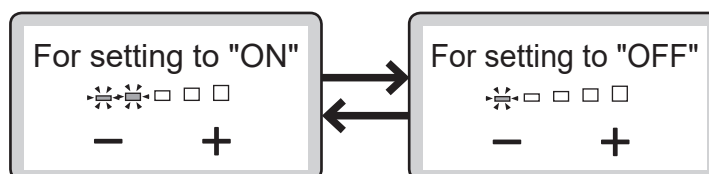
2



Press "Personal  
setting lock 2"  
button for 5  
seconds or longer.

**The setting changes each time the button is  
held down longer than 5 seconds.**

Set whether or not to use the personal setting lock



3



Press  
"Stopping"  
button.

<Settings complete>

\*1 When you change each of the settings, set the electronic sound to "Make a beep sound".

# What to Do?

**If the water does not flow due to a water service interruption**

**If you cannot operate with the remote control**

**If the water does not flow due to a water service interruption**

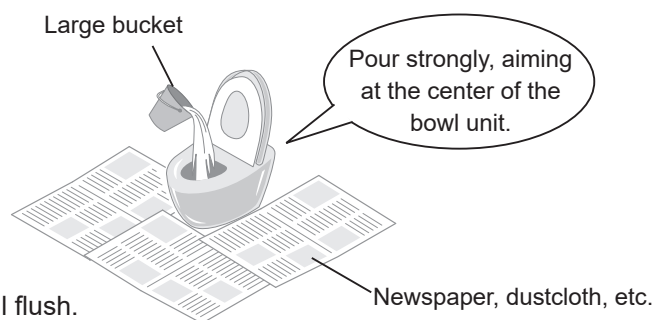
**1** Use a bucket to flush water.

**2** If the water level is low after flushing, add more water.

- Prevents odors.

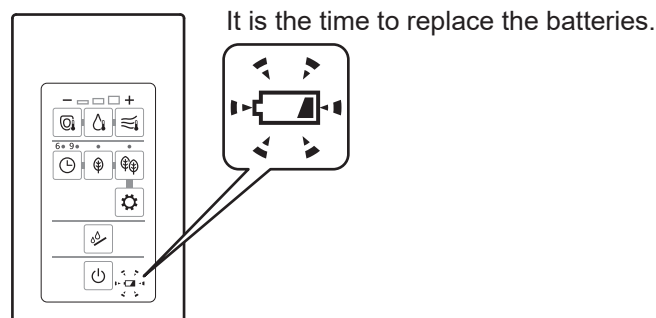
**Attention!**

- When the water supply is restored, be sure to perform a full flush.  
(To prevent waste from remaining in the drain pipe.)



**If you cannot operate with the remote control**

- If the low battery warning mark "  " is flashing, replace the batteries.



## ■ Replacing the batteries

**1** Unplug the power plug.

- The "Power" LED goes off.

**2** Remove the remote control from the hanger.  
(Page 14)

**3** Open the cover and replace the two AA batteries.  
(Page 14)

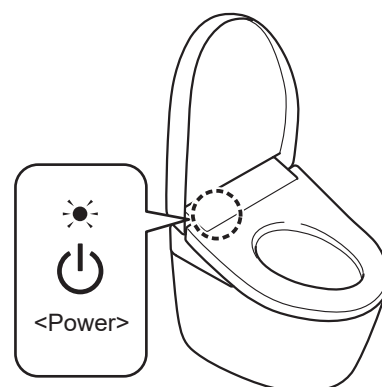
**4** Mount the remote control in the hanger.

**5** Insert the power plug.

- The "Power" LED lights up.

**Attention!**

- "ON" and "OFF" settings of the functions such as the energy saver function may be canceled when the batteries are replaced.  
Set them again.



# Freeze Damage Prevention

When the ambient temperature is likely to drop to 0°C or lower, take measures to prevent freezing.

## Attention!

- When the ambient temperature is likely to drop to 0°C or lower, do not use the energy saver feature. (May damage the product.)
- Warm the bathroom or take measures against freezing so that the ambient temperature does not drop below 0°C.

## How to freeze damage prevention

1

### Close the shutoff valve.

- The water supply stops.

### CAUTION



**Do not remove the water filter drain valve while the shutoff valve is open.**  
(Otherwise, water may leak out.)

2

### Drain the water from the toilet tank.

- Manipulate the lever/button/etc. until the water stops.

3

### Extend the wand.

(Release the pressure from the water supply pipe.)

#### To operate from the back of remote control

- (1) Press "Wand cleaning" button.

- (2) Press "Stopping" button on the front side of the remote control.
  - The wand retracts.

#### To operate from the front of remote control

\* Recommended if the remote control is locked to prevent theft.

- (1) Press "Stopping" button until all LEDs on the remote control start flashing. (about 10 seconds)
- (2) Press "Front cleansing" button about 3 seconds or longer.
- (3) Press "Stopping" button on the front side of the remote control.
  - The wand retracts.

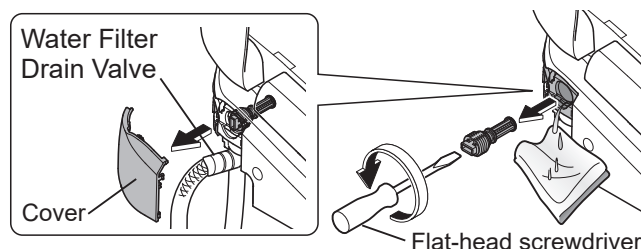
4

### Unplug the power plug.

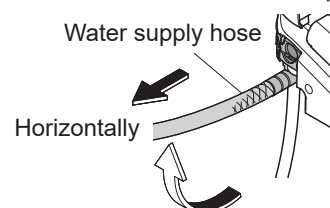
5

### Drain the pipe.

- (1) Remove the cover and water filter drain valve.
  - Loosen the water filter drain valve with a flat-head screwdriver and then pull it.

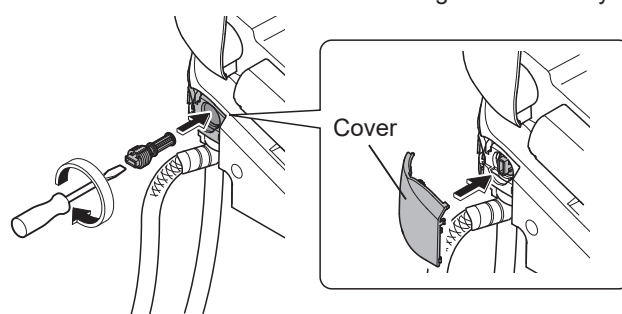


- (2) Drain the water from the water supply hose.



- (3) After draining the water, install the water filter drain valve and cover.

- Insert the water filter drain valve and use a flat-head screwdriver to tighten it securely.



6

### Insert the power plug.

- The "Power" LED lights up.

7

### Set the toilet seat temperature to "High". (Page 20)

(To maintain the temperature.)

- When finished, close the toilet seat and toilet lid.

### ■ To use the Washlet again

- The water needs to be resupplied. (Page 43)

# What to Do?

## Long Periods of Disuse



If the toilet is in a location you will not visit for a long time, drain the water.  
(The water in the tank may cause malfunctions or become contaminated and cause skin irritation or other problems.)

### How to drain the water




**1** Drain the water from the toilet tank.  
(Page 39 Step **1** , **2** )

**2** Extend the wand.  
(Release the pressure from the water supply pipe.)

**To operate from the back of remote control**

- (1)  Press "Wand cleaning" button.
- (2)  Press "Stopping" button on the front side of the remote control.
  - The wand retracts.

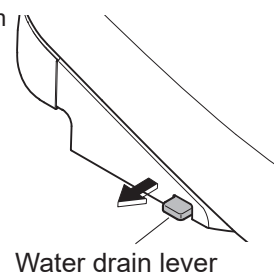
**To operate from the front of remote control**

- \* Recommended if the remote control is locked to prevent theft.
- (1)  Press "Stopping" button until all LEDs on the remote control start flashing.  
(about 10 seconds)
  - (2)  Press "Front cleansing" button about 3 seconds or longer.
  - (3)  Press "Stopping" button on the front side of the remote control.
    - The wand retracts.

**3** Unplug the power plug.

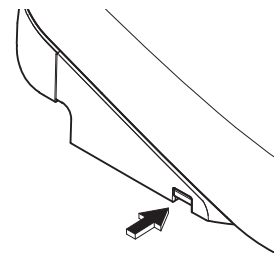
**4** Drain the pipe.  
(Page 39 Step **5** )

**5** Pull out the water drain lever.  
 • Water comes out from around the wand (about 20 seconds)



Water drain lever

**6** Release your hand to return the water drain lever to its original position.



#### ■ If water may get frozen

- Add antifreeze solution in the water in the bowl to prevent freezing.  
(The antifreeze solution should not be flushed out. Collect it before using the toilet and dispose of it.)



#### ■ To use the Washlet again

- The water needs to be resupplied. (See below)

### Resupplying the Water

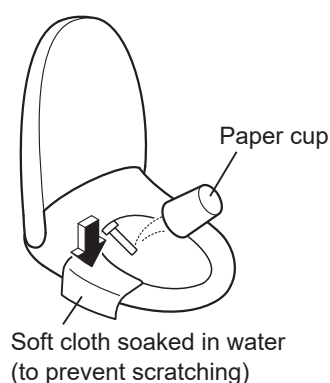
**1** Open the shutoff valve.  
 • Check that water is not leaking from a pipe or the main unit.

**2** Insert the power plug.  
 • The "Power" LED lights up.

**3** Discharge water from the wand.  
 (1) Pressing down the left side of the toilet seat,  
 (2)  Press "Rear cleansing" button on the remote control to discharge water from the wand.  
 • Catch the water in a paper cup or other receptacle.  
 (3)  Press "Stopping" button.

#### ■ If the remaining water has frozen and no water comes out

- Heat the inside of the bathroom, and warm the water supply hose and shutoff valve using a cloth soaked in warm water.



Soft cloth soaked in water (to prevent scratching)



## Removal of Display Panel

To remove the display panel, follow the procedure below.

### How to remove the display panel

1

Unplug the power plug.

• The "Power" LED goes off.

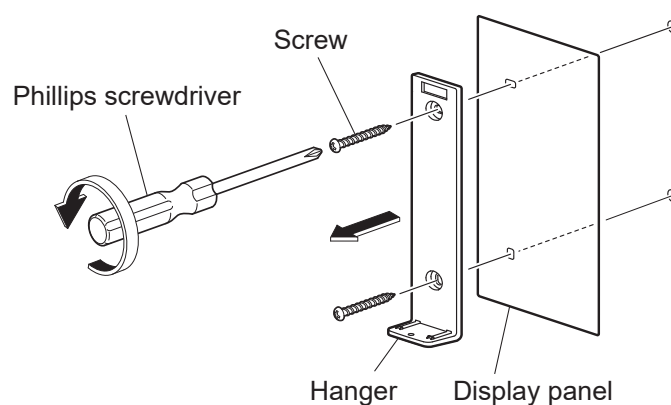
2

Remove the remote control from the hanger.

(Page 14)

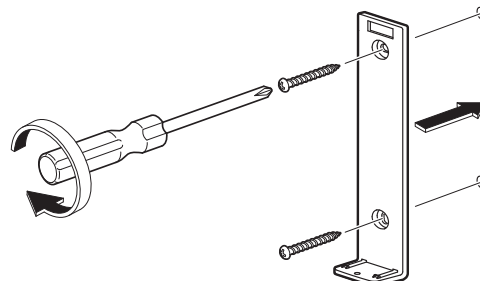
3

Remove the hanger and display panel.



4

Screw the hanger on the wall.



5

Mount the remote control in the hanger.

6

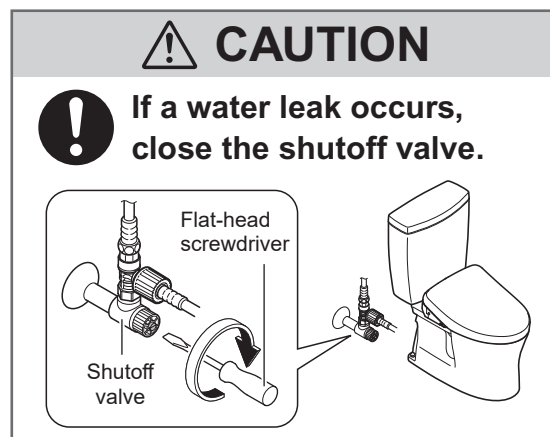
Insert the power plug.

• The "Power" LED lights up.

■ To install back the display panel, follow the procedure above.  
(Install the display panel at step 4.)

# Troubleshooting

First, try the actions described on pages 42 to 45. If the problem persists, consult the installer, seller or TOTO customer service (see contact information on the back cover).



## Please check first

**Is the Power LED lit?**

■ **Is the "Power ON/OFF" setting "OFF"?**

→ Switch it to "ON" with the remote control. (Page 15 Step 2-2)

■ **Is the power plug inserted?**

→ Check whether there is a power outage.

**Is the Energy Saver LED lit?**

■ **While the LED is lit, energy saver** (Page 22, 23) **is in operation, so the toilet seat temperature may be reduced or the heater may be turned off.**

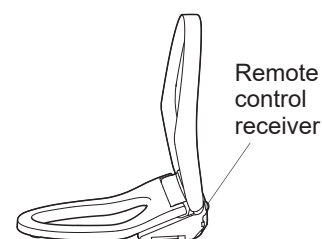
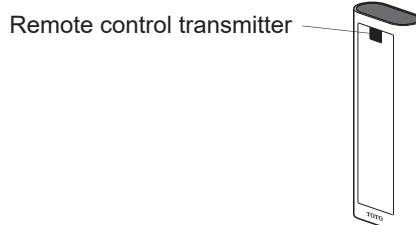
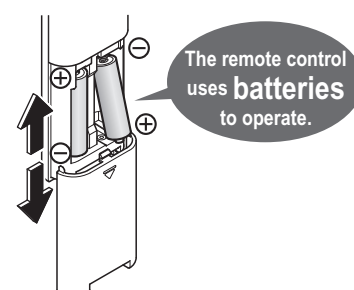
**Is the remote control working?**

■ **Is the " " LED on the back of the remote controller flashing?**


→ Replace the batteries. (Pages 14, 38)

■ **Is the remote control transmitter or the remote control receiver blocked?**

→ Remove obstructions, dirt, water droplets or any other blockages.



## Rear Cleansing, Front Cleansing and Wand

Trouble	Please check	Ref. Page
<b>The wand (or cleansing water) does not come out</b>	<ul style="list-style-type: none"> <li>When the temperature is low, it takes time for the wand to come out after the remote control button is pressed because the water must be warmed up first.</li> </ul>	-
	<ul style="list-style-type: none"> <li>Did you sit on the toilet continuously for 2 hours or longer? (If so, operation is stopped for safety purposes.) → Stand up from the seat and then use again.</li> </ul>	-
	<ul style="list-style-type: none"> <li>If the water supply pressure drops significantly, for example if water is used elsewhere or if there is a water failure, the function may stop for safety. → Unplug the power plug and wait about 10 seconds before inserting it again. If the same symptom reappears. → There may be a malfunction. Consult with TOTO customer service (see contact information on the back cover).</li> </ul>	-
	<ul style="list-style-type: none"> <li>The seat switch will not turn on unless you sit on the seat properly. → Sit back on the toilet seat.</li> </ul>	11
	<ul style="list-style-type: none"> <li>Are you using a toilet seat cover, a toilet lid cover or a seat for infants? → Remove any covers. When using a seat for infants or a soft highchair, remove after each use.</li> </ul> 	11
<b>The wand extends but the cleansing water does not come out / The cleansing water pressure is weak</b>	<ul style="list-style-type: none"> <li>Has a water failure occurred? → ■ Press the "Stopping" button on the remote control and wait until water service is restored.</li> </ul>	-
	<ul style="list-style-type: none"> <li>Is the shutoff valve closed? → Fully open the shutoff valve.</li> </ul>	15
	<ul style="list-style-type: none"> <li>Is the water filter drain valve clogged with foreign matter? → Clean the filter.</li> </ul>	30
	<ul style="list-style-type: none"> <li>Is the water pressure set to a low level?</li> </ul>	16
<b>The cleansing water is cold</b>	<ul style="list-style-type: none"> <li>Is the warm water temperature set to "OFF" or a low level?</li> </ul>	20
	<ul style="list-style-type: none"> <li>When the temperature of the water supply or the bathroom is low, the water temperature may be low when first sprayed.</li> </ul>	-
<b>Stops in the middle of use</b>	<ul style="list-style-type: none"> <li>Rear, rear soft and front cleansing stop automatically after about 5 minutes of continuous use.</li> </ul>	-
	<ul style="list-style-type: none"> <li>Does the seat switch have difficulty detecting? → Sit back on the toilet seat. If you get up slightly from the seat, or sit forward on the seat, the seating switch may temporarily stop detecting your presence.</li> </ul>	11
<b>Water comes out unexpectedly from the wand</b>	<ul style="list-style-type: none"> <li>When you sit on the toilet seat, water comes out for several seconds while water is warmed up.</li> </ul>	-

## Warm air drying

Trouble	Please check	Ref. Page
<b>The dryer temperature is low</b>	<ul style="list-style-type: none"> <li>Is the dryer temperature set to low level?</li> </ul>	20
<b>Stops in the middle of use</b>	<ul style="list-style-type: none"> <li>The feature stops automatically after about 10 minutes of continuous use.</li> </ul>	-
	<ul style="list-style-type: none"> <li>Does the seat switch have difficulty detecting? → Sit back on the toilet seat. If you get up slightly from the seat, or sit forward on the seat, the seating switch may temporarily stop detecting your presence.</li> </ul>	11

# Troubleshooting

## Toilet Seat and Toilet Lid

Trouble	Please check	Ref. Page
<b>The toilet seat is cold</b>	<ul style="list-style-type: none"> <li>Is the toilet seat temperature set to "OFF" or a low level?</li> </ul>	20
	<ul style="list-style-type: none"> <li>Is energy saver in operation?                             <ul style="list-style-type: none"> <li>The energy saver feature is on when the "Energy saver" LED is on and the "Power" LED is off on the main display. When you sit on the seat, the toilet seat heater is turned on temporarily and the seat is warmed in about 15 minutes.</li> <li>→ You can turn it "OFF" if the energy saver feature is "ON".</li> </ul> </li> </ul>	22 24
	<ul style="list-style-type: none"> <li>Have you been seated for a long time?                             <ul style="list-style-type: none"> <li>After about 20 minutes of sitting, the temperature starts going down, and after about 1 hour, the toilet seat heater is turned "OFF". → Stand up from the seat and then use again.</li> </ul> </li> </ul>	-
	<ul style="list-style-type: none"> <li>The seat switch will not turn on unless you sit on the seat properly. → Sit back on the toilet seat.</li> </ul>	11
	<ul style="list-style-type: none"> <li>Is a toilet lid or seat cover installed? → Remove any covers.</li> </ul>	11

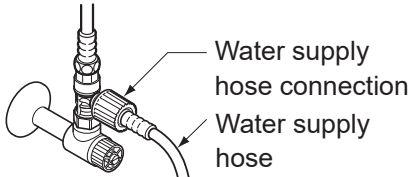
## Energy Saver

Trouble	Please check	Ref. Page
<b>The Energy saver LED does not light up</b>	<ul style="list-style-type: none"> <li>Did you unplug the power plug or was there a power failure?                             <ul style="list-style-type: none"> <li>The "Energy saver" LED on the main display may go off when the power is turned on even if the energy saver feature is "ON". (It will turn on within about 24 hours since the setting is retained.)</li> </ul> </li> </ul>	-
<b>The Timer energy saver feature is not working</b>	<ul style="list-style-type: none"> <li>Did you replace the remote control batteries?                             <ul style="list-style-type: none"> <li>"Timer energy saver" may be canceled when the batteries are replaced. → Set the "Timer energy saver" again at the time you want to start it.</li> </ul> </li> </ul>	24
<b>The Auto energy saver+ or Auto energy saver feature is not working</b>	<ul style="list-style-type: none"> <li>Because the function takes several days learning the usage conditions before starting energy saver, the amount of energy saving may be low, depending on the frequency of use. → Check the energy saver setting.</li> </ul>	22
	<ul style="list-style-type: none"> <li>Did you replace the remote control batteries?                             <ul style="list-style-type: none"> <li>The settings may be canceled when the batteries are replaced. → Set them again.</li> </ul> </li> </ul>	24

## Deodorizer

Trouble	Please check	Ref. Page
The deodorizer seems to be not working	● Is "Deodorizer" set to "OFF"? → Set to "ON".	34
	● Even after sitting down, you do not hear operation sounds. → Sit back on the toilet seat.	11
	● If you hear an operation sound when you sit on the toilet seat. → Clean the deodorizing filter.	27
A strange odor is emitted	● Are you using an air freshener or deodorizer that you purchased separately? • Doing so may reduce the effectiveness of the Washlet deodorizer or cause strange odors. → Remove the air freshener or deodorizer.	-
The auto power deodorizer feature is not working	● Is "Auto power deodorizer" set to "OFF"? → Set to "ON".	34
	● It starts about 10 seconds after you stand up from the toilet seat.	—

## Others

Trouble	Please check	Ref. Page
Water is leaking from the plumbing connections	● If any nuts in a connection are loose, firmly tighten them with a tool such as a monkey wrench.	-
	<p>Do not use tools on the water supply hose connection. Tighten it by hand.</p>  <p>→ If the water leak does not stop, close the shutoff valve and seek repair.</p>	
The main unit is unstable	● There is clearance between the toilet seat cushion and the bowl unit for activating the seat switch. When you sit on the toilet seat, the toilet seat subsides slightly to activate the seat switch.	11
	● Are the bolts that anchor the main unit loose? → Remove the main unit and then firmly tighten the base plate bolts.	29
The main unit makes a sound	When sitting on the toilet seat	
	● When the "Pre-mist" is "ON", sounds can be heard as the toilet unit prepares to spray the pre-mist and while the pre-mist is being sprayed into the bowl unit. → You can turn it "OFF".	34
	When moving away from the bowl unit after use	
	● When "Auto power deodorizer" is "ON", operation sounds are made while the deodorizing power increases for 60 seconds after you stand up from the toilet seat. → You can turn it "OFF".	34
You feel air in the bowl unit when sitting on the toilet seat	● You may hear the sound of the remaining water being drained.	-
	● You may hear the fan ventilating the unit. (About 30 minutes)	-
You feel air in the bowl unit when sitting on the toilet seat	● A mist is sprayed inside the bowl unit to make it more difficult for dirt to adhere when sitting on the toilet seat. You may feel air when a mist is sprayed. → You can turn it "OFF".	34

# Specifications

Item			Washlet KM
			SW3036
Rated power supply			AC 120 V 60 Hz
Rated power consumption			1274 W
Maximum power consumption			1430 W <When the water supply temperature is 0°C>
Type of water heater			Instantaneous type
Power cord length			3.94 ft (1.2 m)
Water protection level			IPX4
Cleansing	Spray volume	Rear cleansing	Approx. 0.07 to 0.11 gal/min (Approx. 0.27 to 0.43 L/min). <at 29 PSI (0.20 MPa) water pressure>
		Rear soft cleansing	Approx. 0.07 to 0.11 gal/min (Approx. 0.27 to 0.43 L/min). <at 29 PSI (0.20 MPa) water pressure>
		Front cleansing	Approx. 0.08 to 0.11 gal/min (Approx. 0.29 to 0.43 L/min). <at 29 PSI (0.20 MPa) water pressure>
	Water temperature		Adjustable temperature range: OFF, about 95 to 104°F (about 35 to 40°C)
	Heater capacity		1116 W
	Safety device		Temperature fuse
	Backflow prevention device		Vacuum breaker, Check valve
	Heated seat	Surface temperature	
Heater capacity		50 W	
Safety device		Temperature fuse	
Deodorizer	Method		O <sub>2</sub> deodorization
	Airflow volume		Normal mode: Approx. 3.17 ft³/min. (Approx. 0.09 m³/min.), Power mode: Approx. 5.65 ft³/min. (Approx. 0.16 m³/min.)
	Power consumption		Normal mode: Approx. 1.7 W, Power mode: Approx. 5.3 W
Warm air dryer	Warm air temperature <sup>*1</sup>		Adjustable temperature range: about 95 to 140°F (about 35 to 60°C)
	Airflow volume		10.24 ft³/min. (0.29 m³/min.)
	Heater capacity		347 W
	Safety device		Temperature fuse
Water supply pressure			Minimum required water pressure: 7.25 PSI (0.05 MPa) <dynamic>, Maximum water pressure: 108.75 PSI (0.75 MPa) <static>
Water supply temperature			32 to 95°F (0 to 35°C)
Working ambient temperature			32 to 104°F (0 to 40°C)
Dimensions			W 1.26 ft x D 1.74 ft x H 0.43 ft (W 384 mm x D 531 mm x H 131 mm)
Weight			About 11 lbs (about 5 kg)

\*1 Temperature around the warm air outlet measured by TOTO.

- When disposing of this product, please follow your local or state guidelines for proper disposal.

# Limited Warranty

## One Year Limited Warranty

1. TOTO warrants its product to be free from defects in materials and workmanship during normal use when properly installed and serviced, for a period of one (1) year from date of purchase. This limited warranty is extended only to the ORIGINAL PURCHASER of the Product and is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. This warranty applies only to TOTO Product is purchased and installed in USA and Canada.
2. TOTO's obligations under this warranty are limited to repair, replacement or other appropriate adjustment, at TOTO's option, of the Product or parts found to be defective in normal use, provided that such Product was properly installed, used and serviced in accordance with instructions.  
TOTO reserves the right to make such inspections as may be necessary in order to determine the cause of the defect. TOTO will not charge for labor or parts in connection with warranty repairs or replacements. TOTO is not responsible for the cost of removal, return and/or reinstallation of the Product.
3. This warranty does not apply to the following items:
  - a) Damage or loss sustained in a natural calamity such as fire, earthquake, flood, thunder, electrical storm, etc.
  - b) Damage or loss resulting from any accident, unreasonable use, misuse, abuse, negligence, or improper care, cleaning, or maintenance of the Product.
  - c) Damage or loss resulting from sediments or foreign matter contained in a water system.
  - d) Damage or loss resulting from the quality of water in the region where the product is used.
  - e) Damage or loss resulting from improper installation or from installation of the Product in a harsh and/or hazardous environment, or improper removal, repair or modification of the Product. This includes locations where the water pressure is above local codes or standards. (NOTE : Product model codes allow a maximum of 80 PSI. Check local codes or standards for requirements).
  - f) Damage or loss resulting from electrical surges or lightning strikes or other acts which are not the fault of TOTO or which the Product is not specified to tolerate, including failure to use the factory equipped cord and plug or use of a loose or faulty electrical outlet or use of a current or socket other than a 120V, 60Hz electrical current from a GFI (ground, fused) socket.
  - g) Damage or loss resulting from normal and customary wear and tear, such as gloss reduction, scratching or fading over time due to use, cleaning practices or water or atmospheric conditions, including but not limited to, the use of bleach, alkali, acid cleaners, dry (powder) cleaners or any other abrasive cleaners or the use of metal or nylon scrubbers.
4. If the Danger Label which has been placed over the seams on the back of the Product s top unit is broken or otherwise not intact, this limited warranty is void.
5. In order for this limited warranty to be valid, proof of purchase is required. TOTO encourages warranty registration upon purchase to create a record of Product ownership at <http://www.totousa.com>. Product registration is completely voluntary and failure to register will not diminish your limited warranty rights.
6. If the Product is used commercially or is installed outside of USA or Canada, TOTO warrants the Product to be free from defects in materials and workmanship during normal use for one (1) year from the date of installation of the Product, and all other terms of this warranty shall be applicable except the duration of the warranty.
7. This warranty gives you specific legal rights. You may have other rights which vary from state to state, province to province or country to country.
8. To obtain warranty repair service under this warranty, you must take the Product or deliver it prepaid to a TOTO service facility together with proof of purchase (original sales receipt) and a letter stating the problem, or contact a TOTO distributor or products service contractor, or write directly to TOTO U.S.A., INC., 1155 Southern Road, Morrow, GA 30260 (888) 295 8134 or (678) 466-1300, if outside the U.S.A. If, because of the size of the Product or nature of the defect, the Product cannot be returned to TOTO, receipt by TOTO of written notice of the defect together with proof of purchase (original sales receipt) shall constitute delivery. In such case, TOTO may choose to repair the Product at the purchase'r s location or pay to transport the Product to a service facility.

WARNING! TOTO shall not be responsible or liable for any failure of, or damage to, this Product caused by either chloramines in the treatment of public water supply or cleaners containing chlorine (calcium hypochlorite).

NOTE: The use of a high concentrate chlorine or chlorine related product's can seriously damage the fittings. This damage can cause leakage and serious property damage.

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY TOTO. REPAIR, REPLACEMENT OR OTHER APPROPRIATE ADJUSTMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE ORIGINAL PURCHASER. TOTO SHALL NOT BE RESPONSIBLE FOR LOSS OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE ORIGINAL PURCHASER, OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL, OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. IN NO EVENT WILL TOTO'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.



# TOTO

**TOTO U.S.A., Inc.**

1155 Southern Road Morrow, GA 30260

Phone : (770) 282 8686

## Warranty Registration and Inquiry

For product warranty registration, TOTO U.S.A. Inc. recommends On-Line Warranty Registration. Please visit our web site <http://www.totousa.com>. If you have questions regarding warranty policy or coverage, please contact TOTO U.S.A. Inc.,

Customer Service Department, 1155 Southern Road, Morrow, GA 30260 (888) 295 - 8134 or (678) 466 - 1300 when calling from outside of U.S.A.

- You are advised to record the following information to allow quick service.

Date of purchase :	Name of shop :
Date : year month day	Tel : (      )

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